

# Brity Messenger (Mobile)

## Contents

### Chapter I. Install / Run

---

1. Installing the messenger p.3
2. Running the messenger p.4
3. Initializing the messenger data p.5

### Chapter II. Main Screen key features

---

1. Contacts p.6
2. Quick search p.12
3. Chats p.13
4. Presence p.17

### Chapter III. Conversation key features

---

1. Chat room screen p.18
2. Sending / Recalling / Deleting / Marking as read p.19
3. Excel Table messaging p.20
4. Forwarding a message p.21
5. Member Invitation p.22
6. Leaving a chat room p.23
7. Emoticons p.24
8. Alert setting p.25
9. Favorite setting p.26
10. Creating a secret chat room p.27
11. Chat room options p.28

# Brity Messenger (Mobile)

## Contents

### Chapter IV. Video Chat

---

- |                       |      |
|-----------------------|------|
| 1. Start video chat   | p.29 |
| 2. Video chat         | p.30 |
| 3. Share my screen    | p.31 |
| 4. View shared screen | p.32 |

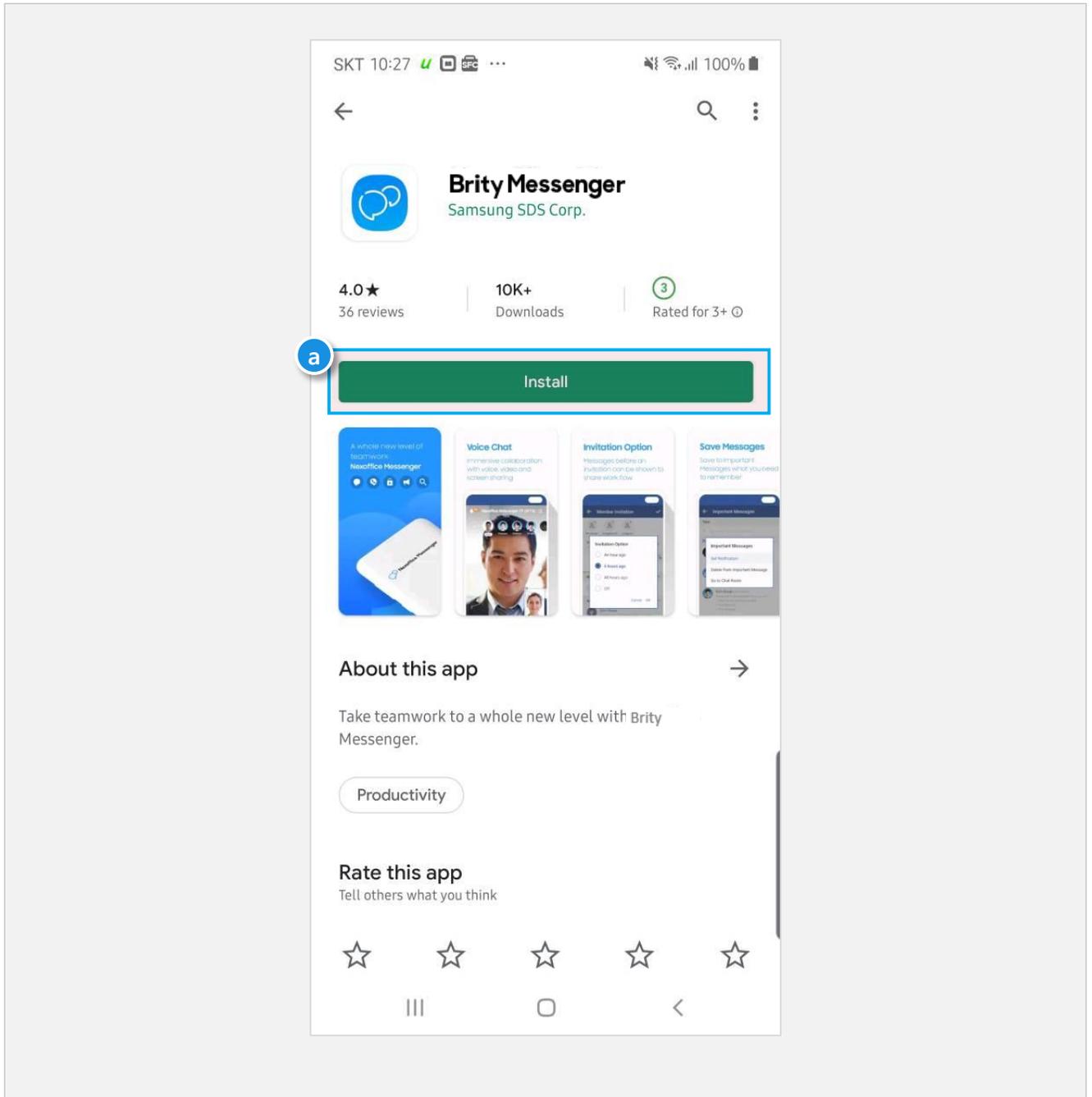
### Chapter V. Settings

---

- |                                 |      |
|---------------------------------|------|
| 1. Setting screen               | p.33 |
| 2. Account management           | p.34 |
| 3. Participants information     | p.35 |
| 4. Chat settings                | p.36 |
| 5. Message notification setting | p.37 |
| 6. Video chat settings          | p.38 |
| 7. Screen lock settings         | p.39 |
| 8. Theme settings               | p.40 |
| 9. Service desk                 | p.41 |

## 1. Installing the messenger

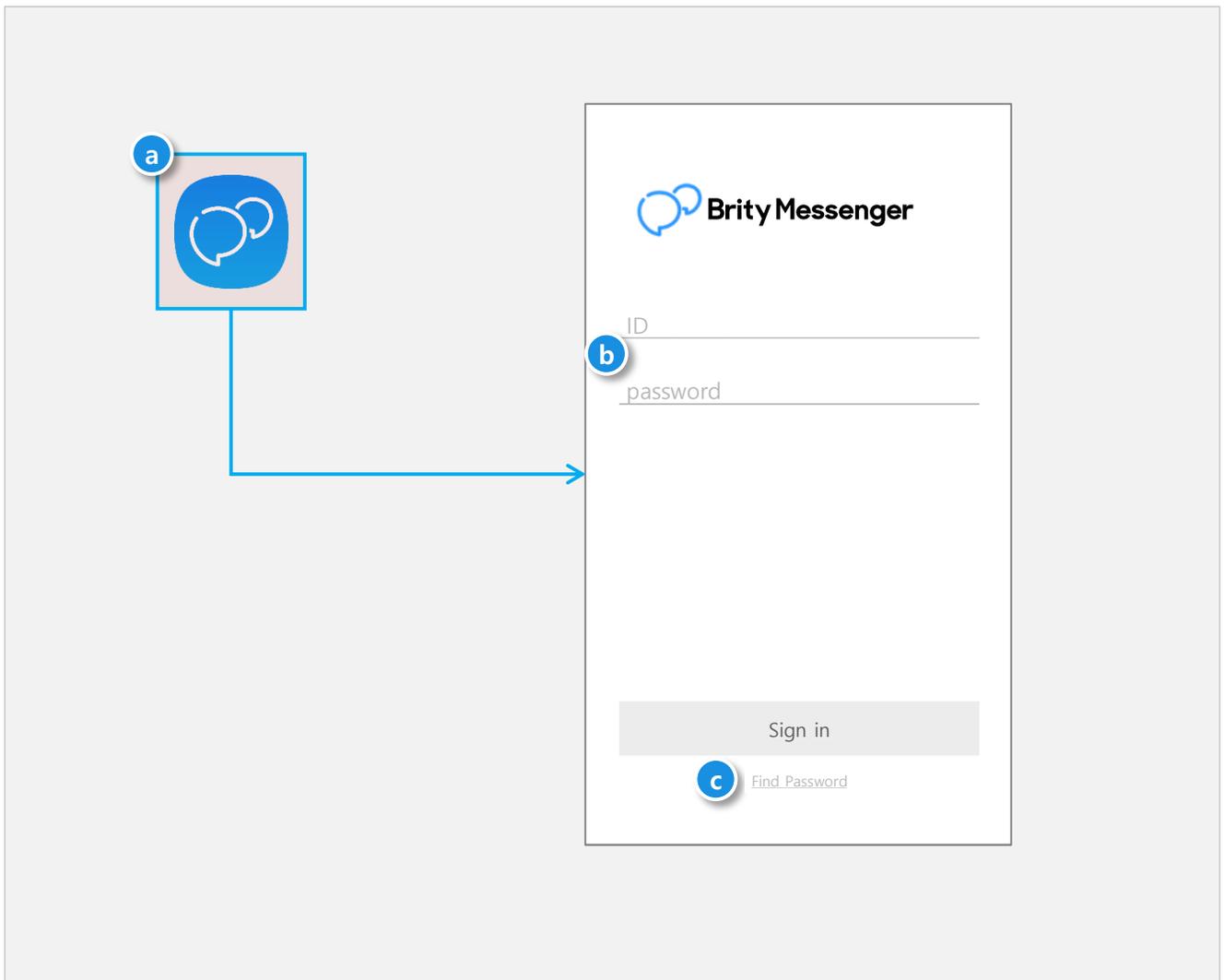
- ◆ Search "Brity Messenger" in Play Store or App Store.
- ◆ Click the install button(  ) of Samsung Brity Messenger page.
- ◆ If a new version exists, touch **Update button** (  ) in the same page.



## 2. Running the messenger

### Running Application > Sign in > Accepting privacy policy

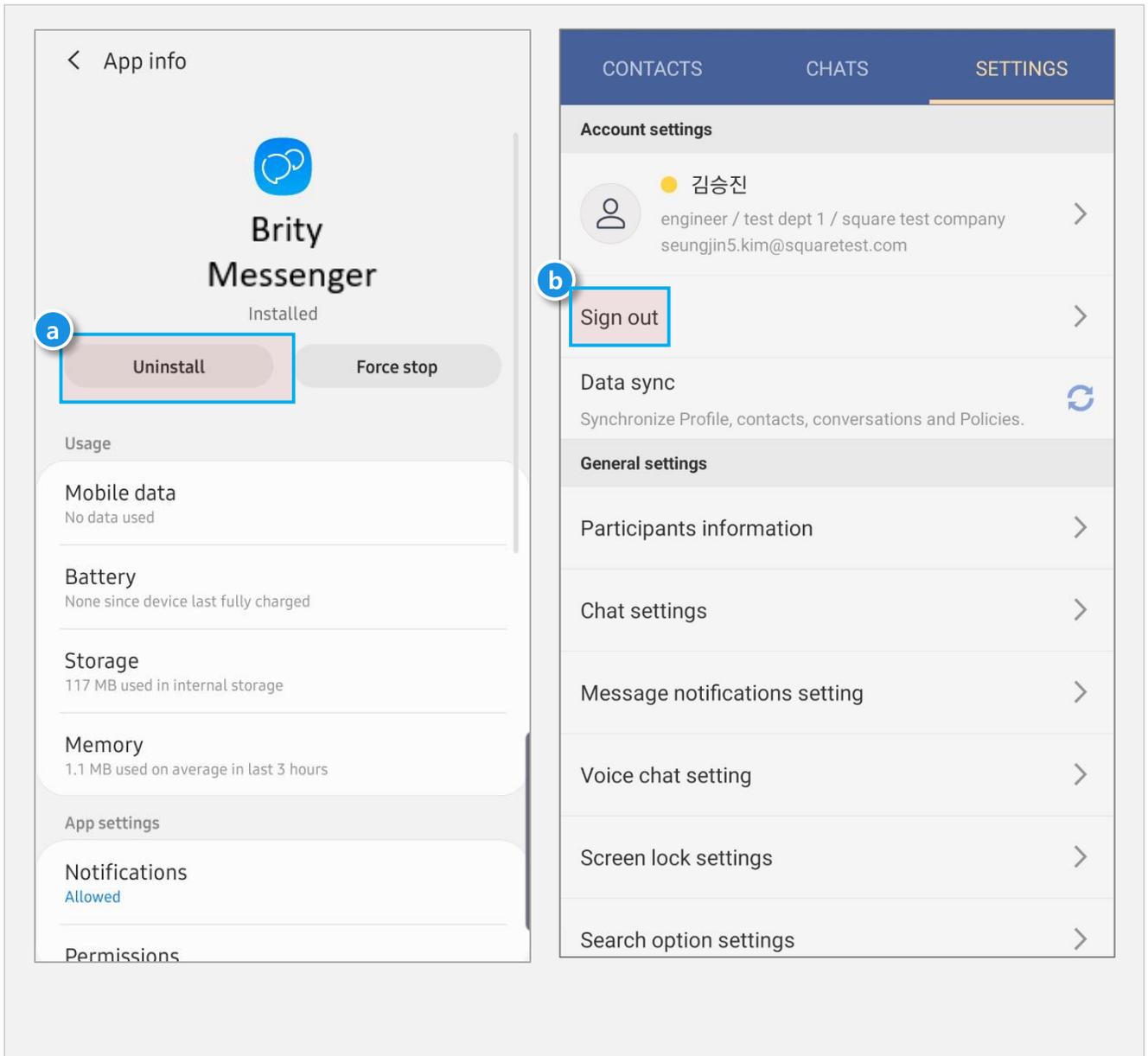
- ◆ Touch the Application icon( **a** ) to run the messenger.
- ◆ Enter ID and password to **Sign in**( **b** ). If logging in for the first time, you must agree to the privacy policy to use the messenger.
- ◆ If the password is entered incorrectly for 5 times, login trial is no longer allowed.
- ◆ Reset the account password( **c** ) according to "Find password" button, then sign in by using the new password.



### 3. Initializing the messenger data

Initialize all messenger data (account information, setting information, etc.) by the following two methods:

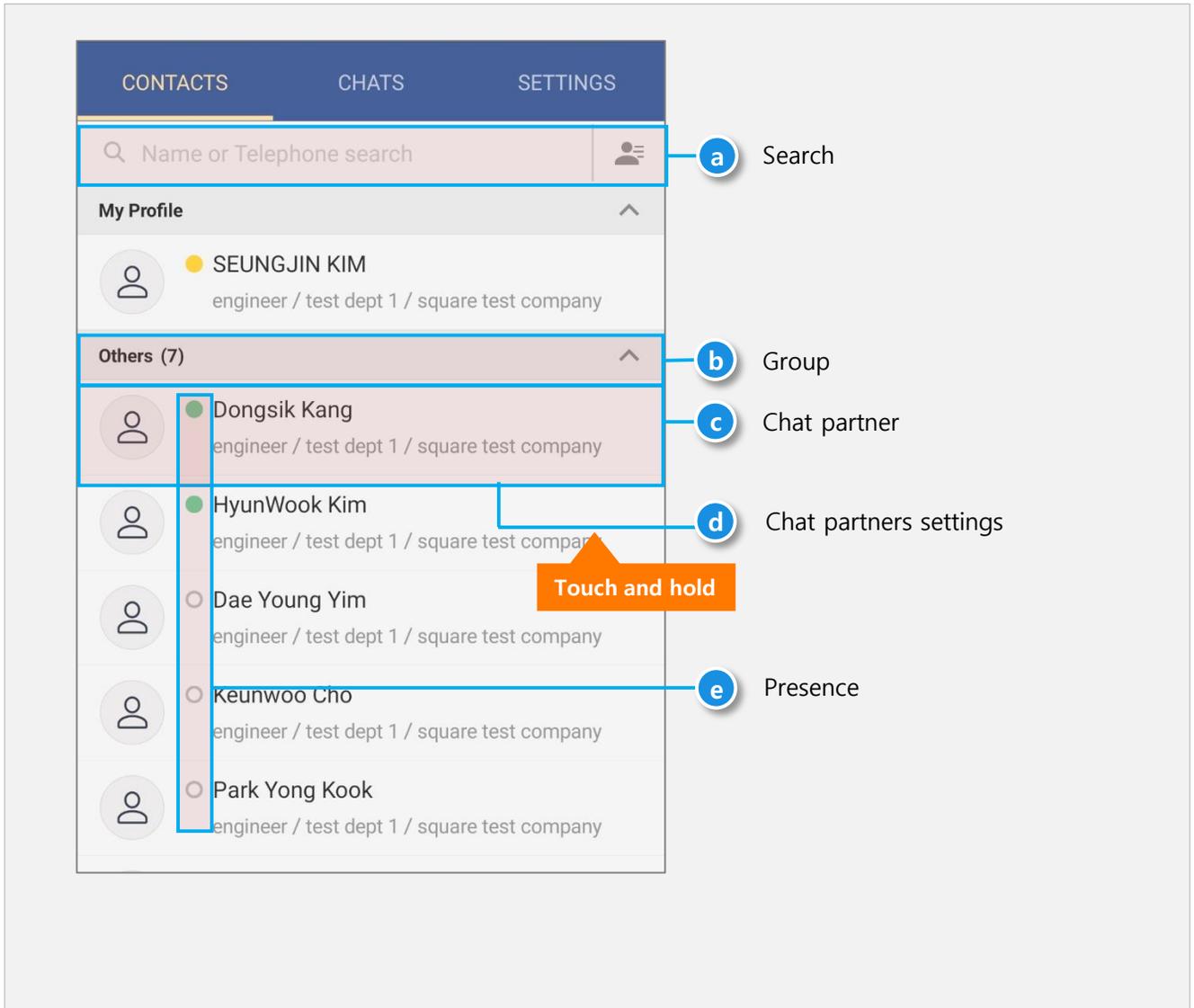
- ◆ Initialize data by touching the **Clear data** button ( **a** ) in **Device Settings > Apps > Brity Messenger > Storage**
- ◆ Initialize data by touching the **Sing out** button ( **b** ) in **Brity Messenger SETTINGS**.



- TIP**
- **CLEAR DATA:** Delete all DB and saved data in the application, including cache.
  - **CLEAR CACHE:** Delete cache used in the application.

