

Realize your vision

SAMSUNG SDS Cloud



Managed & Consulting

Managed Service
DB Migration Consulting
Lookin for Security

SAMSUNG SDS

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Managed Service

Operation and management service for cloud computing resources

Managed Service is comprehensive support from migration, operation to management of the cloud. Based on Samsung SDS' experience and know-how in operating IT systems over many decades, we manage computing resources through automated solutions and professional and systematic strategies customized to unique customer demand.

Customized operation service for various businesses

We provide operation and management for various IT infrastructure according to customer's business type in the cloud. You can select the level of operation service for development / testing, general tasks and core tasks (ex. MES, ERP system, etc.) that require high-availability.

Customized support by dedicated team

We have an operation support team dedicated to specific industry and a technical support team dedicated to specific IT system.

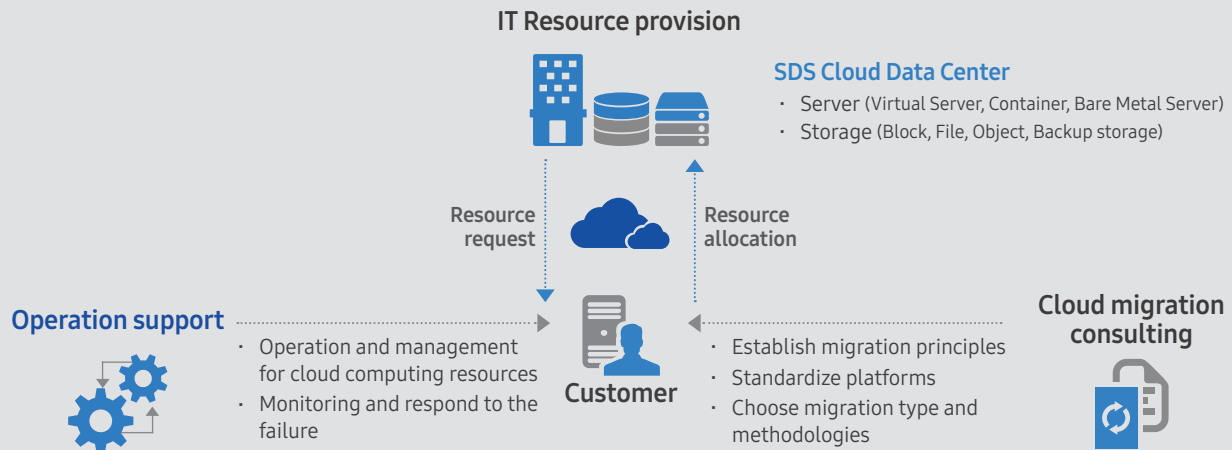
Providing different levels of availability

Through our portal, you can choose the SLA level based on your business priorities. SLA is provided with an availability promise in the range of 99.95% to 99.99%. Samsung SDS Enterprise Cloud is constantly working to satisfy its customer through monitoring and activities to improve service.

24/7 failure response

We provide 24/7 real-time monitoring service to prevent any failures and deliver stable service operation. In case of a failure, we can quickly report and respond to the failure and a dedicated response team, promptly deals with failures and issues report.

Managed Service Architecture



Offerings and Pricing

- Customers may select a product type based on business type and priorities. Service is segmented into 4 grades (Gold, Silver, Bronze+, Bronze)
- Prices vary depending on service level and server type

Related Other Products

Compute	Virtual Server	Virtual server optimized for various use purposes
	Container	Virtual server based on container technology
	Bare Metal Server	Single-tenant and high-performing physical server
	Auto-Scaling	Automatically adjusting resources based upon demand
Storage	Block Storage	Storage assigned to the server
	File Storage	Storage for data sharing between servers
	Object Storage	Storage accessible anytime anywhere via web
	Backup	Backup service to minimize data loss
Database	EPAS	Enterprise-class relational database based on open source PostgreSQL
	MySQL	Small but strong open source relational database
	ScyllaDB	NoSQL database with high performance, low costs and compatibility with Cassandra
	MongoDB	Enterprise-class NoSQL database with high scalability and high performance

Contact Us



To learn more about SAMSUNG SDS Cloud service, please send us an email at cloud.sds@samsung.com or visit website <https://cloud.samsungsds.com>.

Managed & Consulting

DB Migration Consulting

Database migration consulting service

DB Migration Consulting supports customers' migration from on-premise DBMS to cloud database and from proprietary DBMS to open source database. With our diagnostic tools, migration methodologies and experts with rich experience, we support customers' smooth and quick cloud migration while minimizing risks.

Supporting a variety of databases

This service helps smooth migration of proprietary on-premise Oracle and Microsoft SQL database into open source databases such as EPAS, MySQL, and PostgreSQL.

Minimizing downtime

Even during cloud migration, the source database is constantly running, minimizing downtime for applications using the database.

