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#### SAMSUNG SDS

# Samsung SDS 4Q 2019 Earnings Release

January 30, 2020

## Disclaimer

The financial information in this document are consolidated earnings results based on K-IFRS.

This document is provided for the convenience of investors only, before the external audit on our 2019 and 4Q19 financial results are completed. The audit outcomes may cause some parts of this document to change.

This document may contain "forward-looking statements" – that is, statements related to future, not past, events. In this context, "forward-looking statements" often address our expected future business and financial performance, and often contain words such as "expects", "anticipates", "intends", "plans", "believes", "seeks" or "will".

"Forward-looking statements" by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties which could adversely or positively affect our future results include:

- The behavior of financial markets including fluctuations in exchange rates, interest rates
- Strategic actions including dispositions and acquisitions
- Unanticipated dramatic developments in our major businesses
- Numerous other matters at the national and international levels which could affect our future results

These uncertainties may cause our actual results to be materially different from those expressed in this document.

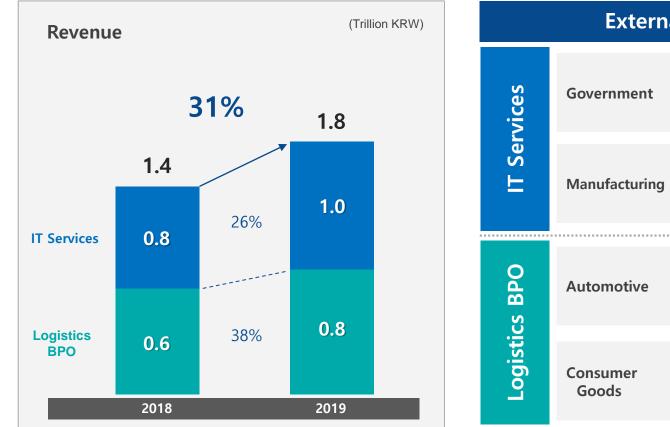
#### **1** 2019 Earnings Overview

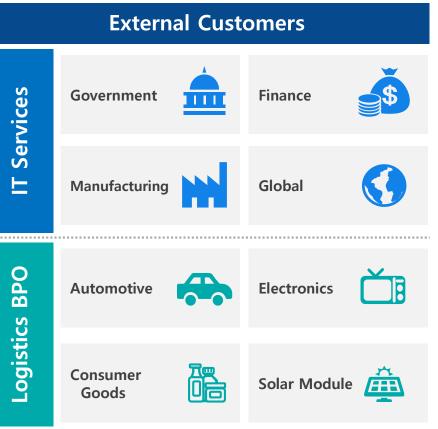
- Revenue of 10,720 billion KRW (YoY +6.8%)
- Operating profit of 990 billion KRW (YoY +12.8%)
- ▶ Net profit of 750 billion KRW (YoY +17.5%)

(Billi	on KRW)	2019	2018	YoY			(Bil	lion KRW)
Revenue		10,720	10,034	+6.8%	OP		9.2%	
	IT Services	5,873	5,657	+3.8%	Margin	8.7%		
	Logistics BPO	4,847	4,377	+10.7%		10.024	10,720	
Ор	erating profit	990	877	+12.8%	Revenue	10,034		
	(%)	9.2%	8.7%	+0.5%p		56%	55%	
	IT Services	918	853	+7.6%	IT Services			
	Logistics BPO	72	24	+199%	Logistics	44%	45%	
Net profit		750	639	+17.5%	Logistics BPO			
	(%)	7.0%	6.4%	+0.6%p		2018	2019	

### 2 2019 External Business

- External business 1.8 Trillion KRW (YoY +31%)
  - Revenue Share : 2018 14%  $\rightarrow$  2019 17%
  - Expand customers with industry expertise and global networks





#### **3 4Q19 Earnings Overview**

- Revenue of 2,783 billion KRW (YoY +0.02%, QoQ +4.7%)
  - External business 510 billion KRW (YoY +27%, QoQ +15%)
- Operating profit of 326 billion KRW (YoY +26%, QoQ +58%)
- Net profit of 259 billion KRW (YoY +46%, QoQ +65%)