### 1. Contacts

#### Default screen for Contacts

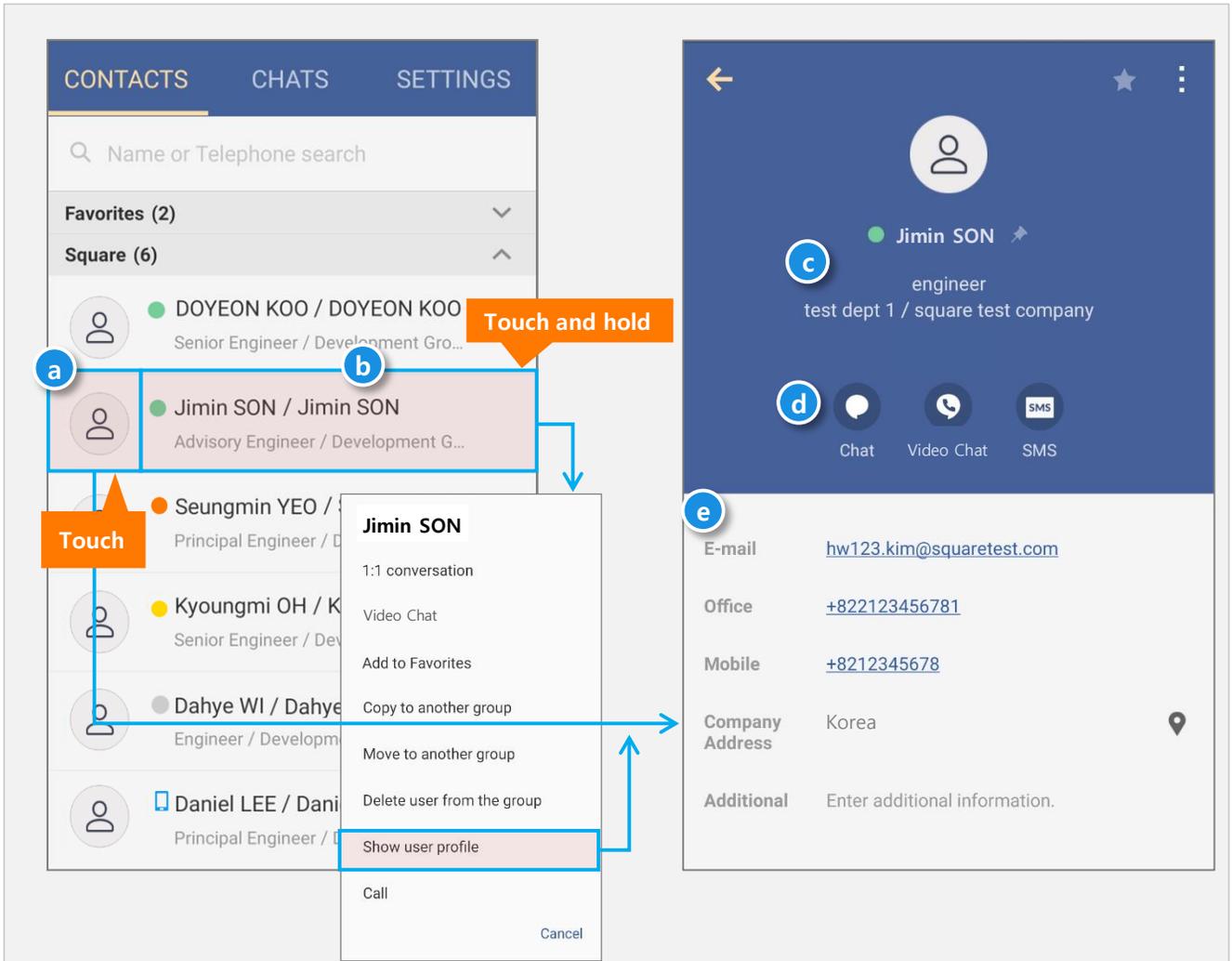


- a. Search:** Search employees / chat partners in Contacts by name, phone number.
- b. Group:** Chat partners added to the Contacts list are managed by group. The default group in Contacts is 'Other Chat Partners'. You can add and edit the group. You can also hide or make group members visible by using the  icon.
- c. Chat partners:** View information of chat partners added to the Contacts, such as the partner's profile photo, name (Local / Global), job position, team, and company.
- d. Chat partner's profile:** Touch profile image of chat partner or touch and hold right side of each chat partner to display partner's profile.
- e. Presence:** Display chat partners' current presence these  5 icons.

### Contacts – Chat Partner Card

View the chat partner card by the following two methods:

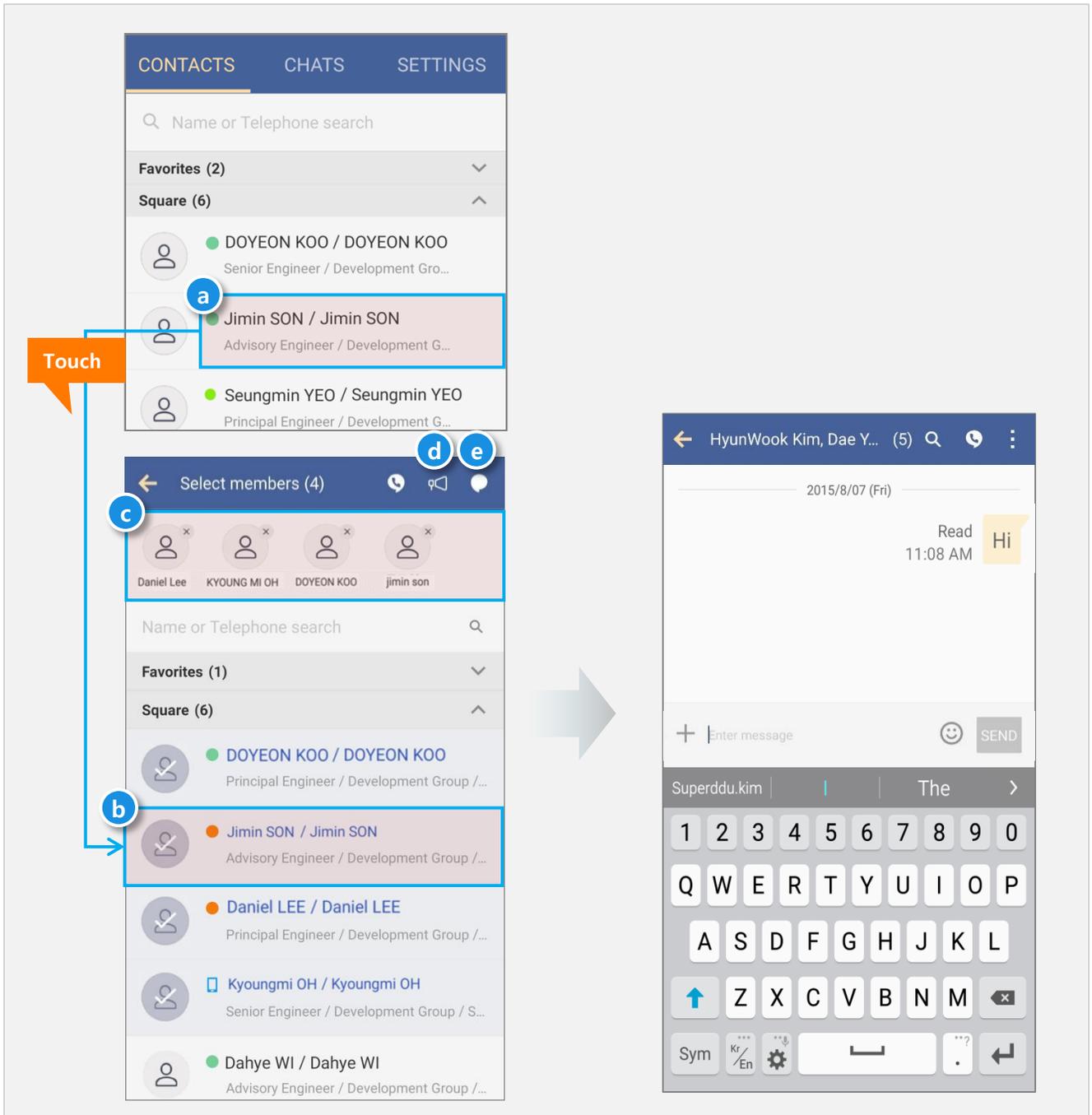
- ◆ Touch( **a** ) and the chat partner card can be seen.
- ◆ Touch and hold( **b** )>**Show user profile** to see the chat partner card.



- c. Chat partner information:** shows chat partner name, profile image (same as mySingle image), grade, team, company, and favorites.
- d. 1 :1 conversation:** offers 1:1 conversation starting service in Brity Messenger with selected partner.
- e. Contact information:** shows email address, office phone number, mobile phone number. Touch the icon to make a phone call or send a mail via the office phone number, mobile phone number and email address entered.

### Contacts – Select a chat partner – Conversation

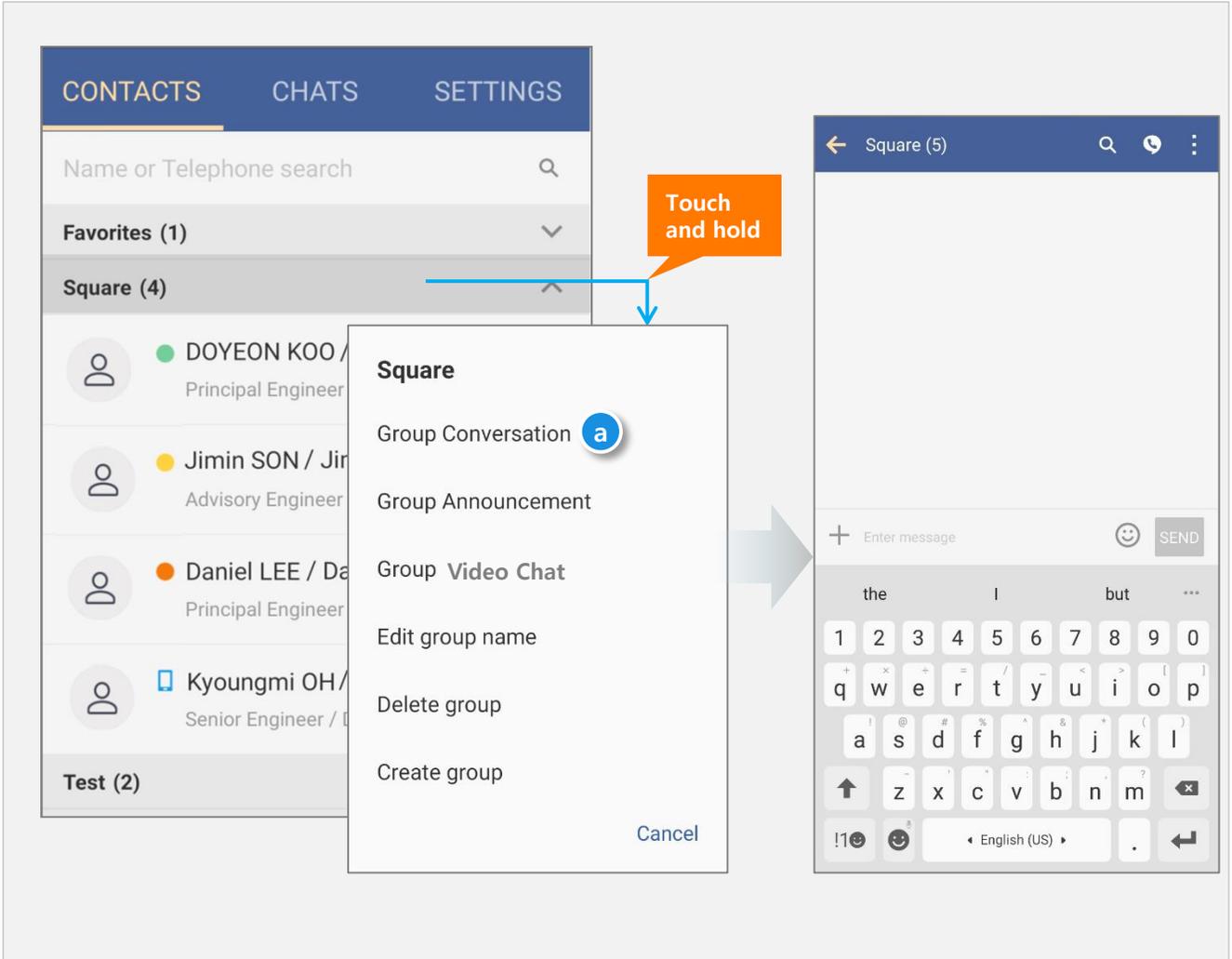
- ◆ To select a chat partner, touch the (a) part of the chat partner you want to start a conversation with.
- ◆ The name chip (c) of the selected chat partner is created at top of the screen. You can delete the chat partner by touching the (x) symbol. Touch **Announcement** icon (d) or **Chat** icon (e) to make a announcement room or chat room and start a conversation with selected chat partners.



**TIP** • **Select a chat partner:** Select a chat partner to start a 1 : 1 conversation. Select multiple partners to start a group conversation.

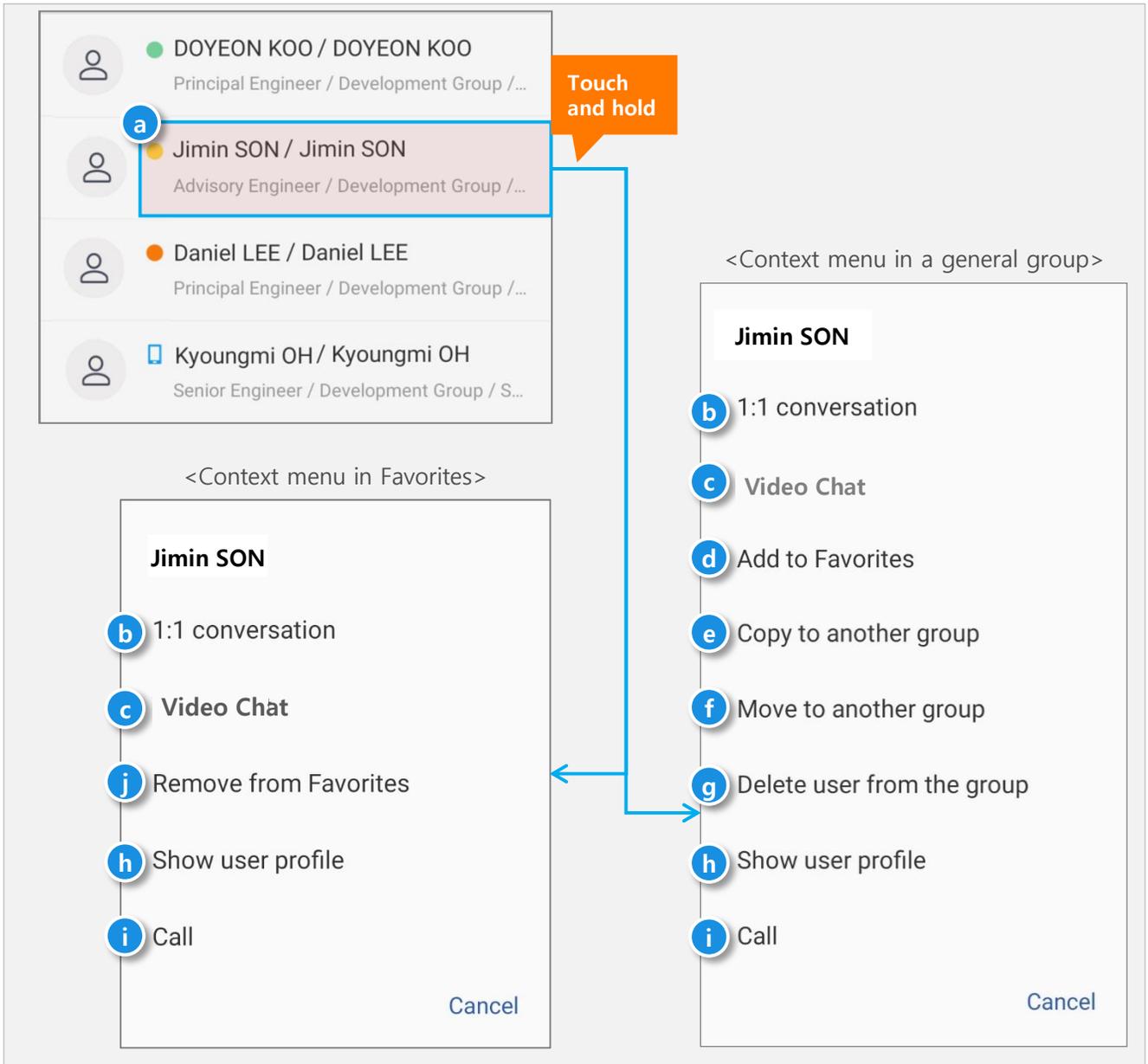
### Contacts – Select a group – Group conversation

- ◆ Touch and hold the group name and touch **Group Conversation** (  ).
- ◆ The group conversation name is the group name.



### Contacts – Context menu

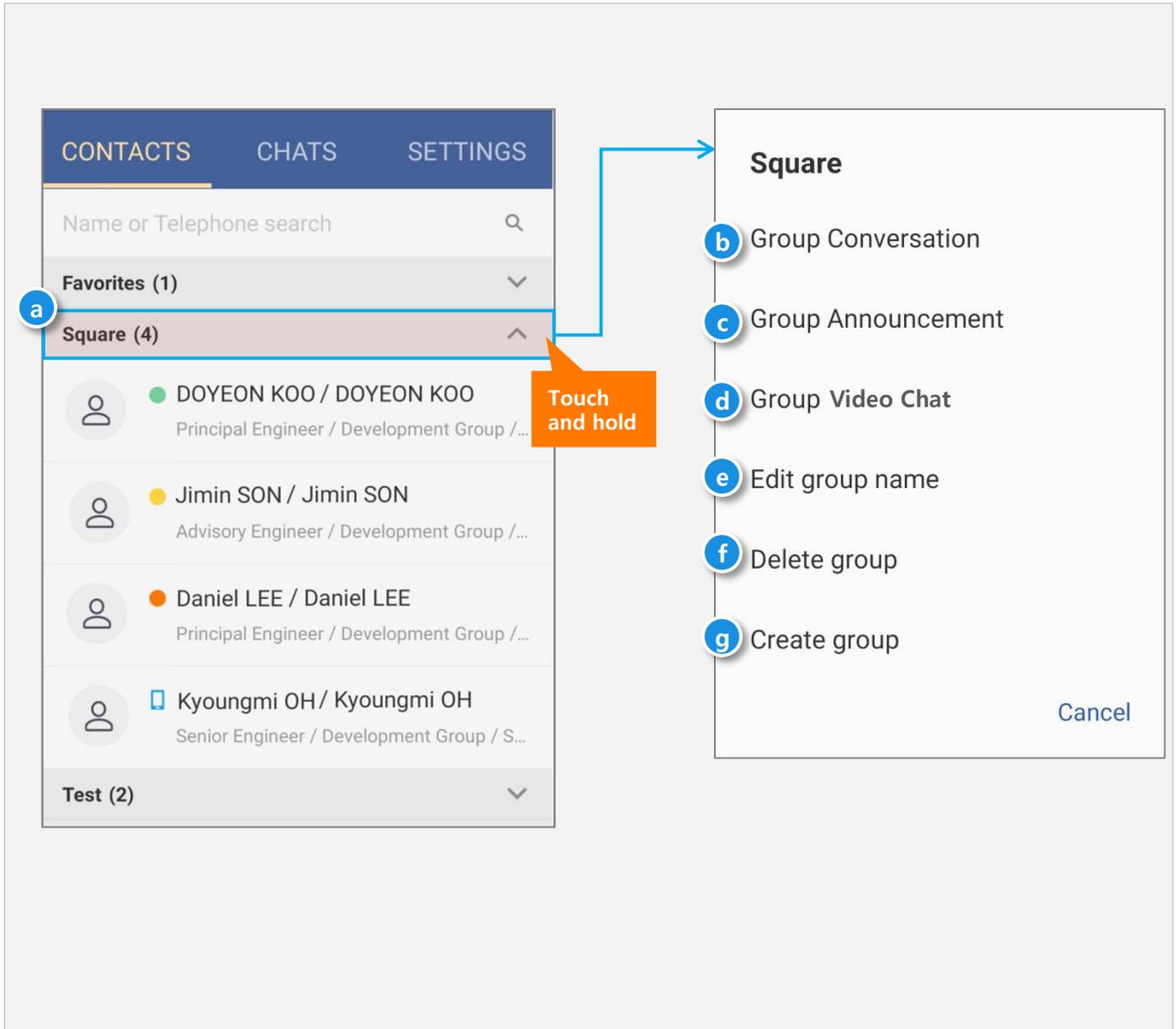
- ◆ Touch the **a** area of the selected chat partner to display context menu.



