

# Connect powered by Samsung SDS as a service through Safe in Greece



## CUSTOMER NEED:

**Advanced communications, security, safety and assistance services from a smartphone combined with 24/7 Help Center, anytime, anywhere**

Safe in Greece is a 24/7 Help Center that provides emergency assistance services either to end clients or to authorized service providers.

The need of offering advanced services through a smartphone was more than urgent. Hotels, Security companies, Health assistance organizations and many more ask for services through a smartphone.

*SafeinGreece is a leading company dedicated to advanced assistance services. Our clients demand the highest level of services. Samsung SDS Europe helped us to implement the first solution offers as a service. The result is that we became a global pioneer in offering advanced services to our clients.*

*Director: Dimitris Balafas*

## THE SOLUTION:

**Connect powered by Samsung SDS through Safeingreece infrastructure**

### On cloud solution:

Trustful and secure for all clients. No need for further investments from the end clients.

### Flexible number of users at any time starting from even one month

Clients can have as many licenses they need for the time they need.

### Command Control Center with enhanced capabilities.

Group Communications, Dynamic Group Network Assignment, location services, map tools,

### Private secure network for all

## THE RESULT:

**Safe in Greece can now provide advanced services combined with 24/7 help desk to different business and society groups.**

Now, visitors that come to Greece and stay at the hotels that use SafeinGreece can be in touch 24/7 and get help for all the time they spend here.

Elders and patients by just touching the screen of a Samsung smartphone can get immediate help and assistance.

Security companies now can use all the features of advanced command and control center by just entering SafeinGreece cloud system.



To learn more about Samsung SDS Europe Command and mobile security solutions head to [www.samsungds.com/europe](http://www.samsungds.com/europe) or email us at [patrick.park@samsung.com](mailto:patrick.park@samsung.com) today.