## Samsung SDS 4Q 2018 Earnings Release

2019. 1. 24



# Disclaimer

The financial information in this document are consolidated earnings results based on K-IFRS.

This document is provided for the convenience of investors only, before the external audit on our 4Q18 financial results is completed. The audit outcomes may cause some parts of this document to change.

This document may contain "forward-looking statements" – that is, statements related to future, not past, events. In this context, "forward-looking statements" often address our expected future business and financial performance, and often contain words such as "expects", "anticipates", "intends", "plans", "believes", "seeks" or "will".

"Forward-looking statements" by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties which could adversely or positively affect our future results include:

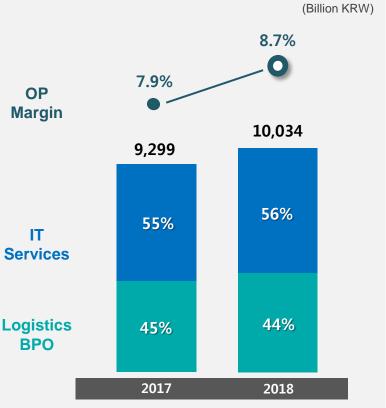
- The behavior of financial markets including fluctuations in exchange rates, interest rates
- Strategic actions including dispositions and acquisitions
- Unanticipated dramatic developments in our major businesses
- Numerous other matters at the national and international levels which could affect our future results

These uncertainties may cause our actual results to be materially different from those expressed in this document.

### **1** 2018 Earnings Overview

- Revenue of 10,034 billion KRW (+7.9% YoY)
- Operating profit of 877 billion KRW (+19.9% YoY)
- Net profit of 639 billion KRW (+17.9% YoY)

| (Billion KRW) |               | 2017  | 2018   | YoY    |             |
|---------------|---------------|-------|--------|--------|-------------|
| Rev           | enue          | 9,299 | 10,034 | +7.9%  |             |
|               | IT Services   | 5,130 | 5,657  | +10.3% | OP<br>Margi |
|               | Logistics BPO | 4,169 | 4,377  | +5.0%  |             |
| Ope           | rating profit | 732   | 877    | +19.9% |             |
|               | (%)           | 7.9%  | 8.7%   | +0.8%p | п           |
|               | IT Services   | 659   | 853    | +29.5% | Service     |
|               | Logistics BPO | 73    | 24     | -66.9% | Logisti     |
| Net profit    |               | 542   | 639    | +17.9% | BPO         |
|               | (%)           | 5.8%  | 6.4%   | +0.6%p |             |



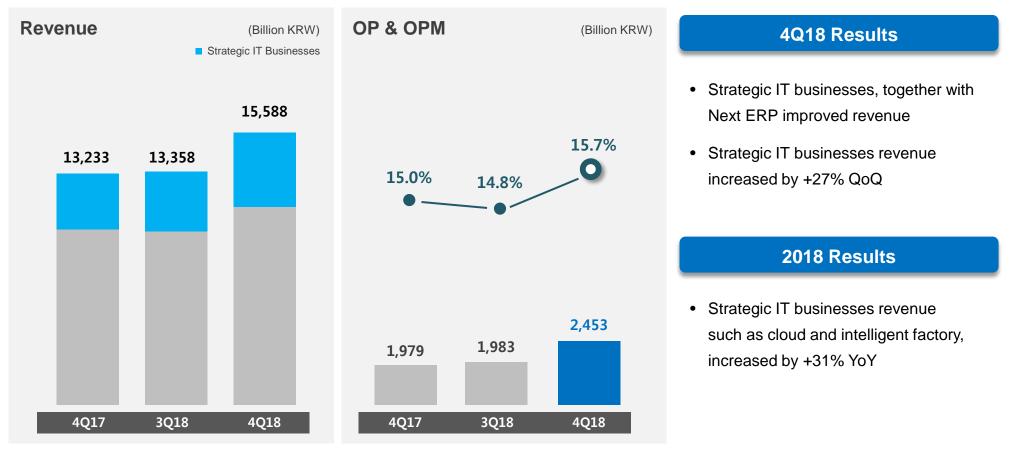
### 2 4Q Earnings Overview

- Revenue of 2,782 billion KRW (+12.8% YoY)
- Operating profit of 258 billion KRW (+25.1% YoY)
- Net profit of 177 billion KRW (+ 11.9% YoY)