- b. 1:1 conversation:** Start a 1:1 conversation with the selected chat partner.
- c. Video Chat:** Start a 1:1 video chat with the selected chat partner.
- d. Add to Favorites:** Add your chat partner to Favorites.
- e. Copy to another group:** Copy your chat partner to another group.
- f. Move to another group:** Move your chat partner to another group.
- g. Delete user from the group:** Remove your chat partner from the group.
- h. Show user profile:** View your chat partner card.
- i. Call:** Make a call to your company phone or cell phone to chat partner
- j. Remove from Favorites:** Remove your chat partner from Favorites

### Contacts – Edit a group

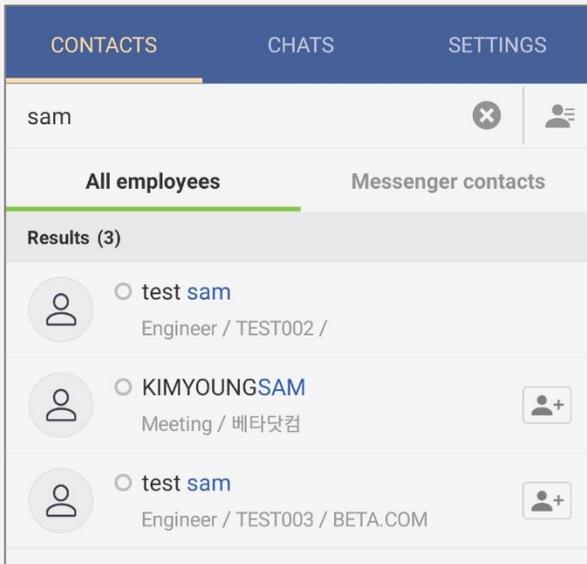
- ◆ Touch and hold the group name ( **a** ) to edit the group.
- ◆ The default group is **Other chat partners**. If you add a partner to **Favorite**, the **Favorite** group is created at the top of the list.



- b. Group Conversation:** Create a group conversation with selected group members.
- c. Group Announcement:** Create a group announcement with selected group members.
- d. Group Video Chat:** Create a group video chat with selected group members.
- e. Edit group name:** Change the name of the selected group.
- f. Delete group:** Delete the selected group.
- g. Create group:** Add a new group.

### 2. Quick search

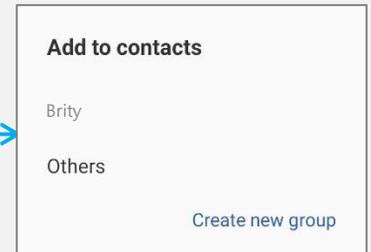
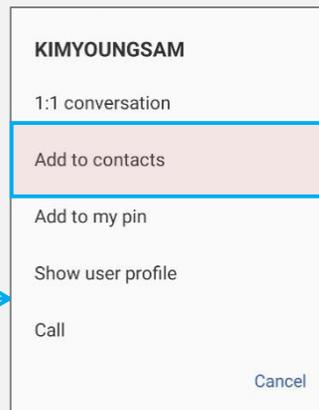
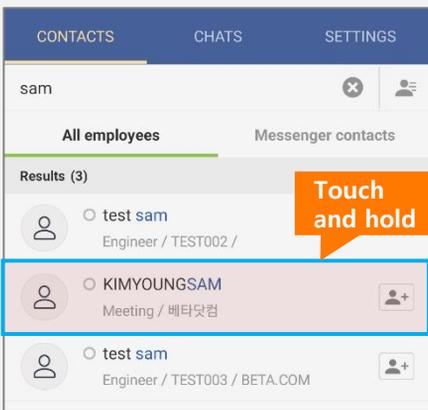
#### Employee search – Add to the Contacts, Chat



- ◆ Enter two or more syllables of an employee name, phone number to search a chat partner.

**TIP**

- **All employees / Messenger contacts Search :** If you want to search all employees select ( Left ). If you want to search employees only in your Messenger contacts, select ( Right ).



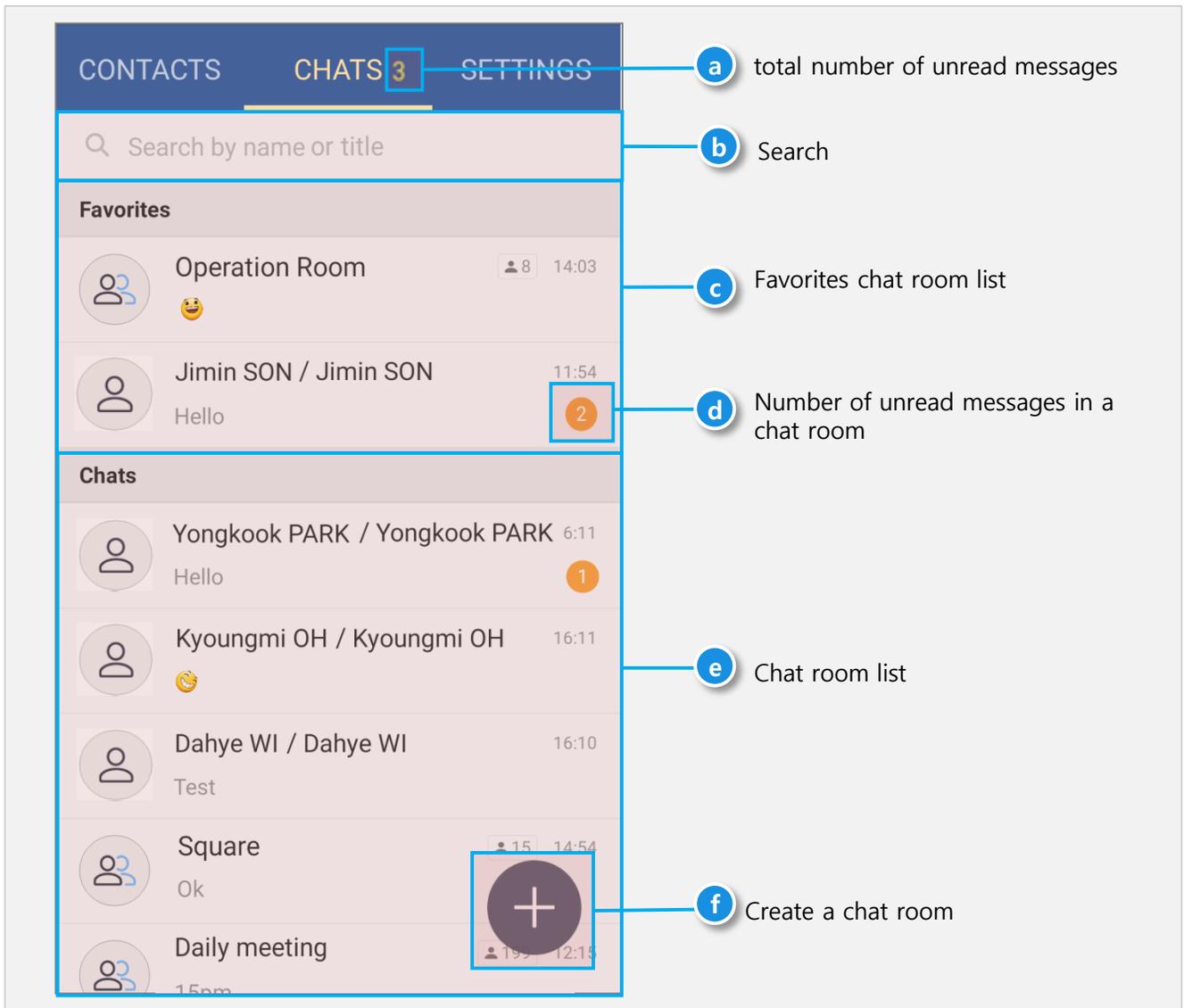
- ◆ Touch and hold the employee name you want to see the chat partner card.
- ◆ You can add a selected employee to your **Contacts** by touching the employee name. You can use the **1:1 conversation** , **Add to contacts**, **Add to my pin**, **Show user profile**, and **Call** services.

**TIP**

- **Add to a group :** To add the chat partner to an existing group or a new group.

### 3. Chats

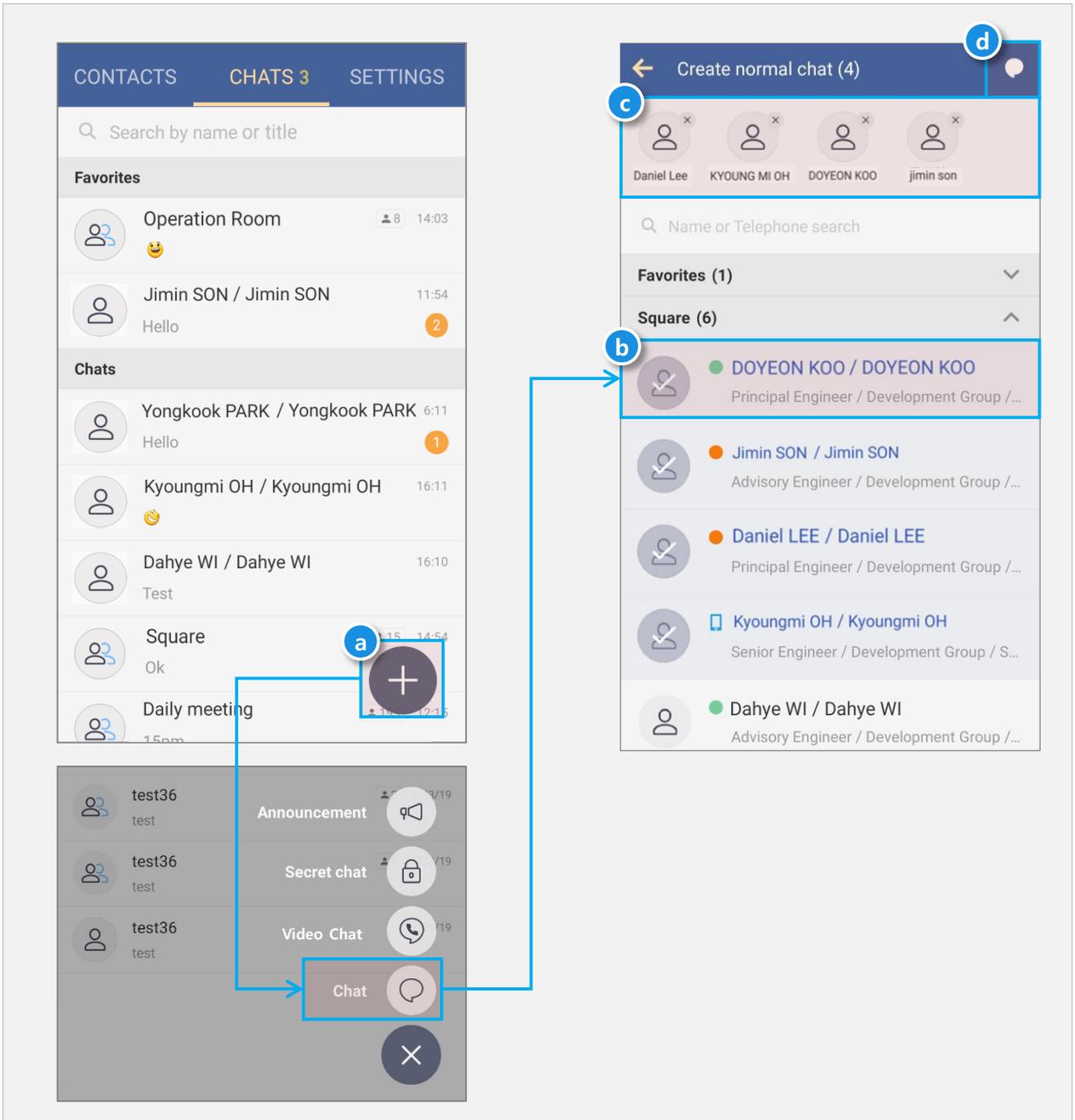
#### Chats – Default Screen



- a. total number of unread messages:** Shows in a badge the total number of unread messages in all chat rooms.
- b. Search:** Search chat rooms via chat room names or the names of participants
- c. Favorites:** Add a chat room to **Favorites**, which is created at the top of the list.
- d. Number of unread messages in a chat room:** Shows the number of unread messages in a chat room.
- e. Chat room list:** Refers to the list of chat rooms where the user participated in chats. The user can view chat room images, chat room names, the number of participants, the content of the latest message, the time when the latest message was sent/received, and notification setting. Chat room images consist of profile images of participants. Up to 4 persons can be displayed.
- f. Create a chat room:** Select Chat type and create a chat room.

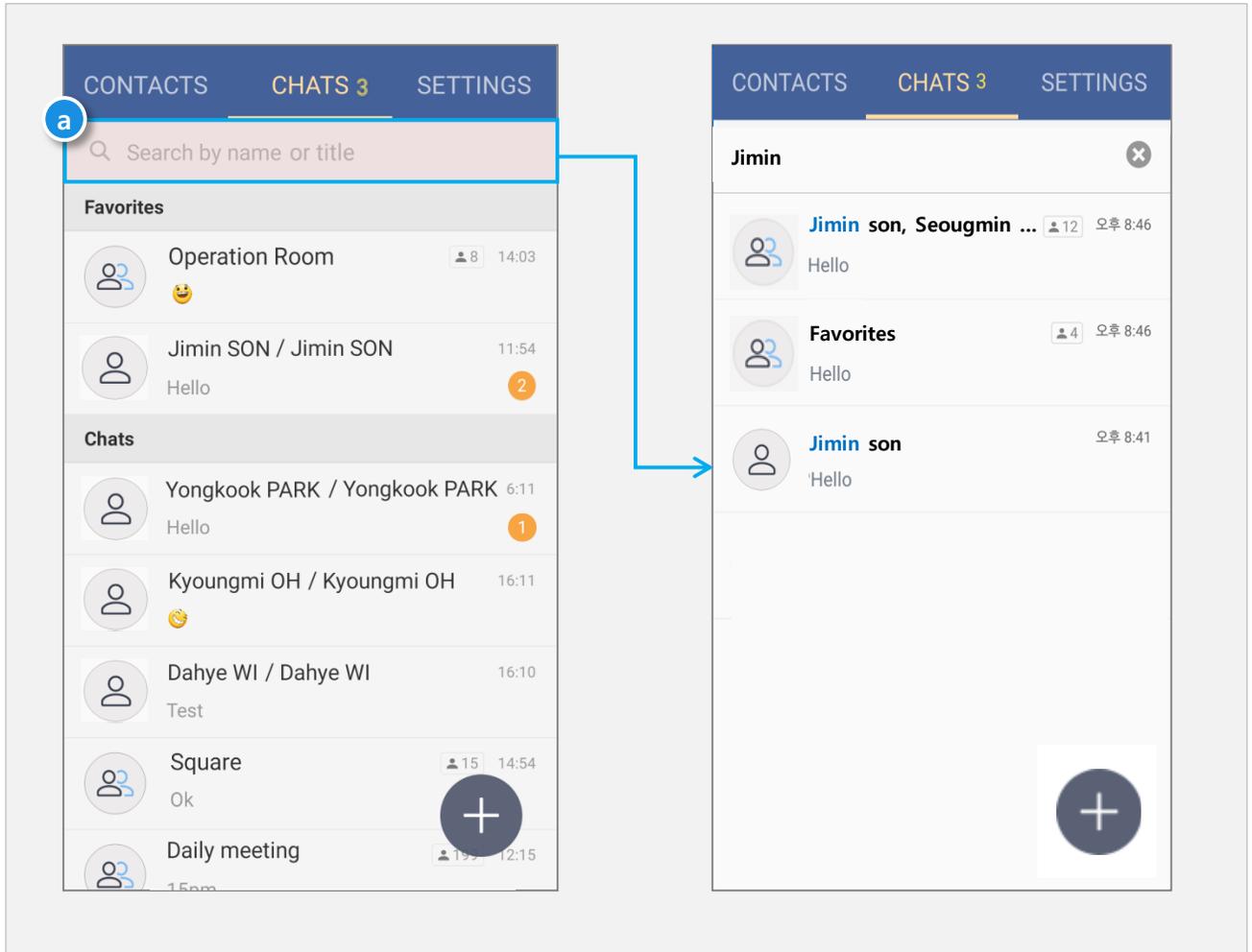
### Chats – Create a chat room

- ◆ Use ( a ) of + button to create a Announcement/Secret chat/Chat room.
- ◆ Touch ( b ) of the user to chat with and the user is checked.
- ◆ The name chips ( c ) of the selected chat partners are created at the bottom of the screen. Clicking x, they disappear and are also removed from the list of chat room participants. Touch **Icon**( d ) and a room for chatting with the selected partners is created.



