

# Mobile Communication Recording and Archiving

A mobile communication recording and archiving solution which can help your organization comply with required business practices as well as laws associated with specific regulated industries. Samsung SDS Mobile Voice Recording (MVR) is the next evolution in mobile communications capture and auditing for the financial services industry. Fully compliant and highly secure, MVR enables Galaxy devices 6S and above across most mobile networks, delivering a seamless experience for your regulated employees.



## Flexible enterprise mobility

Geared towards corporate-owned Samsung Galaxy devices, stay compliant with our solution and have the option of using your existing service provider. Additionally, our solution runs globally and offers an EMM that can work in parallel with your existing EMM/MDM.



## Always compliant

SMS and MMS\* messages are recorded and archived via a secure VPN and stored in the cloud or your own on-premise storage. Our solution provides a seamless user experience that is undetectable in operation and minimizes the risk of tampering. This enables your employees to focus on their clients since the solution runs in the background and automatically records as well as archives all calls and messages.



## Uncomplicated delivery

Be up and running quickly with a lightweight solution that does not require three-way call setup or routing to your existing PBX while not compromising user experience.



## End-to-end security

Benefit from the highest level of security accreditation and compliance available, from data center to device, including:

- CESG IL2 2-2-4 / CESG IL3 3-3-4
- Samsung KNOX containers on Samsung Galaxy devices, plus encrypted VPN – CESG accredited
- Portal Access using a SSL 256bit AES encryption
- ISO 27001/ISO 27002 Information Security



## Other ways we can assist you:



### **Nexsign™: Biometric Authentication**

Gain access into applications with a swipe of a finger. Our solution verifies identities with biological information like your fingerprint, face and voice; creating a conveniently secure experience for end users.



### **Customer Collaboration & Onboarding (CCOB)**

Stay compliant with our secure video conferencing solution that puts your client service team directly in front of their consumer, where it's most convenient for them.

## ABOUT SAMSUNG SDS AMERICA, INC.

Samsung SDS America (SDSA) is the U.S. subsidiary of Samsung SDS, a \$7B global software solutions and IT services company. SDSA helps companies optimize their productivity, make smarter business decisions, and improve their competitive positions in a hyper-connected economy using our enterprise software solutions for mobility, security and advanced analytics.

## CONTACT US

To learn more about Samsung SDS Mobile Voice Recording visit [www.samsungsds.com](http://www.samsungsds.com) or email us at [bd.sdsa@samsung.com](mailto:bd.sdsa@samsung.com).