## Hybrid Cloud Platform:

## Automated Global Operation

To respond to the shorter new product launch cycles and simultaneous global launches, rapid system development and organized global expansion are crucial. Samsung SDS provides Korea's first and only SRE (Site Reliability Engineering) model, enabling all IT resources to be codified for automated deployment. Reliable integrated operation is also ensured based on the global support and collaboration systems.

## Global operational innovation to respond to rapidly changing retail market $\vee$



- Codify infrastructure and deploy automatically
- Standardize script and offer integrated management
- Automate infrastructure & S/W installation

- 2 Advance app deployment pipelines
- Establish build-deploy-test automation pipelines
- · Code as application setting

- 3 Build global collaboration systems
- Enhance development team's response system
- Manage & rapidly respond to issues with collaboration tools