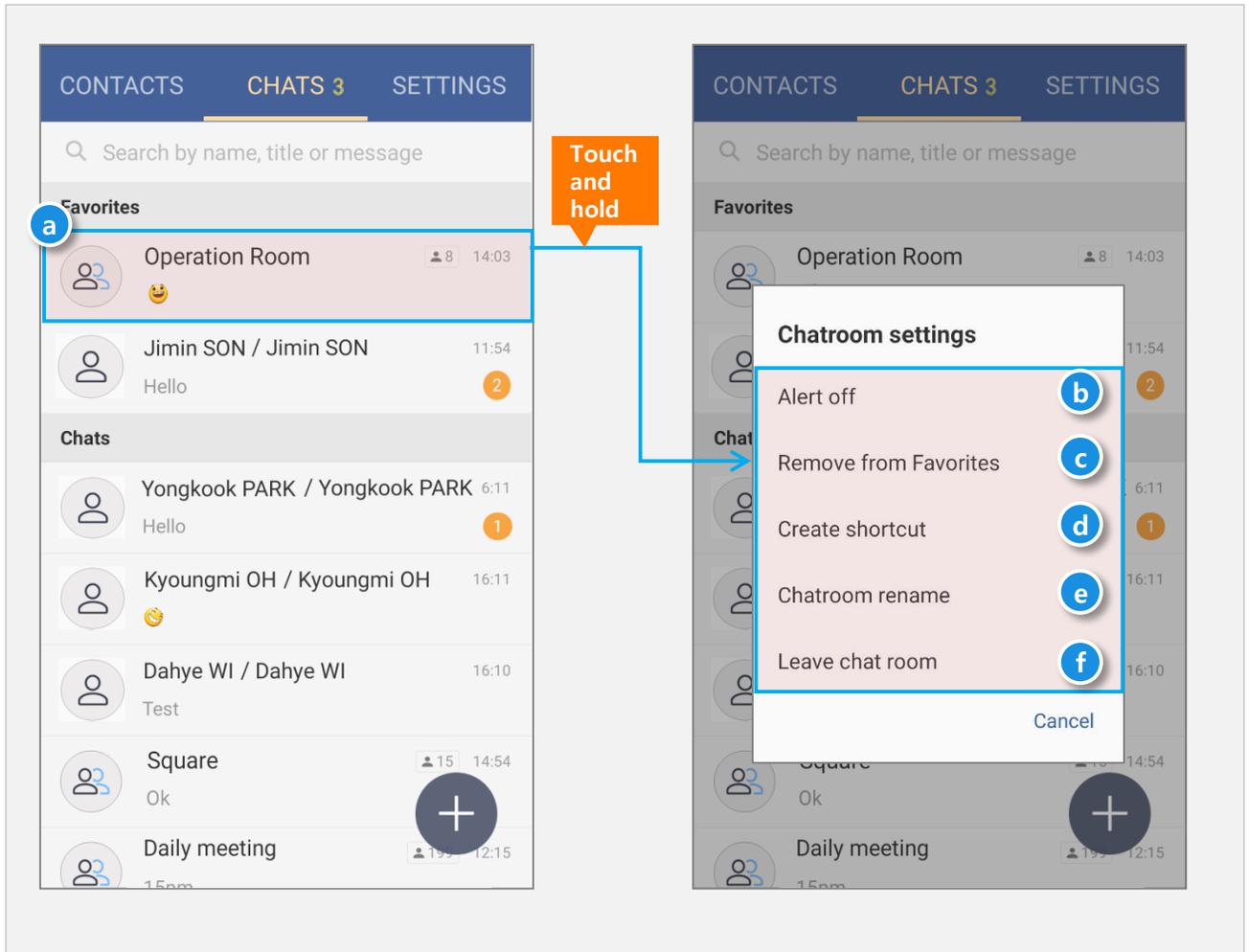
### Chats – Chat room search

- ◆ In the search field, (  ), chat rooms can be searched by name or chat title.
- ◆ Search chat rooms by typing two or more syllable of a name or conversation title in the search field. Search results are highlighted with the search key word.



### Chats – Chatroom settings

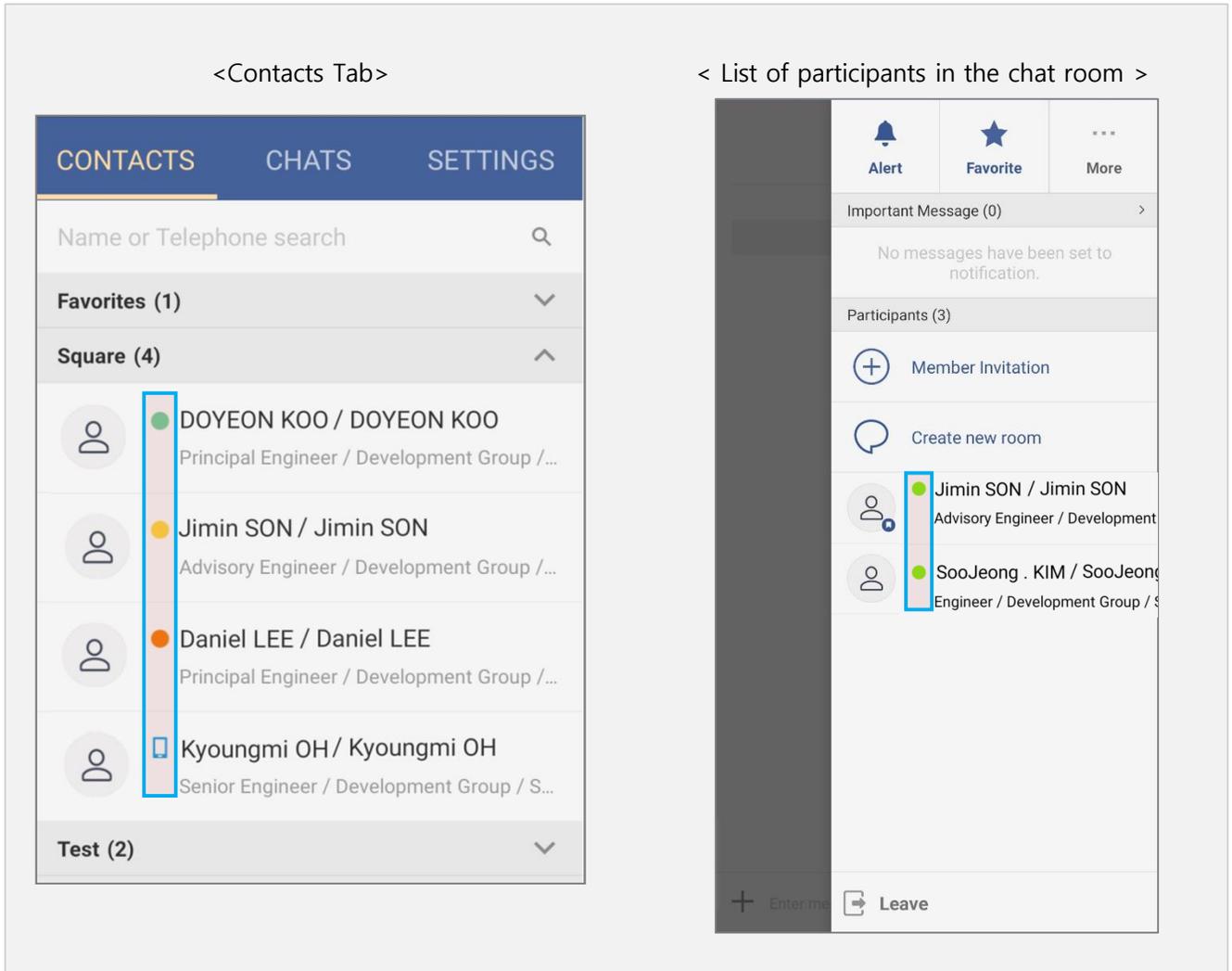
- ◆ Touch and hold on the ( **a** ) area of a chat room to change settings.



- b. Alert on/off:** The new message notification service for the chat room is set to on/off.
- c. Add to/Remove from Favorites:** You can add/remove the room to your chat room favorites.
- d. Create shortcut:** The shortcut of chat room at Home Screen is created
- e. Chatroom rename:** You can change the title of the chat room.
- f. Leave chat room:** If you leave a chat room, old messages are deleted and the chat room is removed from the chat list.

### 3. Presence

- ◆ Allow more useful conversations to show the other side of the conversation status .
- ◆ Presence displays in the Contacts tab, list of participants in the chat room, contact card.

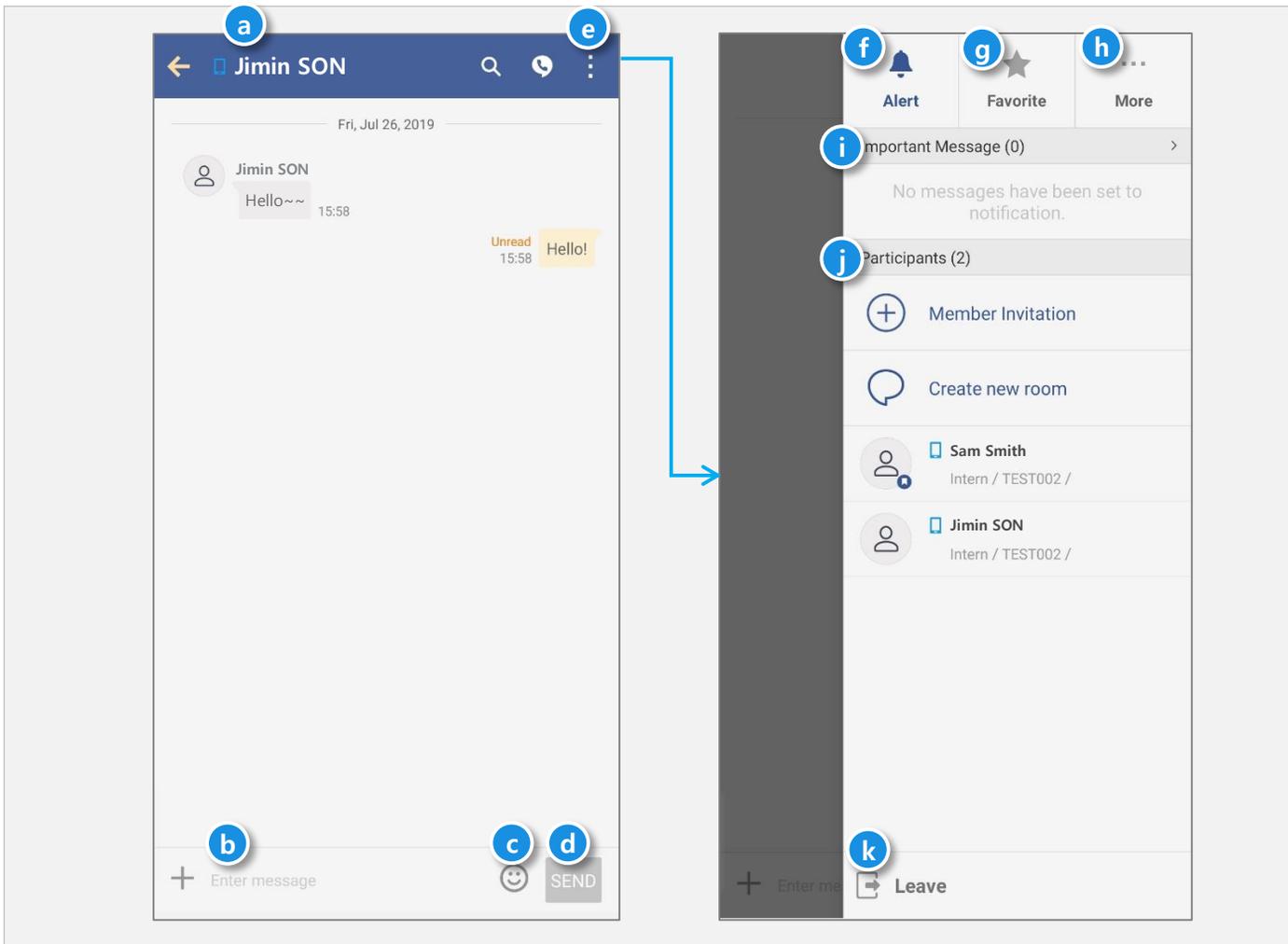


#### ※ Presence display condition

Division	Display	Description
Available		PC ON
Mobile		PC OFF / Mobile installed
Log Off		PC OFF / Mobile not installed
Away		PC / Mobile user settings Automatically changed during PC screen saver operation
Busy		PC / Mobile user settings

### 1. Chat room screen

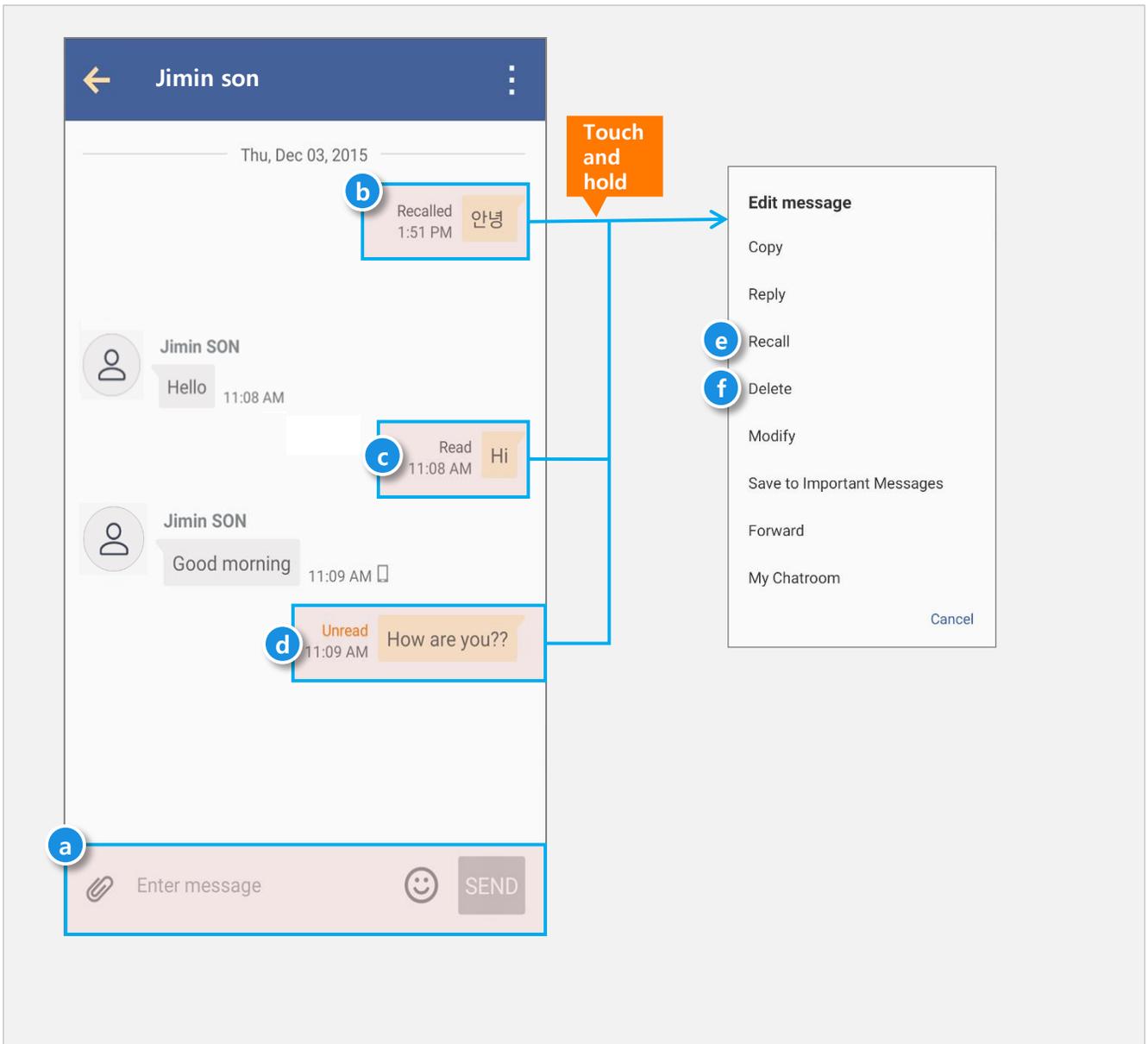
- ◆ Chat with chat partners on the chat room screen.



- a. **Chat room name:** Shows chat room names.
- b. **Message entry:** Enter the message to send.
- c. **Emoticon:** Adds emoticons to a message.
- d. **Send:** Sends message to chat partner.
- e. **Menu:** Shows chat room menu.
- f. **Alert:** Sets message notification for the chat room.
- g. **Favorite:** You can add or remove this chat room to your favorites.
- h. **More:** You can set other settings, such as shortcut.
- i. **Important Message:** You can view important messages in this chat room, and you can see important messages with notifications set.
- j. **Participants:** You can view the list of chat room participants, invite new member, and have a new chat room with the current participants.
- k. **Leave:** Exists the chat room. All conversation data will be deleted and removed from the chat room list

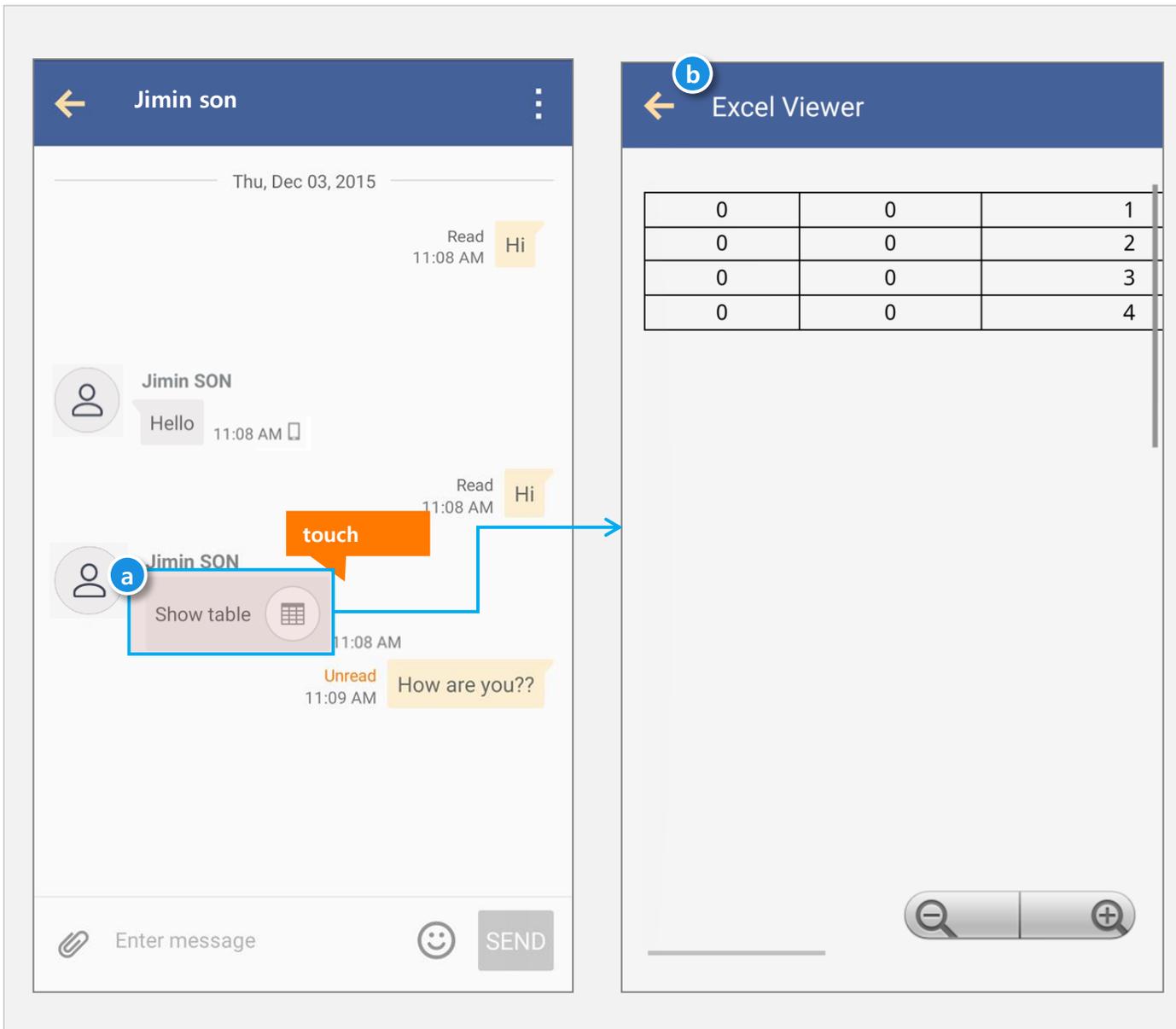
### 2. Sending / Recalling / Deleting / Marking as read

- ◆ Type message into **(a)** and touch **SEND** to send a message.
- ◆ Touch and hold a message to edit the message.
- ◆ **Recall** ( **(e)** ) the delivery of the message sent by me. The chat participants who has yet to receive the message cannot see the content. The message will be marked as **Recalled** ( **(b)** ).
- ◆ **Delete** ( **(f)** ) the message to make it invisible at the chat window. It is removed from only your chat room.
- ◆ If the chat partner reads the message, the message will be marked as **Read** ( **(c)** ). If the chat partner has not read the message, the message will be marked as **Unread** ( **(d)** ).