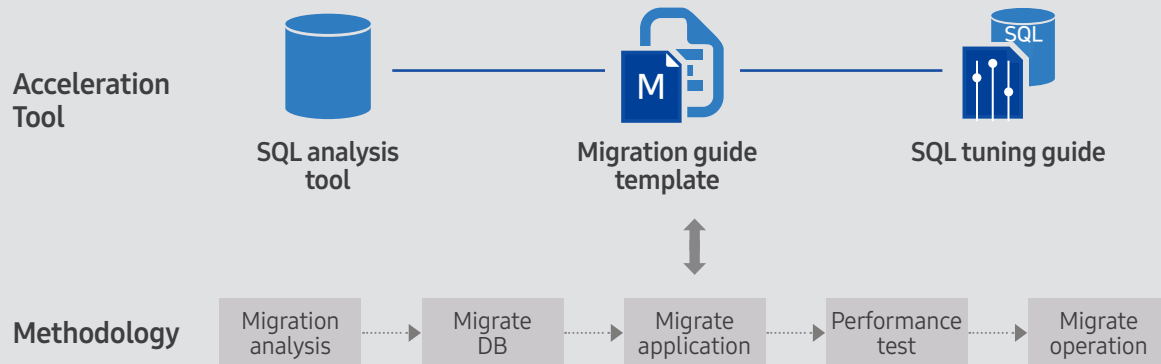
Proven consulting methodologies

This service minimizes any risks associated with migration through methodologies and tools obtained from experiences in migration of enterprises in various industries such as electronics, manufacturing, services, and finance.

Enhanced stability

We set up hotlines with DB vendors to quickly deal with a failure or an issue during migration. With customized migration tools for different DB vendors, we maintain compatibility with SQL and stability.

Database Migration Process



How to Buy

- Any questions about using or applying for DB Migration Consulting, please contact us via email at cloud.sds@samsung.com

Related Other Products

Database	EPAS	Enterprise-class relational database based on open source PostgreSQL
	PostgreSQL	PostgreSQL relational database
	MariaDB	Open source relational database with high compatibility with MySQL
	ScyllaDB	NoSQL database with high performance, low costs and compatibility with Cassandra

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Managed & Consulting

Lookin for Security

Diagnosis service for IT system security vulnerabilities

Lookin is a vulnerability diagnostic tool that analyzes server (OS) configuration information and detects vulnerabilities such as hackers or information leaks, and provides customers with guidelines for the best course of action. It is easy for customers to identify vulnerabilities with Lookin's automated features and to improve such vulnerabilities with effective detailed guidelines on commands.

30 years of experience

Lookin is a diagnostic tool based on Samsung SDS' 30 years of IT system operation and know-how on failure. It minimizes impact on the server while performing diagnosis.

Automated diagnosis based on standard checklist

By combining Korea Internet and Security Agency (KISA) standards with Samsung's own proprietary security checklist, Lookin automatically identifies various types of security vulnerabilities such as data leaks and performs system access control and authorization management.

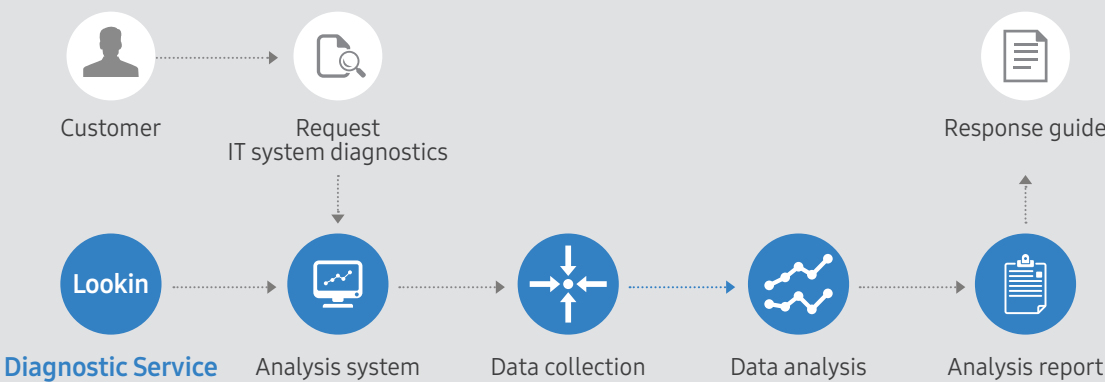
Detailed action guidelines

It provides detailed explanations of the identified vulnerabilities and offers command-level detailed action guidelines to address the vulnerabilities.

Management of diagnosis history

By utilizing Lookin's diagnosis history, you can see vulnerabilities patterns at a glance and concentrate your efforts in addressing such vulnerabilities.

Lookin for Security Diagnosis Process



How to Buy

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Related Other Products

Security	Anti-DDoS Monitoring	Massive network traffic detection and blocking service
	WAF	Firewall security service for web application

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