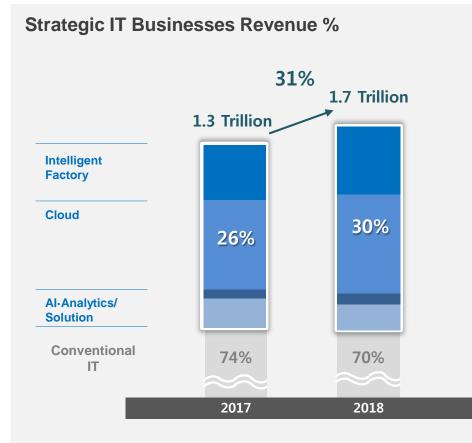
| (Billion KRW) |                | 4Q18  | 3Q18  | QoQ    | 4Q17  | YoY    |              |       |       | (Billion KRW | ) |
|---------------|----------------|-------|-------|--------|-------|--------|--------------|-------|-------|--------------|---|
| Revenue       |                | 2,782 | 2,423 | +14.8% | 2,467 | +12.8% |              | 8.4%  |       | 9.3%         |   |
|               | IT Services    | 1,559 | 1,336 | +16.7% | 1,323 | +17.8% | OP<br>Margin | •     | 8.2%  |              |   |
|               | Logistics BPO  | 1,223 | 1,087 | +12.5% | 1,143 | +7.0%  |              | 2,467 | 2,423 | 2,782        |   |
| Ор            | erating profit | 258   | 199   | +29.4% | 207   | +25.1% |              |       | 2,425 |              |   |
|               | (%)            | 9.3%  | 8.2%  | +1.1%p | 8.4%  | +0.9%p | г            | 337   | 55%   | 56%          |   |
|               | IT Services    | 245   | 198   | +23.7% | 198   | +23.9% | Services     |       |       |              |   |
|               | Logistics BPO  | 13    | 1     | +900%  | 9     | +52.1% | Logistics    | 4604  |       | 44%          |   |
| Ne            | t profit       | 177   | 143   | +24.2% | 159   | +11.9% | BPO          | 46%   | 45%   |              |   |
| (%)           |                | 6.4%  | 5.9%  | 0.5%p  | 6.4%  | -      |              | 4Q17  | 3Q18  | 4Q18         |   |

### **3 IT Services**

- 4Q Revenue of 1,559 billion KRW (+16.7% QoQ)
  - Revenue growth driven by strategic IT businesses
- ▶ 4Q Operating profit of 245 billion KRW (+23.7% QoQ ), OPM of 15.7%



Strategic IT businesses revenue increased by 31%, comprising 30% of IT services revenue



#### 2018 Key Performance

#### Intelligent Factory (+46% YoY)

- · Implementation of AI and IoT to electronics manufacturing
- · Expansion to new industries such as cosmetics, beverage

#### Cloud (+31% YoY)

- Major customers' accelerating migration into cloud
- Public cloud demand increased

#### Al- Analytics (+45% YoY)

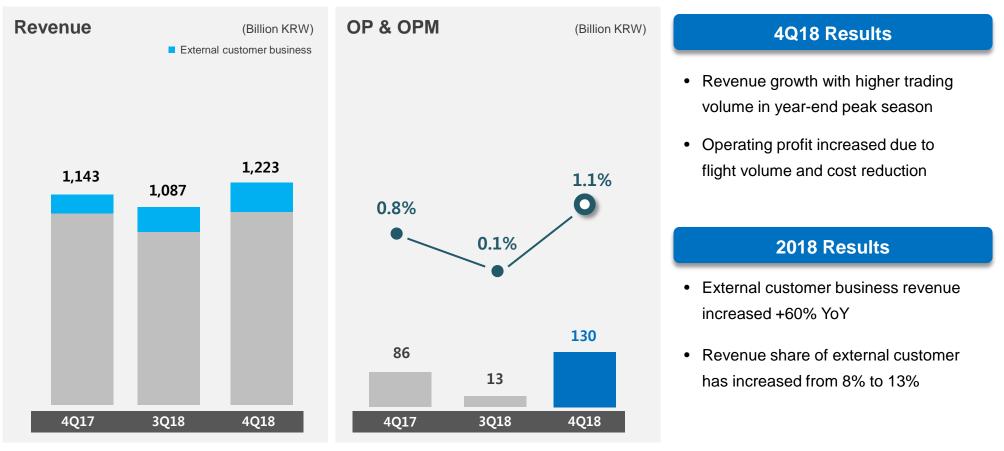
 Adoption of Brightics, SDS AI platform, in manufacturing, finance, logistics and marketing

#### Solution (+5% YoY)

 $\cdot$  Continued growth in mobile security and blockchain

### 4 Logistics BPO

- ▶ 4Q Revenue of 1,223 billion KRW (QoQ +12.5%)
  - Revenue growth with increase in IT products trading volume
- ▶ 4Q Operating profit of 13 billion KRW (+900% QoQ), OPM of 1.1%