### 3. Excel Table messaging

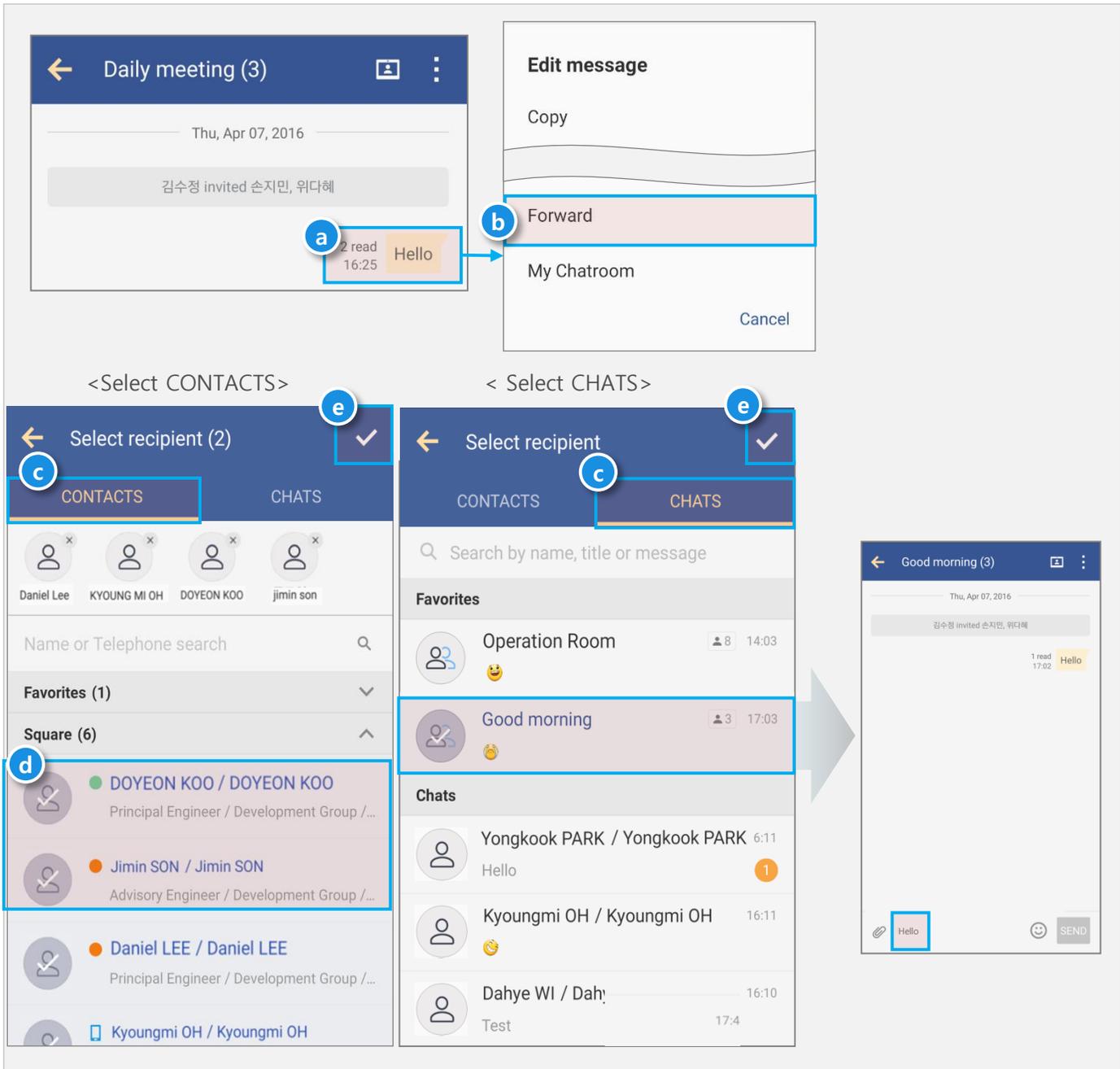
- ◆ When you copy an Excel table from the PC and send the message, the 'show table' ( **a** ) in the form of a message is sent.
- ◆ Touch ( **a** ) to the message in a chat room, provides the viewer ( **b** ) capabilities of the Excel table content.
- ◆ When you touch and hold the message, it provides the editing capabilities of the message except for the copy function



### 4. Forwarding a message

#### Chat room – Forward– Select recipient - Send

- ◆ Touch and hold a message in chat rooms ( **a** ), expose the edit pop-up on that message and select **Forward** ( **b** ).
- ◆ You can select recipient ( **d** ) by contact or chats ( **c** ) and then select Check button ( **e** ) to forward to the selected recipients.

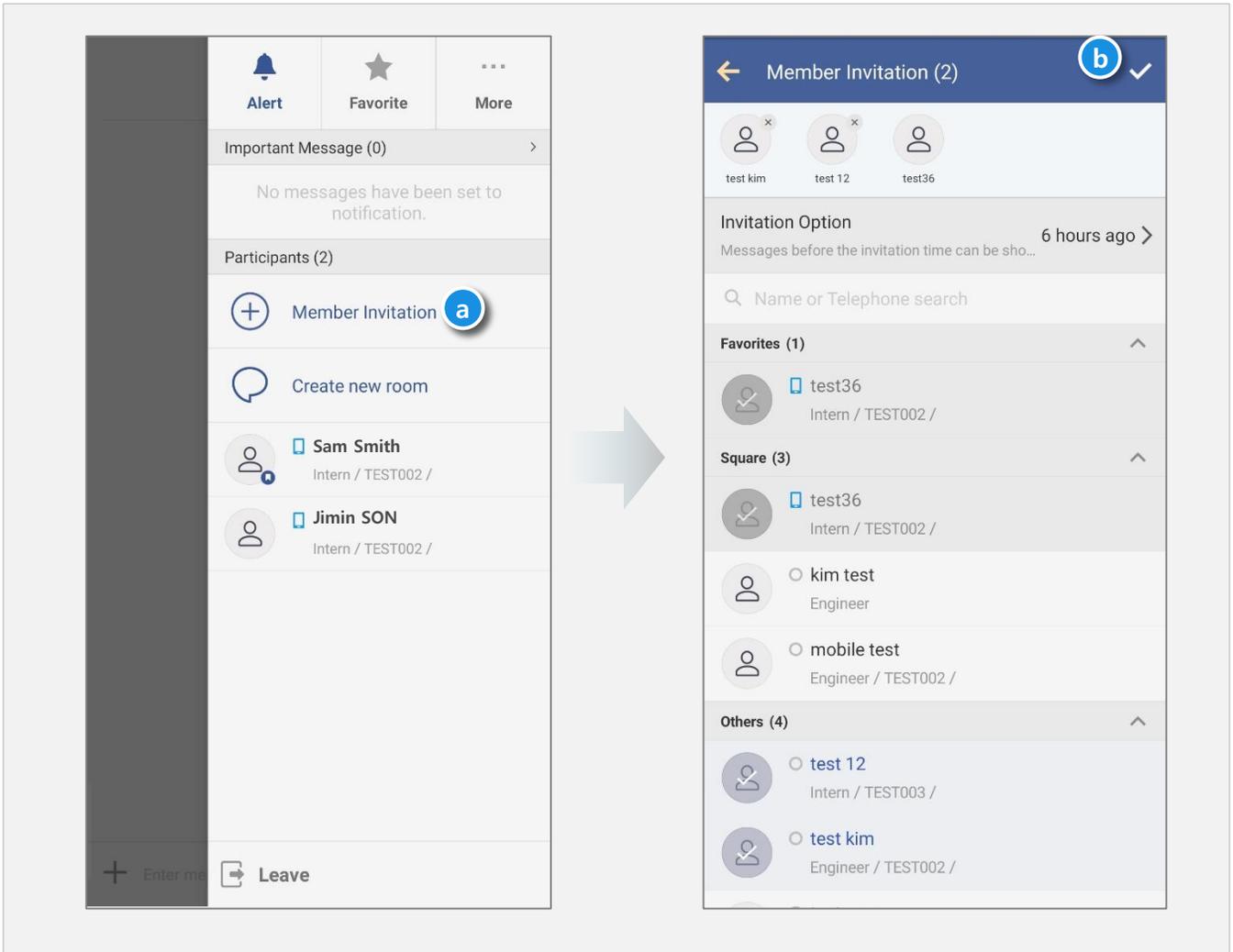


**TIP** • **Content delivery** : Text message content in addition to images , videos, documents , files , contacts (Vcard) is also available to forward.

### 5. Member Invitation

#### Chat room information – Member Invitation – user search – Invite

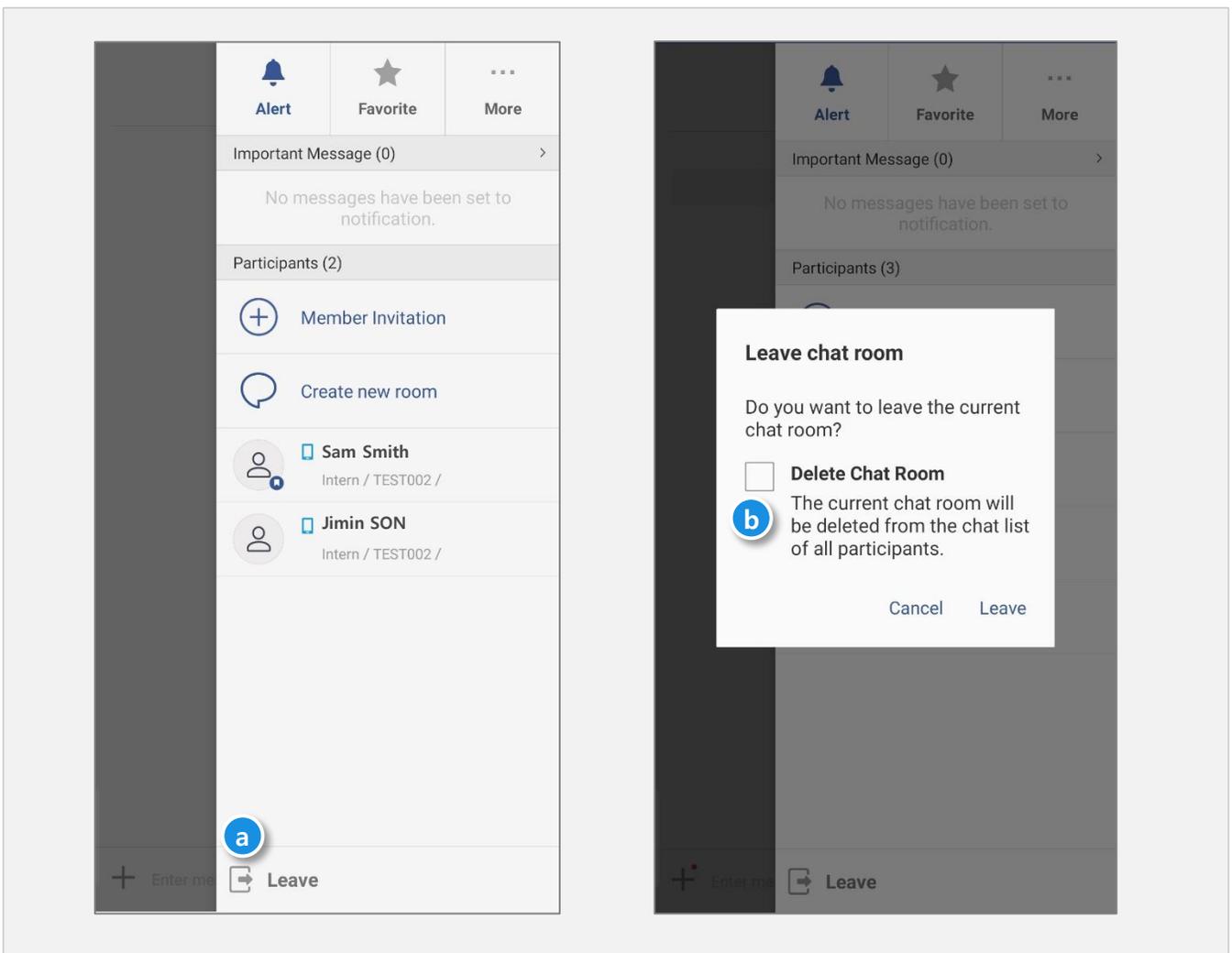
- ◆ To invite a member to the current chat room, touch **Member Invitation** (a). You can search employees and select employees to send an invitation.
- ◆ After selecting employees touch **Invite** (b) you can invite member in chat room.



### 6. Leaving a chat room

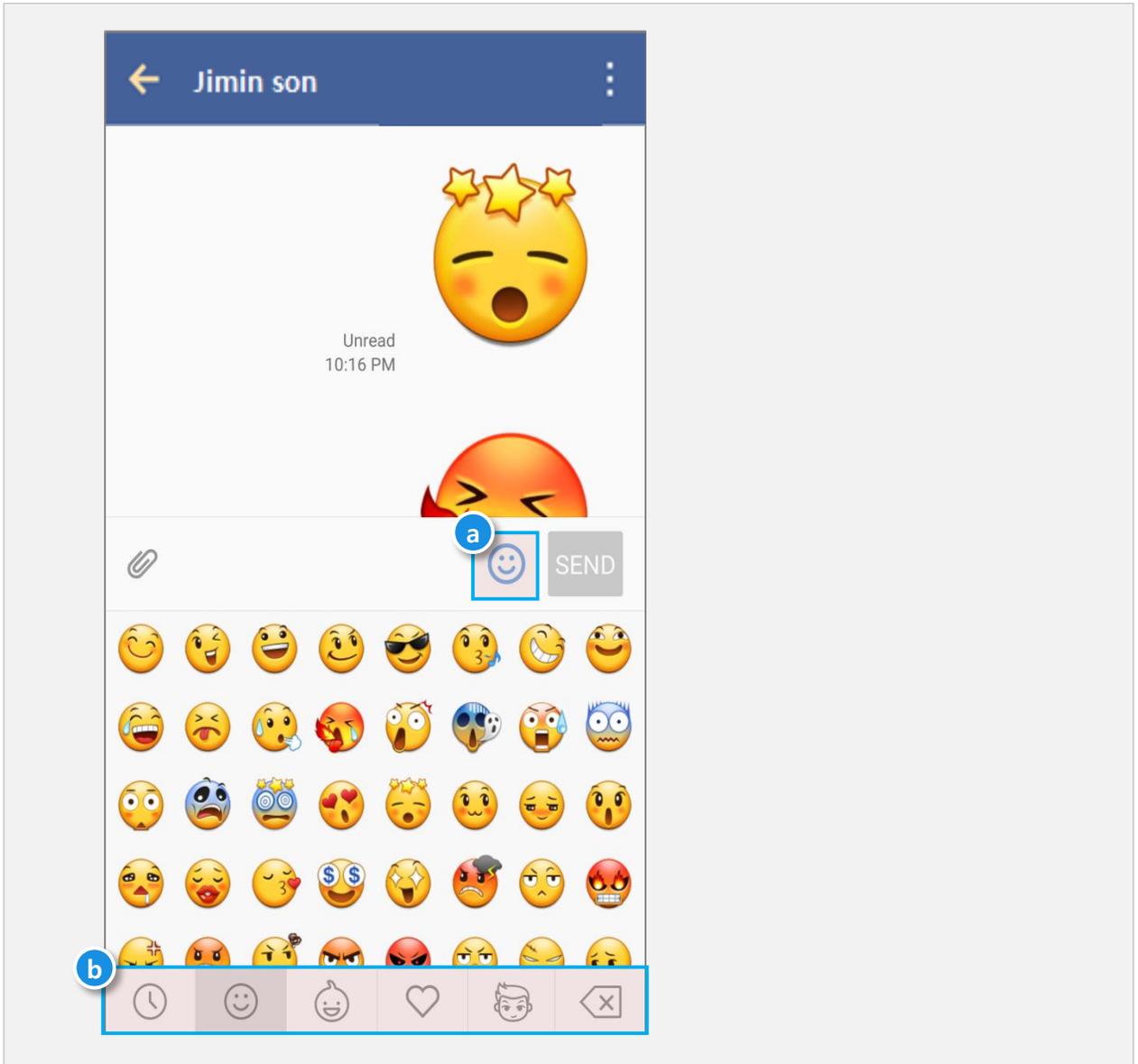
#### Chat room information – Leave

- ◆ Leave a chatroom and delete all messages via **Leave** ( **a** ) > **Delete Chat Room** ( **b** )
- ◆ A pop-up screen with a checkbox only appears when you are the leader of the chat room. If you check the checkbox, all messages will be deleted, and the chat room will no longer exist. If you do not check the checkbox, you automatically delegate another leader as the leader and leave the chat room by yourself. All other participants will remain in the chat room.