(Bill	ion KRW)	4Q19	3Q19	QoQ	4Q18	YoY				(Billion KRW)	
Re	venue	2,783	2,658	+4.7%	2,782	+0.02%	OP	9.3%		11.7%	
	IT Services	1,505	1,374	+9.5%	1,559	-3.5%	Margin	Margin	•	7.8%	
	Logistics BPO	1,278	1,284	-0.5%	1,223	+4.5%		2,782	2,658	2,783	
Ор	erating profit	326	206	+58%	258	+26%	Revenue	56%		54%	
	(%)	11.7%	7.8%	+3.9%p	9.3%	+2.4%p		5070	52%	5170	
	IT Services	298	180	+66%	245	+22%	IT Services				
	Logistics BPO	28	26	+6.2%	13	+115%	Logistics	44%	48%	46%	
Ne	t profit	259	157	+65%	177	+46%	BPO				
	(%)	9.3%	5.9%	+3.4%p	6.4%	+2.9%p		4Q18	3Q19	4Q19	

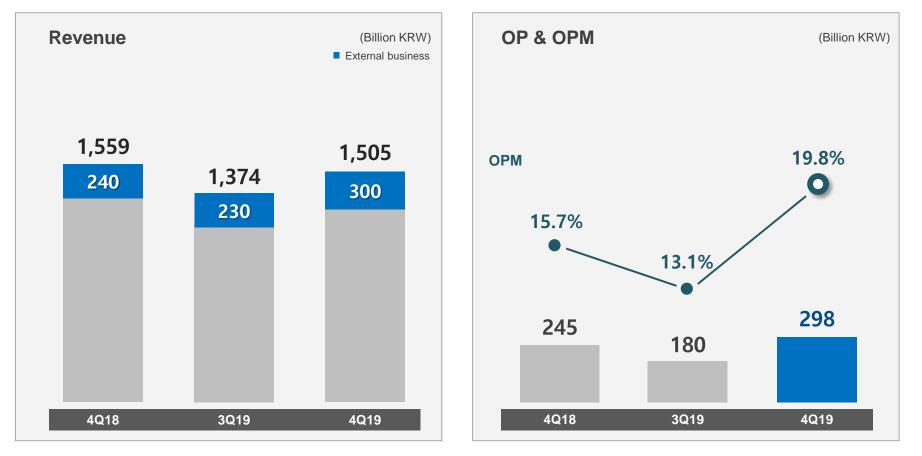
### 4 IT Services

- Revenue of 1,505 billion KRW (YoY -3.5%, QoQ +9.5%)
  - External business 300 billion KRW (YoY +21%, QoQ +28%)

#### ▶ Operating profit of 298 billion KRW (YoY +22%, QoQ +65%), OPM 19.8%

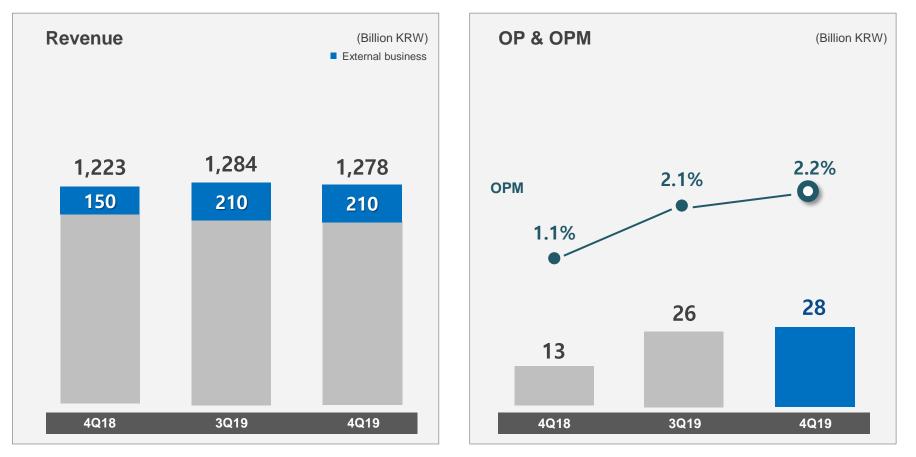
- Cost reduction(RPA, GDC, etc) and better project margin improved OPM

