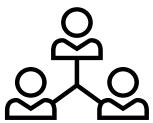


Mobile Managed Services

Transform into a truly mobile enterprise

End your employees' pain in procuring mobile devices and keep them connected with mobility managed services that improve productivity and operational efficiency while enabling consistent global policy enforcement. Allow end users, via self-service, to be in control of managing mobile devices, while ensuring predictable costs and appropriate usage.

WHAT CAN MOBILITY MANAGED SERVICES DO FOR YOU AND YOUR BUSINESS?



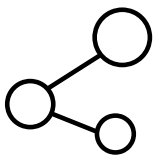
Project-based Professional Services

Drive immediate and significant cost reduction with project-based services. Build reliable benchmarks that align with market conditions while optimizing provider expenses.



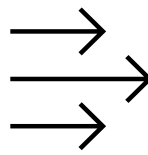
Forward Logistics

Efficiently procure and deploy devices globally. Integrate platform and managed services to allow self-service procurement of devices, carrier plans, and accessories.



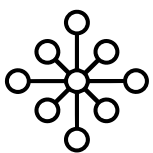
Reverse Logistics

Maintain productivity and user experience with proven methods for device break-fix and end-of-life asset disposition handling.



Support

Experience a steady state that lives up to its namesake, with managed services that ease operational burden and drive performance.



Lifecycle Management

Optimize and care for your mobile ecosystem with a team focused on proactivity and proficiency to deliver end-user productivity.



Expense & Usage Management

View and manage fixed wireless lines with an advanced, task based solution designed to align IT and finance teams and optimize mobile spend.

Features

User-centered Technology Expense/Asset Management Platform for Mobile, Fixed Telecom & Cloud Services

Reinvent TEM by moving it from a non-transparent, decentralized and highly manual backend activity to a centralized and automated activity across the whole organization. Enables virtually any size of business to run all TEM Services and Assets efficiently in-house and augment managed services.

Complete Lifecycle Management Services

A comprehensive suite of services and offerings to ensure your entire mobile device lifecycle meets and exceeds industry standards for security.

End User Support Services

Global, 24/7 integrated (device/carrier/EMM/customer environment) L-1 -3 service desk options (includes end user self-service, chatbots, local language support, and complex technical services).

Fully Managed Buyback/Wipe/Recycle Services

Ensure data security with insured, ISO certified, and buyback/environment disposal services. Utilize these services for smartphones, tablets, wearables, laptops/desktops, IoT, and rugged devices.

Multi-vendor Enterprise Mobility Management (EMM) Platform Implementation and Lifecycle Services

Outsource the implementation and day-to-day operation of your EMM platform to the experts in mobile security.

ABOUT SAMSUNG SDS AMERICA, INC.

Samsung SDS America (SDSA) is the U.S. subsidiary of Samsung SDS, a \$8B global software solutions and IT services company. SDSA helps companies optimize their productivity, make smarter business decisions, and improve their competitive positions in a hyper-connected economy using our enterprise software solutions for mobility, security and advanced analytics.

CONTACT US

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