


Samsung **Secure Mobility** Suite for **Finance**

Regulatory

Provide customer-facing employees with secure, compliant, financial-services-optimized devices to safely interact with high value customers



Devices	Software	Services
 Samsung KnOX	ID Communication Recording Secure View Biometric Authentication Enterprise Mobility Management	Maintenance & Support Integration & Installation App Development and Customization Device Provisioning & Customization

Trend and overview of MVR (Mobile Voice Recording)

Samsung SDS MVR is a revolutionary tool for the financial services industry that captures and archives mobile communications.

Fully compliant and highly secure, MVR enhances the business agility of any mobile device across any mobile network by delivering a seamless user experience to your regulated employees.

Pain points

Compliance requires secure recording and easy auditing capability with minimal effect on customer experience

Monitoring high volumes of calls in a BYOD(Bring Your Own Device) environment challenging

Need to reduce data risks on mobile devices

Discovery questions

Does your business require the recording and archiving of all calls/SMS/MMS placed by regulated employees?

Are your recordings secure and well-protected?

Do your employees use mobile phones to speak to customers, settle customer complaints and disputes,

and engage in transaction-based business?

Does your solution and hardware provider support, maintain and operate the devices, while also providing applications in a single offering?

Target Industry

Investment Banks
Corporate Banks

Major features

EMM :

Mobile Device Management,
Mobile Application Management,
Mobile Content Management

Biometric Authentication :

Fingerprint/Iris/Face/
Voice Recognition

Secure View :

Secure Document View
(Watermark),
Secure Screen View
(Scratch, Blurring)

Communication Recording :

SMS/Text Message/Voice/IM/
E-mail/Recording

Value proposition

Allows organizations to stay compliant regardless of the regulated employee's choice of carrier

Runs parallel with the customer's existing EMM/MDM system

A lightweight solution that is up and running without requiring a three-way call setup or changing the existing PBX

Holistically protects data at the highest levels of accredited security and compliance from data center to device

Runs in the background and requires no user interaction

Samsung SDS is a global software solutions and IT services company. Samsung SDS has been a key partner in executing process & IT innovation across Samsung Group, helping SEC to become a top global company through operational excellence. We provide software and solutions for enterprise mobility, security, analytics, and mobile sales and training, also enable our customers in government, financial services, retail and other industries to drive business in a hyper-connected economy by helping them increase productivity, safeguard assets, and make smarter decisions.

Related Samsung SDS Solution



EMM



Nexsign



MVR