\* RPA : Robotic Process Automation, GDC : Global Delivery Center



### **5** Logistics BPO

- Revenue of 1,278 billion KRW (YoY +4.5%, QoQ -0.5%)
  - External business 210 billion KRW (YoY +38%, QoQ +1%)
- ▶ Operating profit of 28 billion KRW (YoY +115%, QoQ +6.2%), OPM 2.2%
  - Logistics cost reduction and operation efficiency improved OPM



	2018					2019					
(Bill	ion KRW)	1Q	2Q	3Q	4Q		1Q	2Q	3Q	4Q	
Revenue		2,357	2,472	2,423	2,782	10,034	2,502	2,776	2,658	2,783	10,720
C	OGS	1,972	2,032	2,033	2,333	8,370	2,101	2,307	2,234	2,284	8,926
Gross profit		385	440	390	449	1,664	401	469	424	499	1,794
	Margin (%)	16.3%	17.8%	16.1%	16.1%	16.6%	16.0%	16.9%	15.9%	17.9%	16.7%
S	G&A	203	202	191	190	787	203	210	218	173	804
Ор	erating profit	182	238	199	258	877	198	259	206	326	990
	Margin (%)	7.7%	9.6%	8.2%	9.3%	8.7%	7.9%	9.3%	7.8%	11.7%	9.2%
Nor	n-operating gain & loss	10	33	22	14	79	17	25	13	- 8	46
Pro	ofit before income tax	192	271	221	272	957	215	284	219	318	1,036
In	come tax expense	61	84	78	95	318	74	90	62	59	286
Ne	t profit	132	187	143	177	639	141	194	157	259	750
	Margin (%)	5.6%	7.6%	5.9%	6.4%	6.4%	5.6%	7.0%	5.9%	9.3%	7.0%

#### [Appendix 2] Revenue & Operating Profit by Business Segment

		2018				2019					
(	Billion KRW)	1Q	2Q	3Q	4Q		1Q	2Q	3Q	4Q	
F	Revenue	2,357	2,472	2,423	2,782	10,034	2,502	2,776	2,658	2,783	10,720
	IT Services	1,346	1,416	1,336	1,559	5,657	1,425	1,569	1,374	1,505	5,873
	- Business Solution	318	383	332	449	1,482	343	411	345	420	1,519
	- Cloud & ITO	1,028	1,033	1,004	1,110	4,175	1,082	1,158	1,029	1,085	4,354
	Logistics BPO	1,011	1,056	1,087	1,223	4,377	1,077	1,207	1,284	1,278	4,847
C	Operating profit	182	238	199	258	877	198	259	206	326	990
	IT Services	183	227	198	245	853	194	246	180	298	918
	Logistics BPO	-1	11	1	13	24	4	13	26	28	72
C	Operating profit margin	7.7%	9.6%	8.2%	9.3%	8.7%	7.9%	9.3%	7.8%	11.7%	9.2%
	IT Services	13.6%	16.0%	14.8%	15.7%	15.1%	13.6%	15.7%	13.1%	19.8%	15.6%
	Logistics BPO	-0.1%	1.0%	0.1%	1.1%	0.5%	0.4%	1.1%	2.1%	2.2%	1.5%

#### [Appendix 3] Statement of Financial Position

(Bill	ion KRW)	2015	2016	2017	2018	2019	
As	set	6,332	6,842	7,278	8,014	9,021	
	Current assets	3,845	4,548	5,118	5,882	6,384	
	Non-current assets	2,487	2,294	2,160	2,132	2,637	
Lia	abilities	1,555	1,551	1,558	1,865	2,296	
	Current liabilities	1,390	1,347	1,325	1,575	1,698	
	Non-current liabilities	165	204	233	290	598	
Eq	uity	4,777	5,291	5,720	6,149	6,725	
	Common stock	39	39	39	39	39	
Са	sh & cash equivalents	1,951	2,456	2,925	3,672	3,831	
De	bts & borrowings	11	7	1	1	1	
СА	\PEX	504	224	203	245	371	
De	preciation & amortization	390	365	333	308	405	
DP	PS(KRW)	500	750	2,000	2,000	2,400	
	Payout ratio	8.8%	12.5%	29.2%	24.6%	25.2%	



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