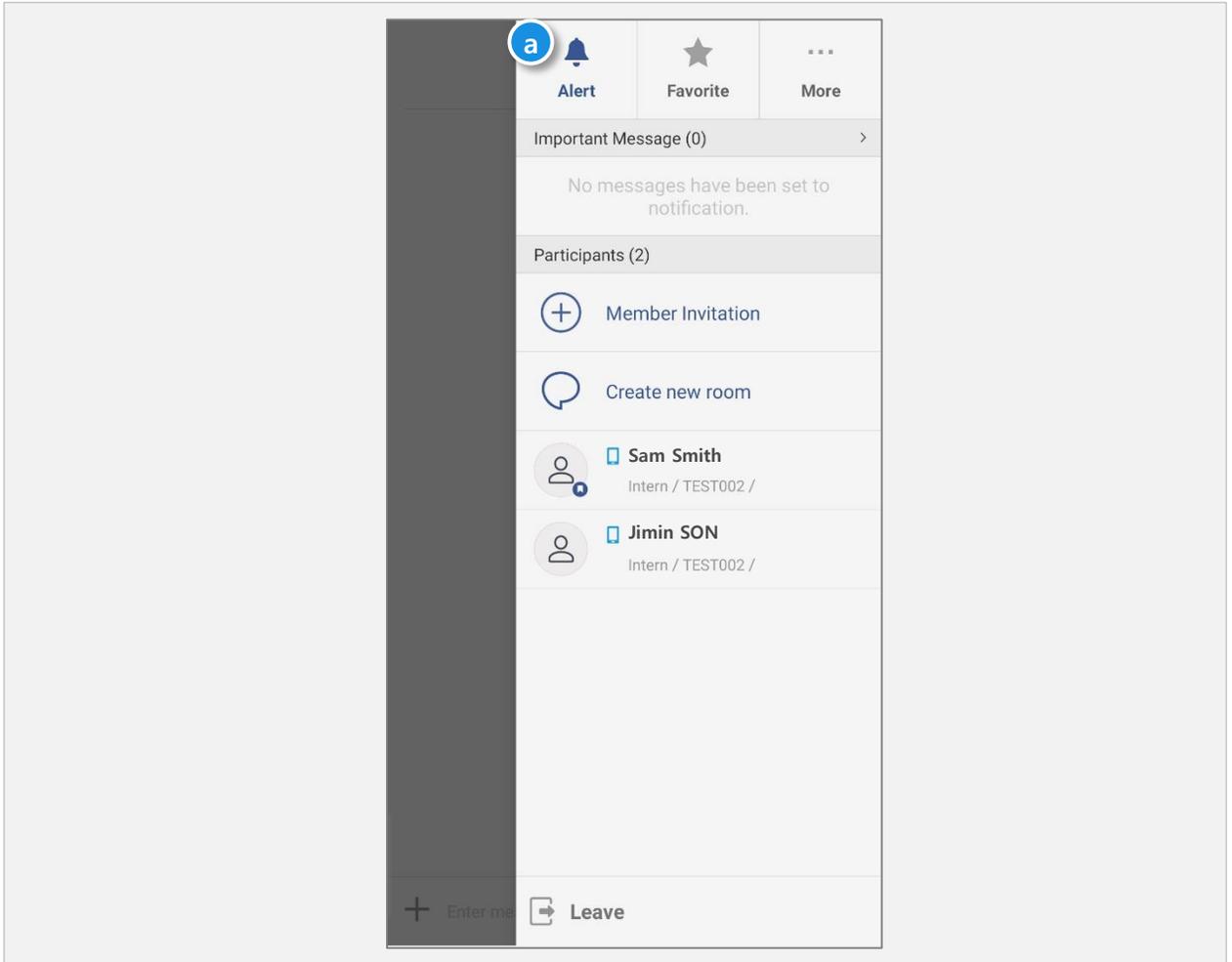
### 7. Emoticons

- ◆ Emoticons can be used when chatting with a partner.
- ◆ Touch( **a** ) and select an emoticon in order to add an emoticon
- ◆ Emoticons can be selected from **b** by scrolling the emotion set from side to side.



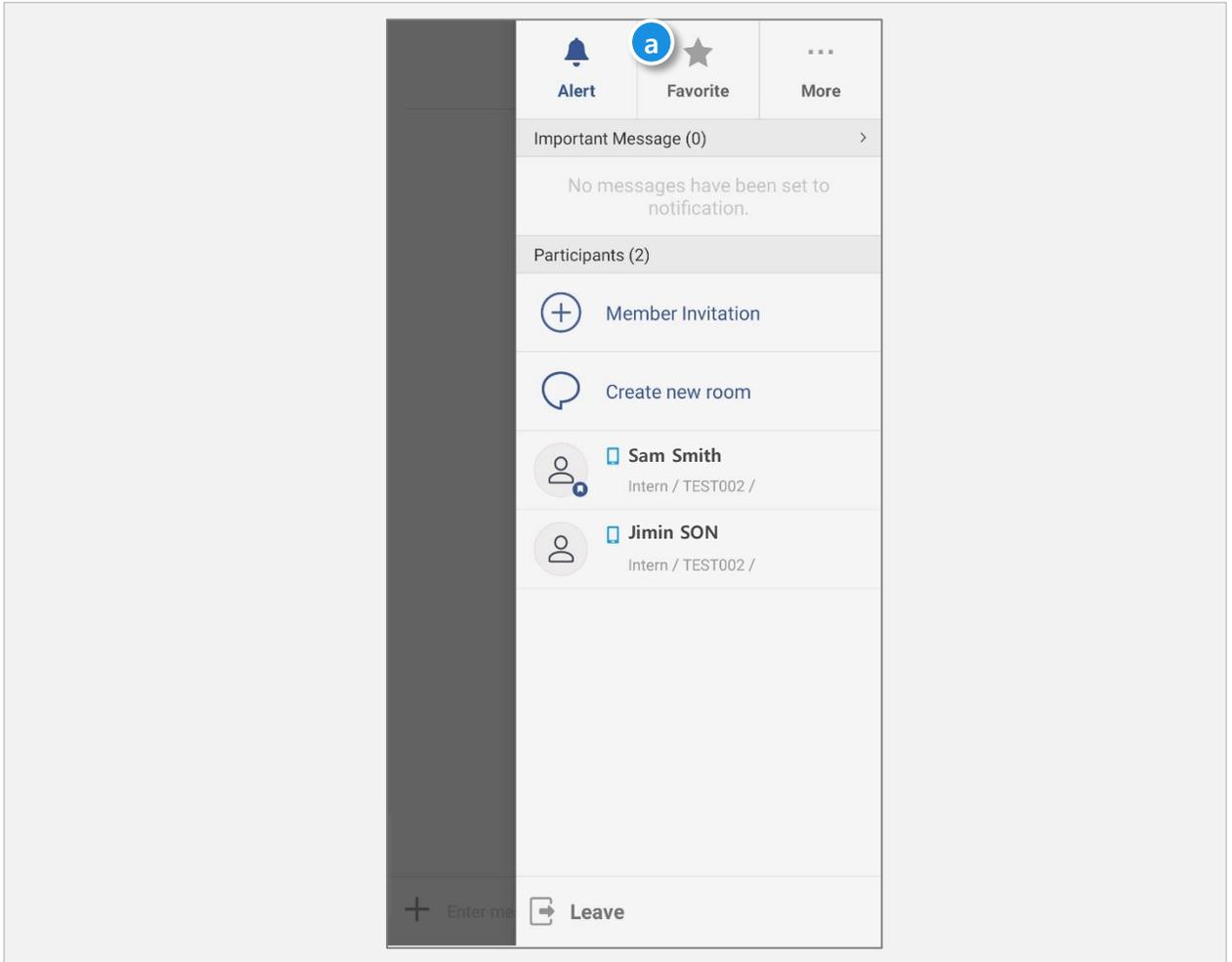
### 8. Alert setting

◆ To set a notification alert for a chat room, touch **Alert**(  ).



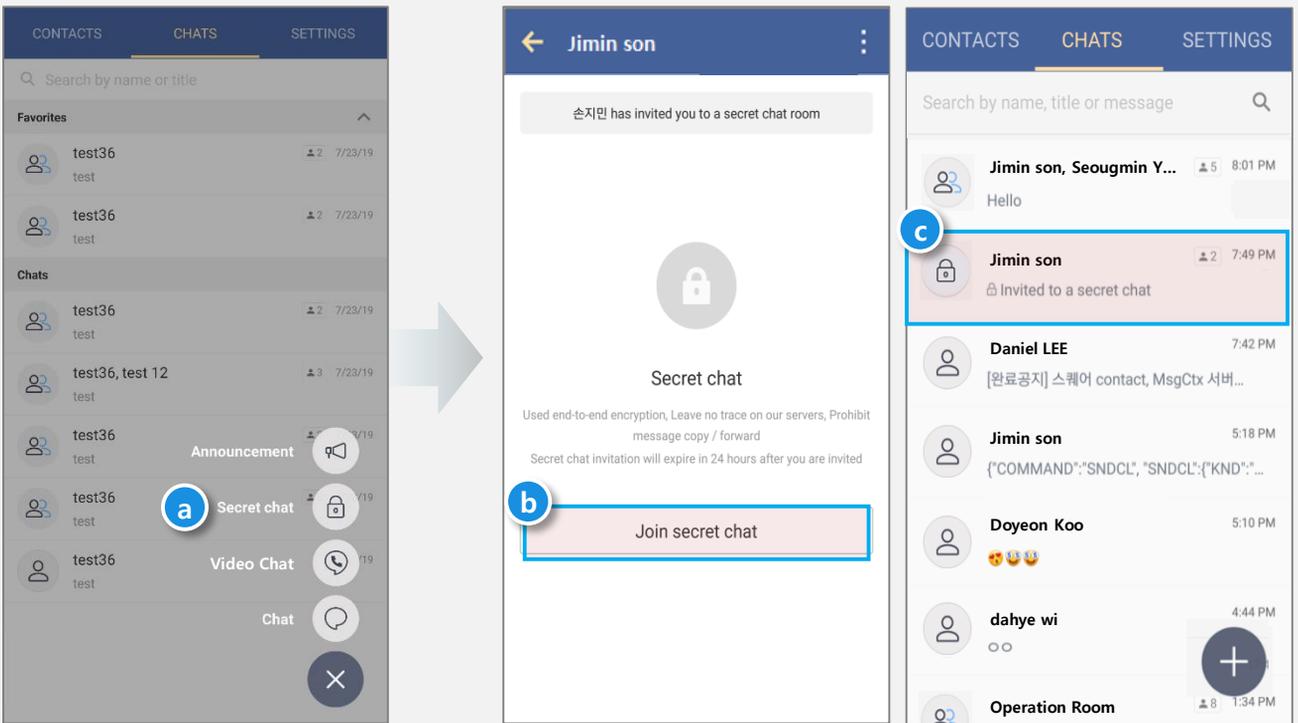
### 9. Favorite setting

- ◆ Touch **Favorites** (  ), To add / remove the chat room to Favorites List.



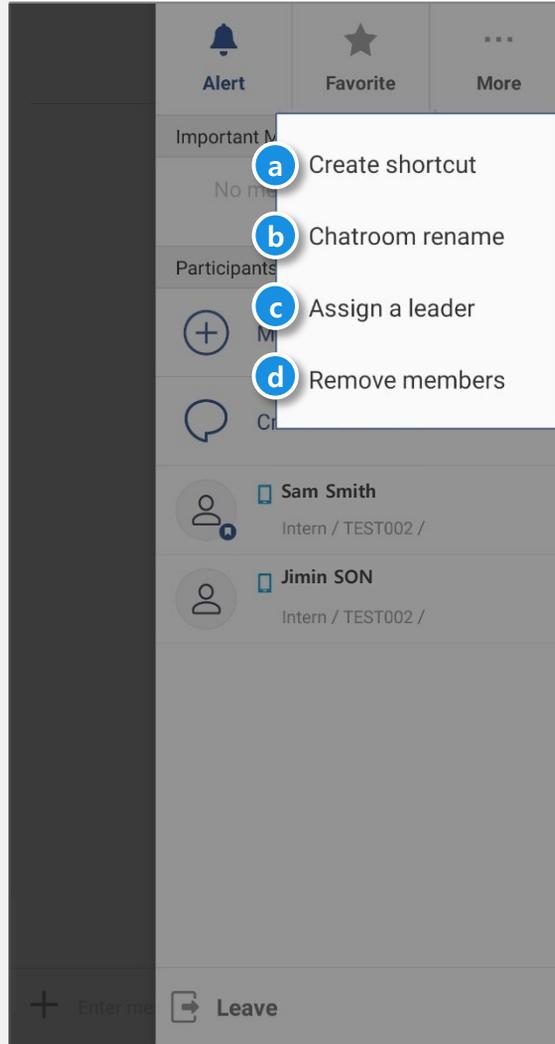
### 10. Creating a secret chat room

- ◆ A secret chat room can be used only in the mobile messenger.
- ◆ Touch **+** > **Secret chat** (a) to send a secret chat room invitation message to selected chat partners.  
The secret chat room is created (c) only when the invited partner accepts the invitation (b) within 24 hours.
- ◆ Messages in the chat room can't be encrypted, copied, sent, or captured. The most recent message is not visible.



### 11. Chat room options

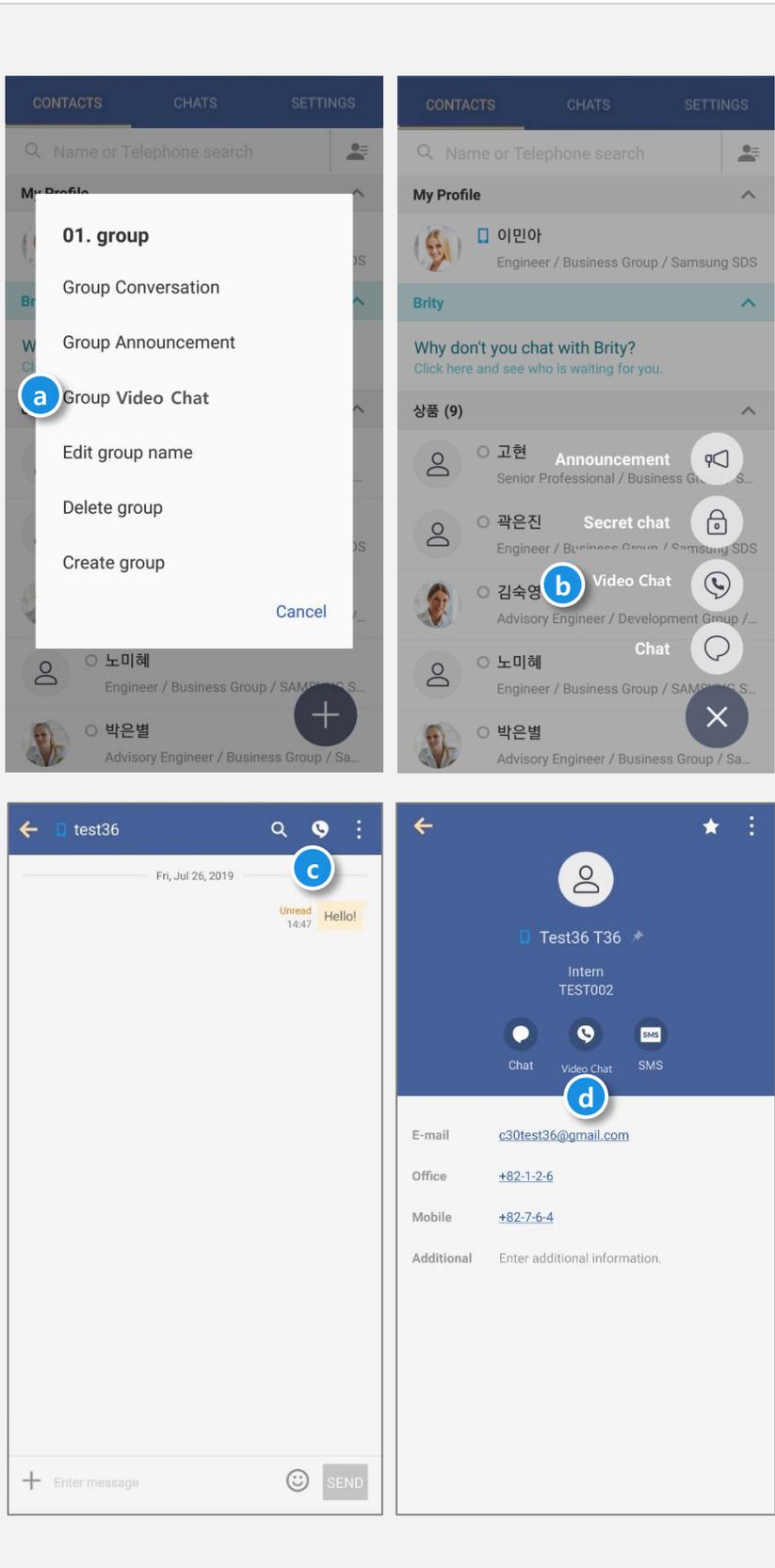
◆ Touch **More** on the right side of a chat room to select the chat room option.



- a. **Create shortcut:** Create a shortcut to the chat room at Home Screen.
- b. **Chatroom rename:** You can change the chat room name.
- c. **Assign a leader:** If you are the current leader you can assign a new leader among chat participants .
- d. **Remove members:** If you are the current leader you can remove members from the chat room.