|                          |                   |       |       | 2017  |       |       | 2018  |       |       |       |        |
|--------------------------|-------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| (Billion KRW)            |                   | 1Q    | 2Q    | 3Q    | 4Q    |       | 1Q    | 2Q    | 3Q    | 4Q    |        |
| Revenue                  |                   | 2,150 | 2,374 | 2,309 | 2,467 | 9,299 | 2,357 | 2,472 | 2,423 | 2,782 | 10,034 |
| COGS                     |                   | 1,810 | 1,990 | 1,929 | 2,076 | 7,804 | 1,972 | 2,032 | 2,032 | 2,333 | 8,370  |
| Gross profit             |                   | 340   | 384   | 380   | 391   | 1,495 | 385   | 440   | 390   | 449   | 1,664  |
| Marg                     | in (%)            | 15.8% | 16.2% | 16.4% | 15.9% | 16.1% | 16.3% | 17.8% | 16.1% | 16.1% | 16.6%  |
| SG&A                     |                   | 193   | 198   | 187   | 184   | 763   | 203   | 202   | 191   | 190   | 787    |
| Operating profit         |                   | 147   | 186   | 192   | 207   | 732   | 182   | 238   | 199   | 258   | 877    |
| Marg                     | jin (%)           | 6.8%  | 7.8%  | 8.3%  | 8.4%  | 7.9%  | 7.7%  | 9.6%  | 8.2%  | 9.3%  | 8.7%   |
| Non-oper                 | ating gain & loss | -3    | 15    | 14    | -6    | 20    | 10    | 33    | 22    | 14    | 79     |
| Profit before income tax |                   | 144   | 201   | 207   | 200   | 752   | 192   | 271   | 221   | 272   | 957    |
| Income tax expense       |                   | 53    | 58    | 58    | 42    | 210   | 61    | 84    | 78    | 95    | 318    |
| Net profit               |                   | 91    | 143   | 149   | 159   | 542   | 132   | 187   | 143   | 177   | 639    |
| Marg                     | in (%)            | 4.2%  | 6.0%  | 6.5%  | 6.4%  | 5.8%  | 5.6%  | 7.6%  | 5.9%  | 6.4%  | 6.4%   |

### [Appendix 2] Revenue & Operating Profit by Business Segment

|                         |       |       | 2017  |       |       | 2018  |       |       |       |        |
|-------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--------|
| (Billion KRW)           | 1Q    | 2Q    | 3Q    | 4Q    |       | 1Q    | 2Q    | 3Q    | 4Q    |        |
| Revenue                 | 2,150 | 2,374 | 2,309 | 2,467 | 9,299 | 2,357 | 2,472 | 2,423 | 2,782 | 10,034 |
| IT Services             | 1,222 | 1,309 | 1,275 | 1,323 | 5,130 | 1,346 | 1,416 | 1,336 | 1,559 | 5,657  |
| - Business Solution     | 295   | 335   | 287   | 327   | 1,244 | 318   | 383   | 332   | 449   | 1,482  |
| - Cloud & ITO           | 927   | 974   | 988   | 996   | 3,886 | 1,028 | 1,033 | 1,004 | 1,110 | 4,175  |
| Logistics BPO           | 928   | 1,065 | 1,033 | 1,143 | 4,169 | 1,011 | 1,056 | 1,087 | 1,223 | 4,377  |
| Operating profit        | 147   | 186   | 192   | 207   | 732   | 182   | 238   | 199   | 258   | 877    |
| IT Services             | 120   | 160   | 181   | 198   | 659   | 183   | 227   | 198   | 245   | 853    |
| Logistics BPO           | 27    | 26    | 11    | 9     | 73    | -1    | 11    | 1     | 13    | 24     |
| Operating profit margin | 6.8%  | 7.8%  | 8.3%  | 8.4%  | 7.9%  | 7.7%  | 9.6%  | 8.2%  | 9.3%  | 8.7%   |
| IT Services             | 9.8%  | 12.2% | 14.2% | 15.0% | 12.8% | 13.6% | 16.0% | 14.8% | 15.7% | 15.1%  |
| Logistics BPO           | 2.9%  | 2.4%  | 1.1%  | 0.8%  | 1.7%  | -0.1% | 1.0%  | 0.1%  | 1.1%  | 0.5%   |

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### [Appendix 3] Statement of Financial Position

| (Billion KRW)                        | 2014  | 2015  | 2016  | 2017  | 2018  |
|--------------------------------------|-------|-------|-------|-------|-------|
| Asset                                | 5,546 | 6,332 | 6,842 | 7,278 | 8,014 |
| Current assets                       | 3,228 | 3,845 | 4,548 | 5,118 | 5,882 |
| Non-current assets                   | 2,318 | 2,487 | 2,294 | 2,160 | 2,132 |
| Liabilities                          | 1,332 | 1,555 | 1,551 | 1,558 | 1,865 |
| Current liabilities                  | 1,118 | 1,390 | 1,347 | 1,325 | 1,575 |
| Non-current liabilities              | 214   | 165   | 204   | 233   | 290   |
| Equity                               | 4,214 | 4,777 | 5,291 | 5,720 | 6,149 |
| Common Stock                         | 39    | 39    | 39    | 39    | 39    |
| Cash & cash equivalents <sup>*</sup> | 1,651 | 1,951 | 2,456 | 2,925 | 3,672 |
| Debts & borrowings                   | 20    | 11    | 7     | 1     | 1     |
| Depreciation & amortization          | 397   | 390   | 365   | 333   | 308   |
| CAPEX                                | 458   | 504   | 224   | 203   | 245   |

\* Including short-term financial instruments



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