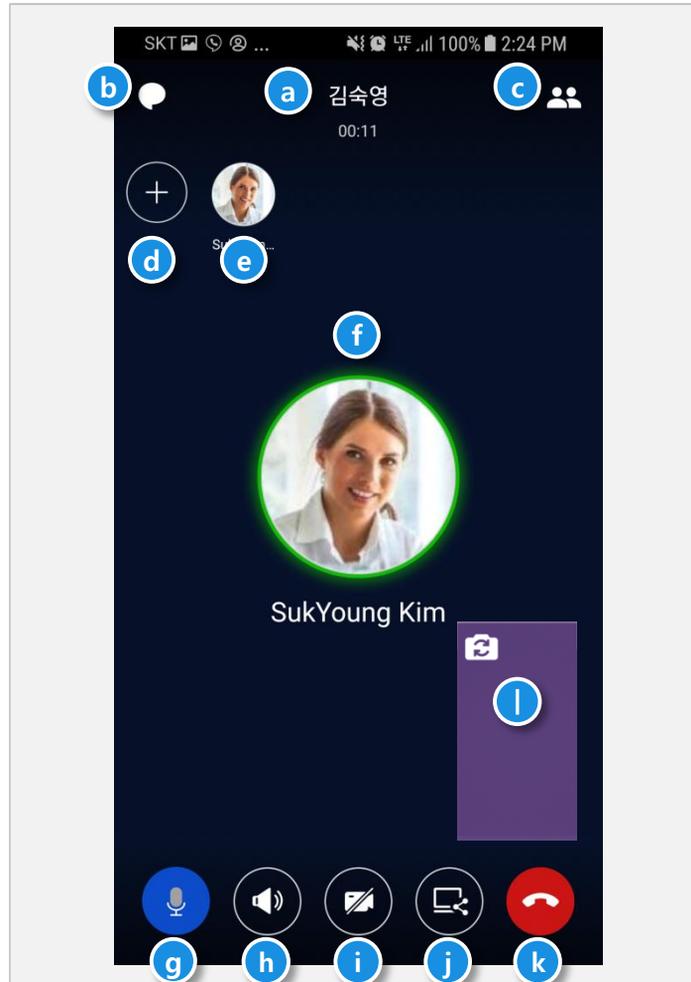
### 1. Start video chat

◆ You can start a video chat in Contacts, Floating Button, Profile and Chat room.



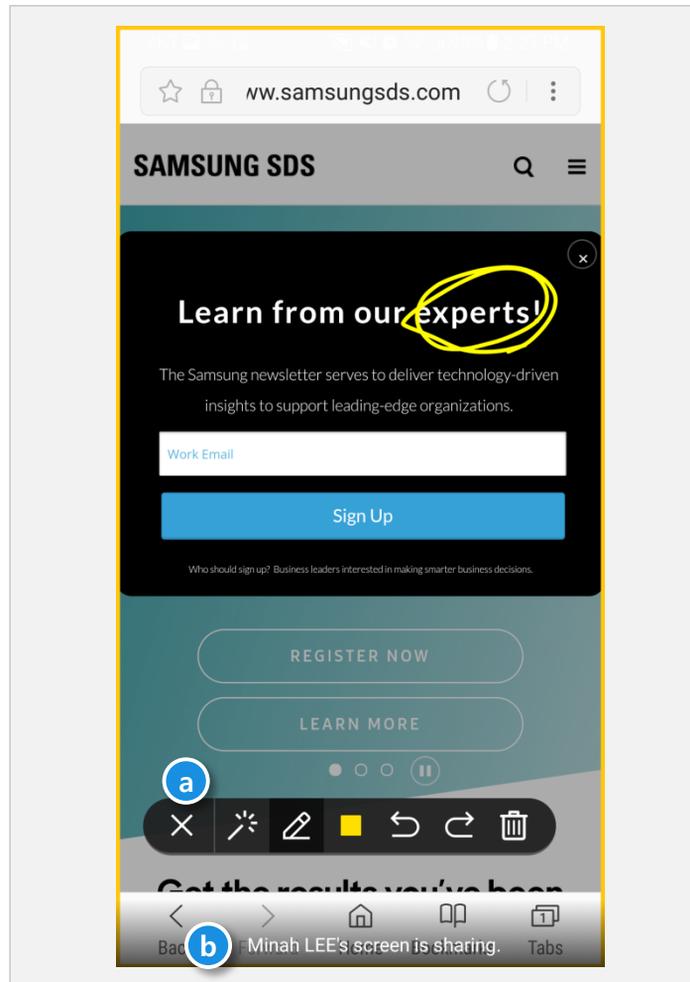
- a. **Start in Contacts Group Name :** You can start a video chat by long pressing on group name of contacts.
- b. **Start in Floating Button :** You can start a video chat using the video chat icon on the floating button..
- c. **Start in Chat room :** You can start a video chat by using the video chat icon in the chat room.
- d. **Start in Profile :** You can start a video chat using the video chat icon on the profile.

### 2. Video chat



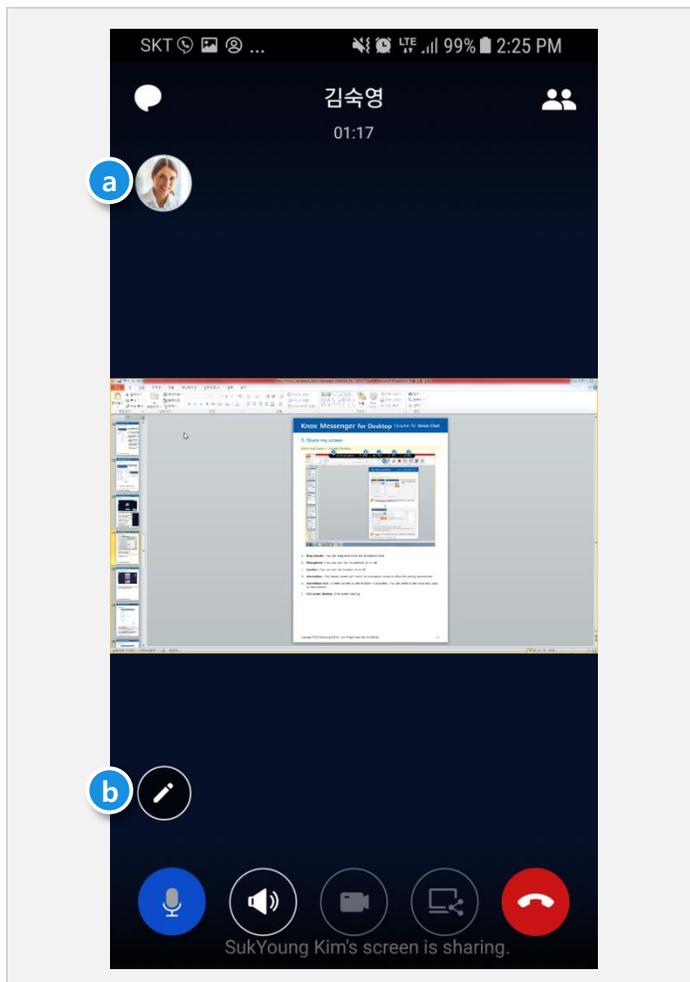
- a. **Chat room information** : The chat room name and the duration of the video chat are displayed.
- b. **Chat room** : The number of new messages are displayed and you can move to the chat room.
- c. **Participate list**: The video chat participants are listed as Joined or Not Joined and you can invite new participants.
- d. **Invite**: You can invite video chat participants.
- e. **Thumbnail** : All participants thumbnails are displayed. The statuses (Joined, Waiting, or Ended) are displayed. You can tap a participant on the thumbnail to pin on the screen. Active speakers are indicated by their thumbnail profile outlines.
- f. **Active Speaker** : The information of the speaker or the pinned participant using the tap thumbnail function is displayed.
- g. **Microphone** : You can turn the microphone on or off.
- h. **Speaker** : You can turn the speaker on or off.
- i. **Camera** : You can turn the camera on or off
- j. **Screen Sharing** : You can share the screen.
- k. **Close** : Close the video chat.
- l. **Video** : When you turn on your camera, the video is displayed at that position and can be moved to the desired position. You can change to the front or rear camera by clicking the camera switch icon on the screen.

### 3. Share my screen



- a. **Annotation tool** : A pen function is provided. You can select a pen color and undo or redo actions..
- b. **Shared by** : The information of the person sharing the screen is displayed.

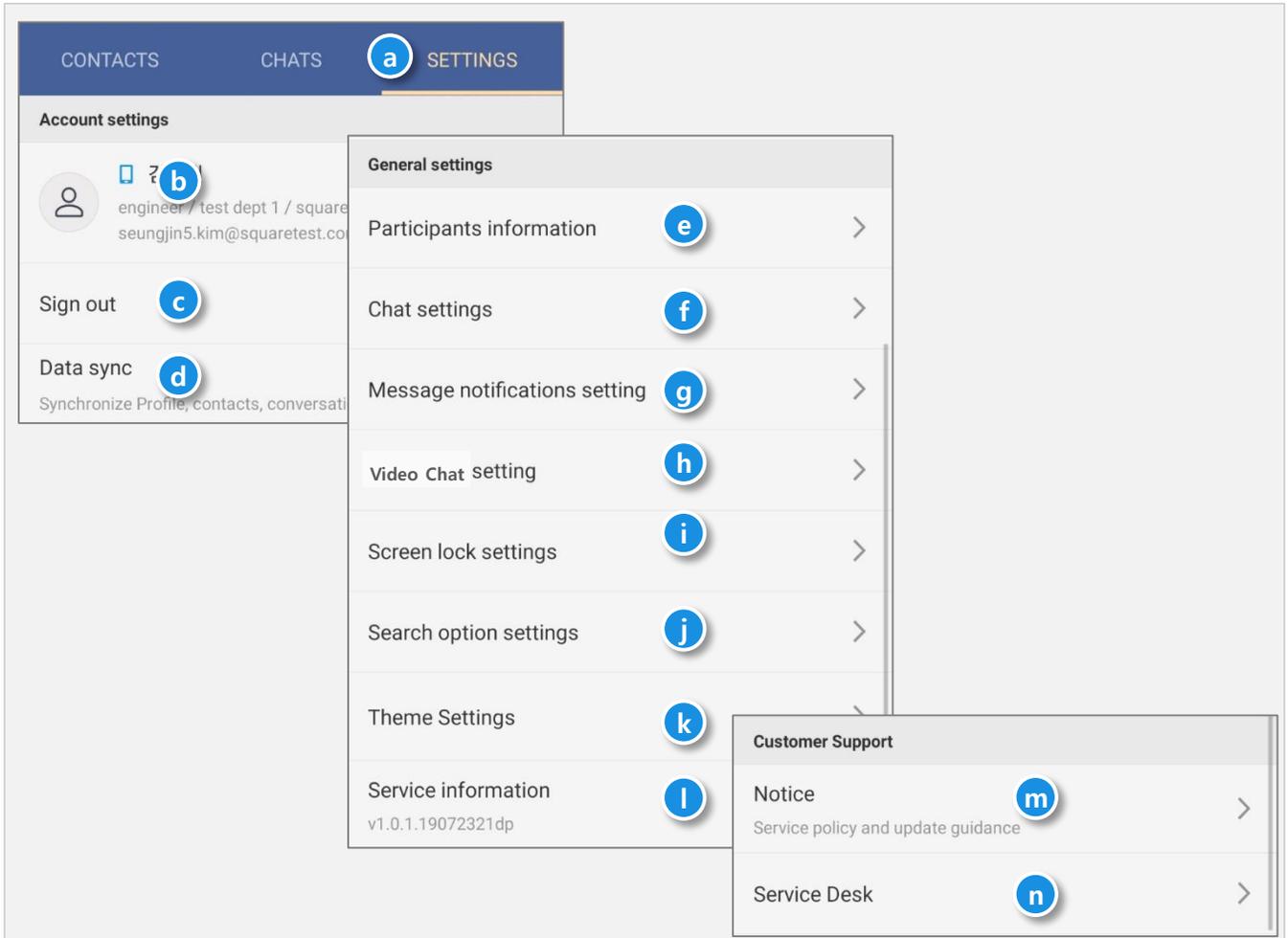
## 4. View shared screen



- a. **Thumbnail** : The thumbnail of the active speaker is displayed.
- b. **Annotation tool** : A pen function is provided. You can select a pen color and undo or redo actions.

## 1. Settings screen

- ◆ View the **Account settings**, **General Settings**, and **Customer Support**.

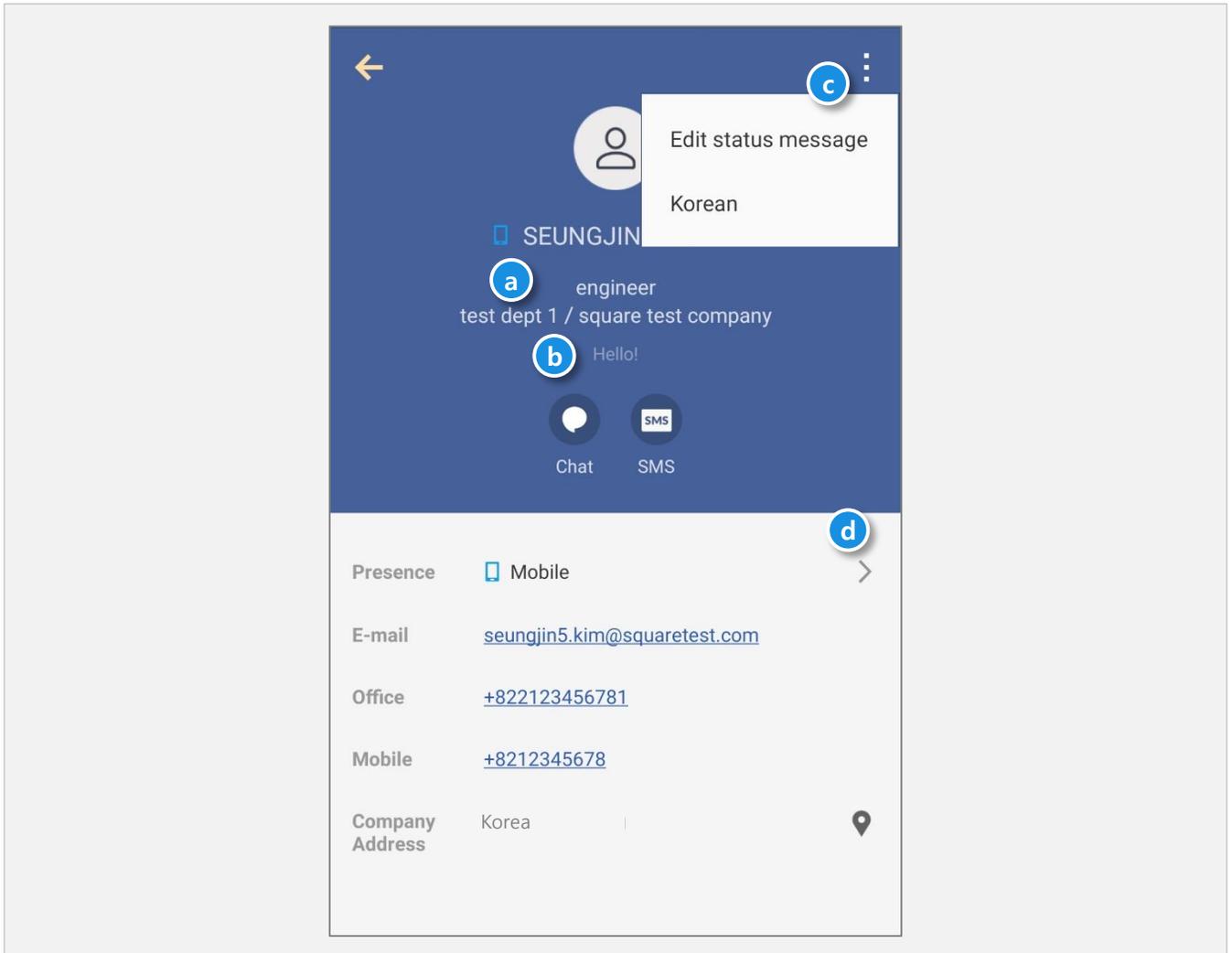


- a. **Settings:** Configure application settings.
- b. **Account management:** Manage login account information, registered device list, and deregistration.
- c. **Sign out :** Unregister account and initialize all application data.
- d. **Data sync.:** Synchronize the contact and chat list with the Brity Messenger Desktop messenger.
- e. **Participants information:** Set display profile photo, sort by presence.
- f. **Chat settings:** Manage chat room settings.
- g. **Message notification setting:** Set to notify a message.
- h. **Video chat setting:** Sets the notification associated with video chat, etc.
- i. **Screen lock settings:** Manage screen lock settings.
- j. **Search option settings:** Set the quick search option in order to use in the Contacts tab.
- k. **Theme Settings:** Change application theme settings.
- l. **Service information:** Check the current application version and available updates.
- m. **Notice:** Check Announcements of Brity Messenger.
- n. **Service Desk:** Call to Service desk and Send comments or Log to the Brity Messenger operator.

## 2. Account management

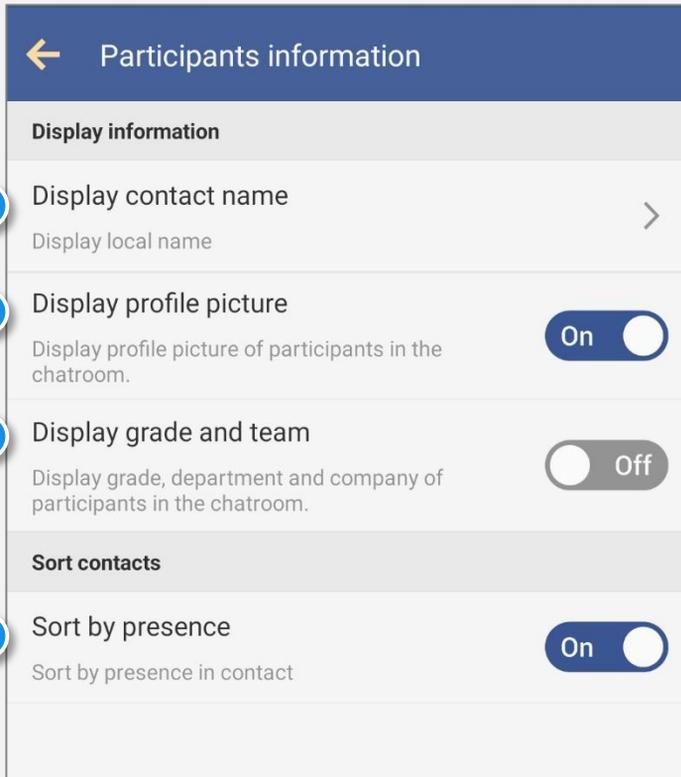
Use the following features on the **Account management** menu:

1. Check your account information and enter a status message.



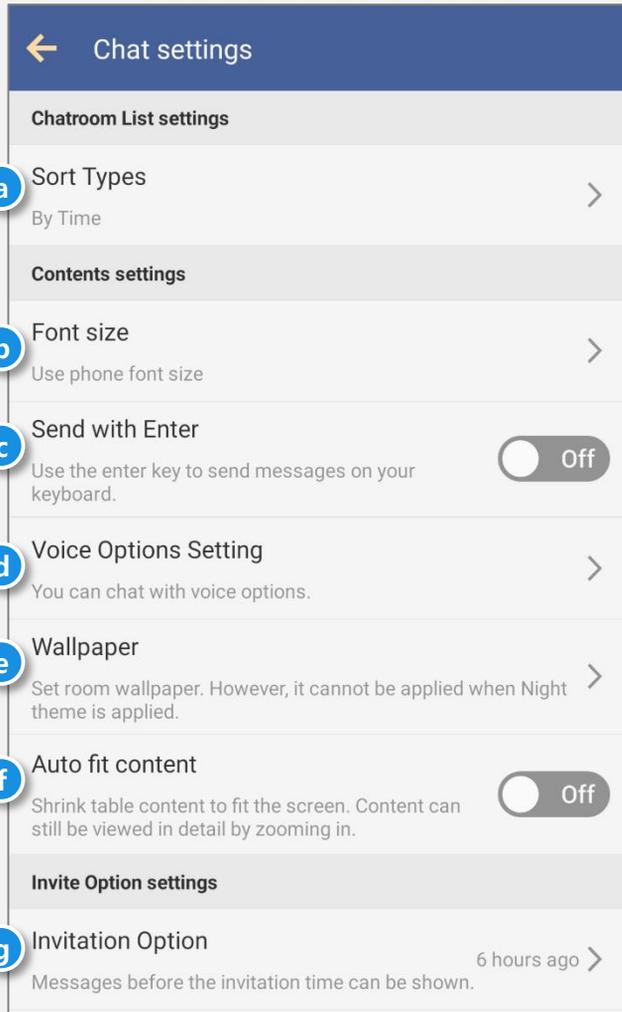
- User information:** Display profile information who is profile image, presence status, Company Information.
- Status message:** Enter and check user status.
- More:** You can edit status message and switch profile in Korean.
- Set Mobile presence status :** If presence status be mobile, you can setup "vacation" status.

### 3. Participants information



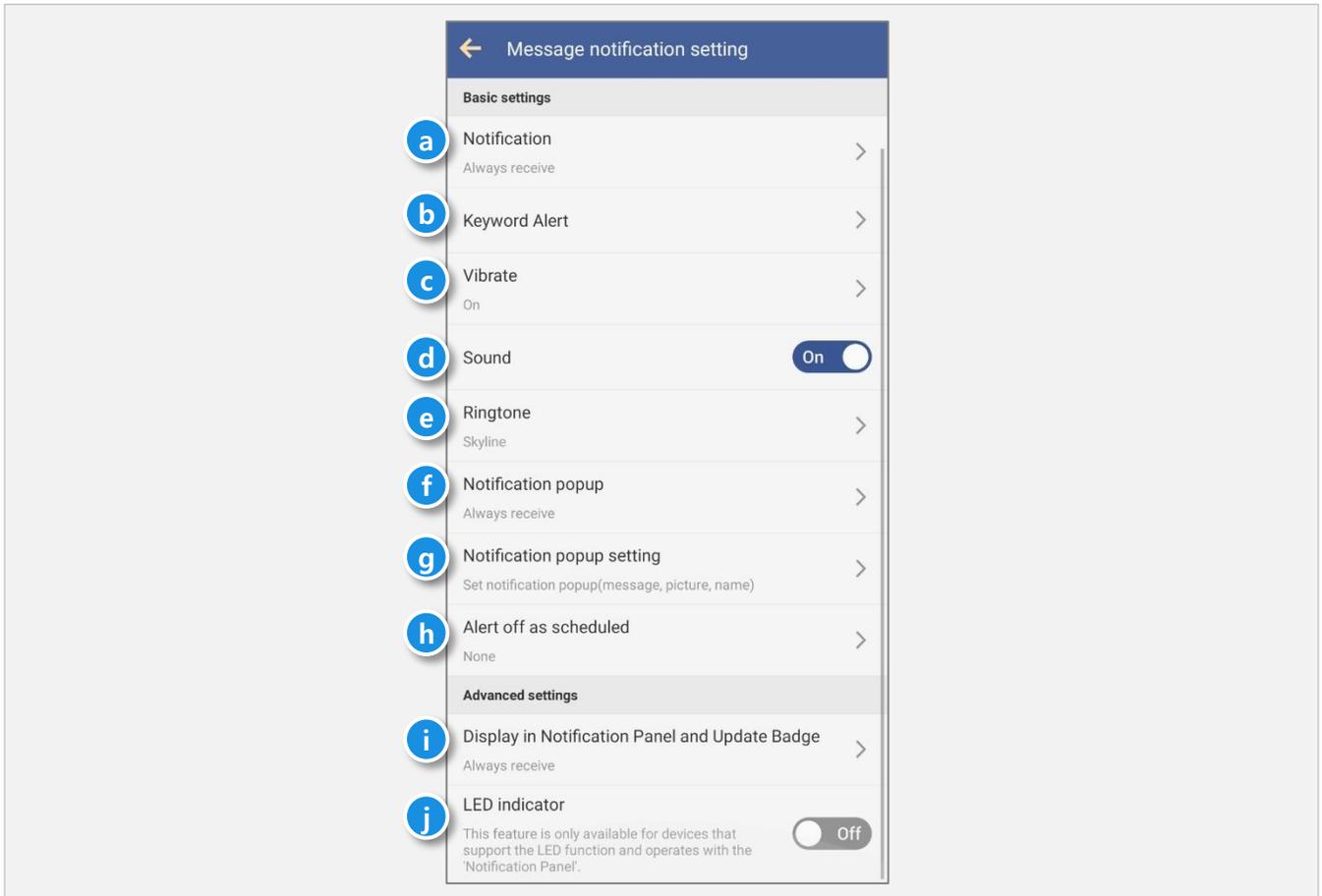
- a. Display contact name:** You can select Local name / English name / Local name+English name.
- b. Display profile photo:** You can select whether the contact's profile picture displayed.
- c. Display grade and team:** Display grade, department and company of participants in the chatroom.
- d. Sort by presence :** You can select whether to sort the contacts by presence.

## 4. Chat settings



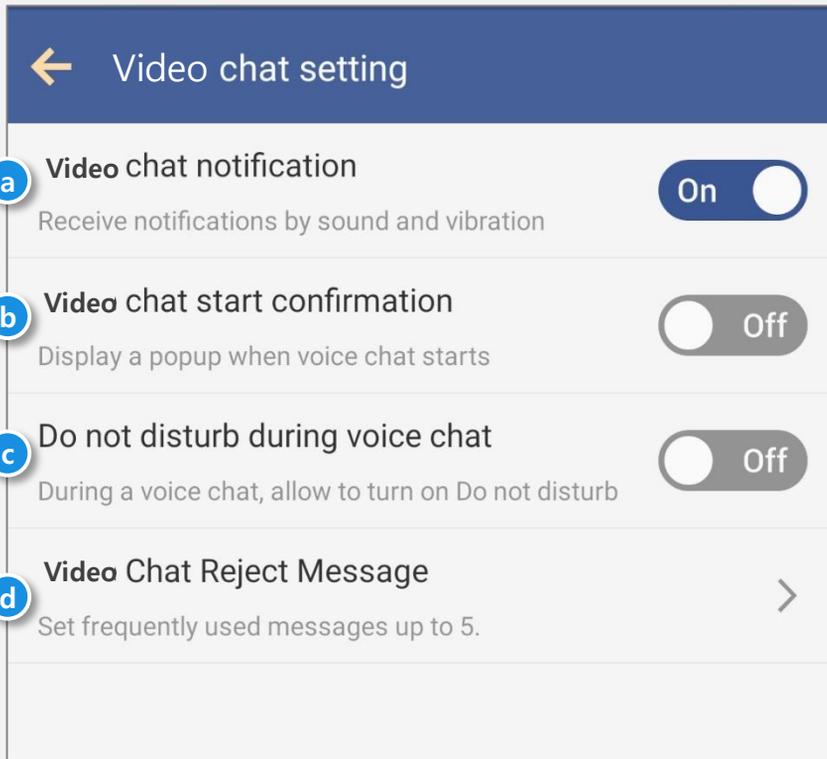
- a. **Sort Types:** Set how to sort the chat rooms.
- b. **Font size:** Set the messenger character size, and you can also use the cell phone character size.
- c. **Send with Enter:** Settings that allow messages to be sent with the Enter or Send buttons
- d. **Voice Options Setting:** You can chat with voice options.
- e. **Wallpaper:** Set the chat room background screen.
- f. **Auto fit content:** When viewing the table contents, you can align the body to the horizontal size of the screen.
- g. **Messages before the invitation:** You can enable new invitees to look up messages before the time of the invitation.

## 5. Message notification setting



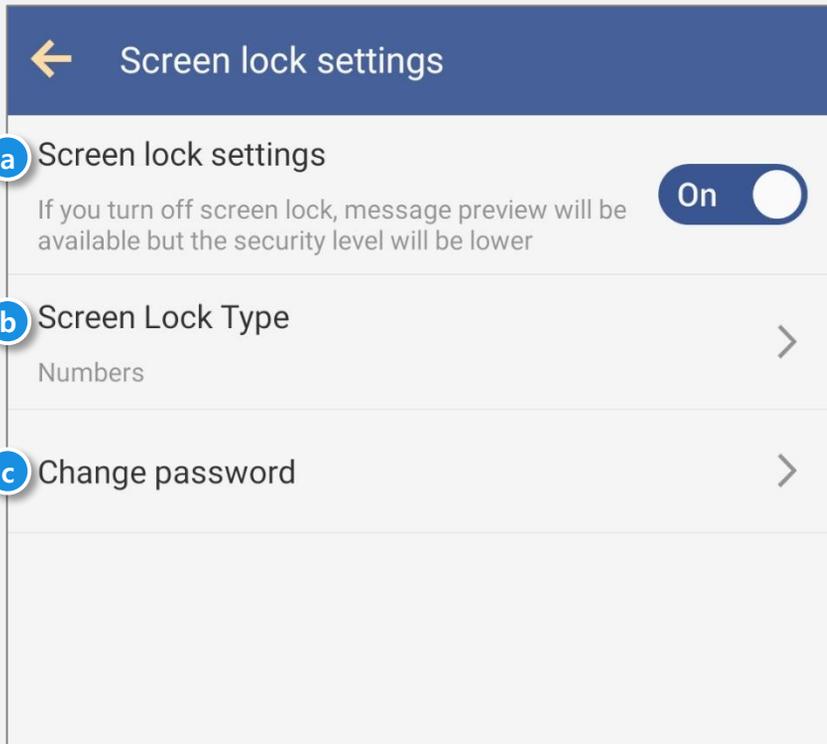
- a. **Notification:** Select to receive a push notification when there is a new message.
- b. **Keyword Alert:** You can also register keywords to receive notifications in a chat room where notifications are turned off.
- c. **Vibrate:** You can set the vibration to one of On / Only in Vibrate Mode / Off.
- d. **Sound:** Select whether to sound the notification.
- e. **Ringtone:** Select a notification sound type.
- f. **Notification popup:** Activate to receive notification popup.
- g. **Notification popup setting:** Select whether the message, picture, and the name should be shown in the notification popup.
- h. **Alert off as scheduled:** You can turn off notifications and turn them on automatically at certain timescales.
- i. **Display in Notification Panel and Update Badge:** Choose one of Always / Only the chat room's notification's on / Off.
- j. **LED indicator:** Swipe to On to receive LED alert, if your device has a LED lamp feature.

## 6. Video chat settings



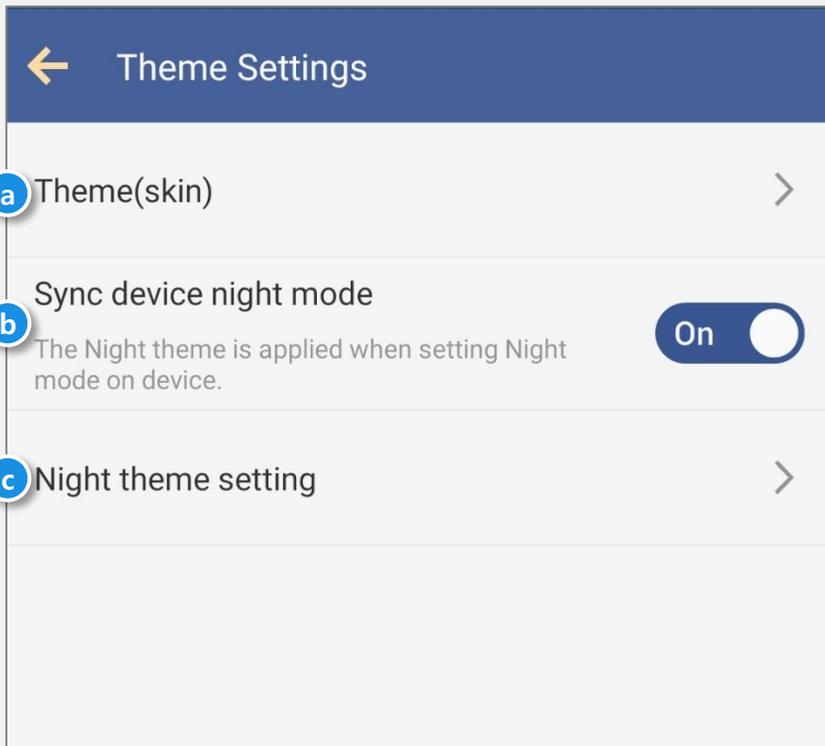
- a. **Video chat notification:** Select whether to notify you of a video chat by sound and vibration.
- b. **Video chat start confirmation:** Select whether to display a popup at the start of a video chat.
- c. **Do not disturb during video chat:** Select whether to use the no-interference mode on your device during a video chat.
- d. **Video Chat Reject message:** You can set up to five messages available when you decline a video chat.

## 7. Screen lock settings



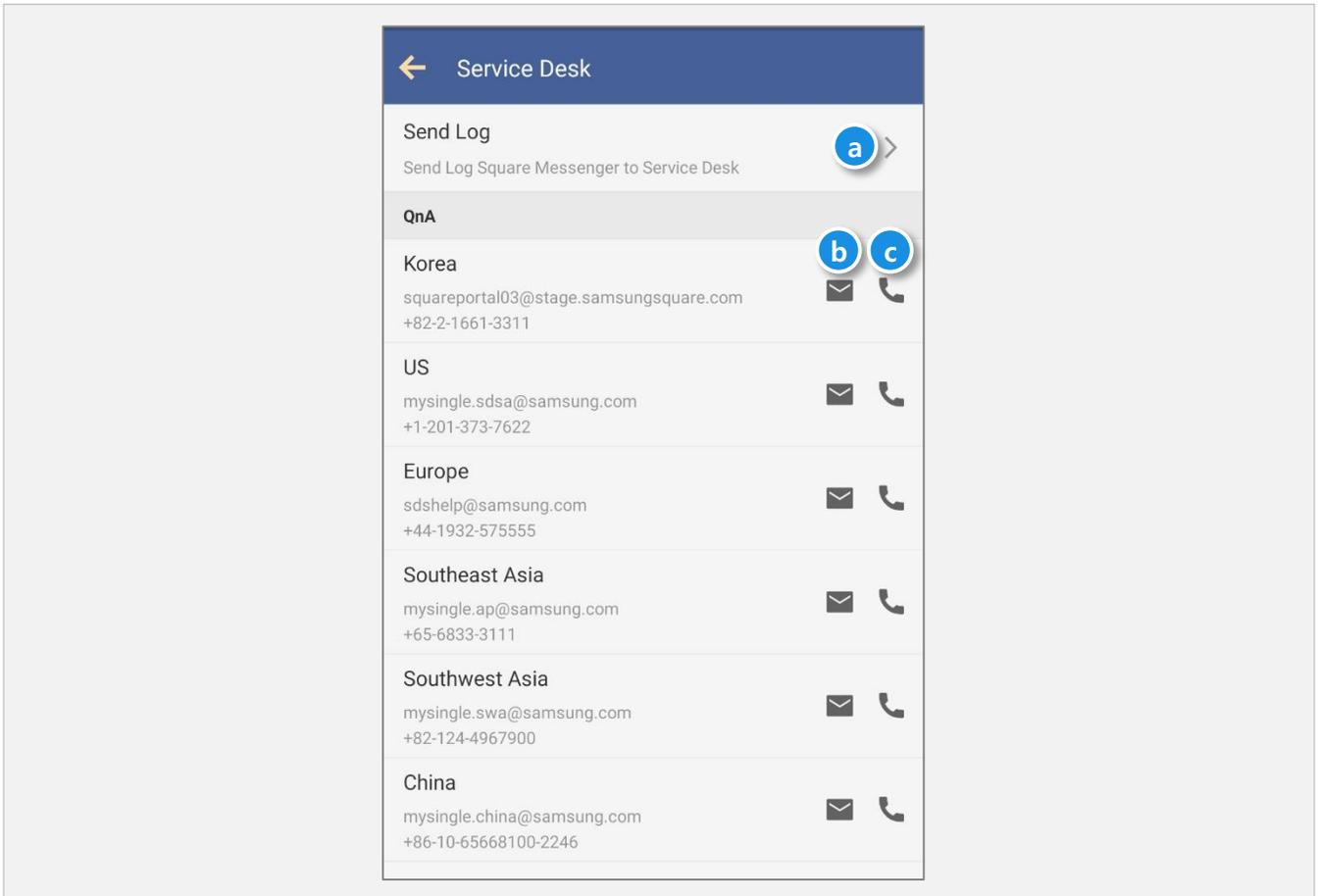
- a. Screen lock settings:** Select whether to enable or disable screen locks. Message preview is supported when screen lock is turned off.
- b. Screen Lock Type:** Allows you to choose between Letters+Number, Number, or Biometric to unlock. To change the type of biometrics, change the setting of the device's 'preferred biometrics'.
- c. Change password:** You can change the password used for screen lock.

## 8. Theme Settings



- a. Theme(skin):** The theme (skin) can be selected from Default, Orange, Skyblue, Pattern, or Night.
- b. Sync device night mode:** You can also set whether or not to apply the Night theme at the same time when running night mode on your device.
- c. Night theme setting:** You can set the Night theme used by Sync device night mode.

## 9. Service Desk



- a. Send Log:** You can send a log of Brity Messenger in case of an error. Please contact the service desk before using it.
- b. Send Feedback:** You can send general, error, enhancement, and other comments to the Service Desk.
- c. Call:** Connect the phone to the service desk using your mobile phone's primary phone application.