

**SAMSUNG SDS**

# **Code of Conduct Guidelines**

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Compliance and Ethics

Clean Organizational Culture

Respect Customers/  
Shareholders/Employees

Caring for  
Environment/Safety/Health

Fulfill Social Responsibility

Samsung SDS has established the 'Samsung SDS Code of Conduct' which is the standard for employees' behavior and value judgment to comply with laws and ethics and fulfill corporate social responsibilities.

Today, the world demands more from businesses to fulfill their social responsibilities in regards to the environment, society and governance. In active response to such demand, we have adopted 'Samsung SDS Code of Conduct Guidelines' to act on the principles of the company.

All of us at Samsung SDS will strive for sustainable business by fully understanding and actively practicing the Code of Conduct Guidelines.

# I

## Preface

- ✔ Our Commitments and Policies
- ✔ Using the Guidelines
- ✔ Risk Management
- ✔ Reporting Violations
- ✔ Scope of the Guidelines



### Preface

#### 01

### Our Commitments And Policies

- We at Samsung SDS strive to drive positive change and contribute to a better world through our innovative products and services. Our core values, [people, excellence, change, integrity and co-prosperity] demonstrate our dedication toward a brighter future for mankind, and are at the heart of every decision we make. 'Samsung SDS Code of Conduct Guidelines' ("Code of Conduct Guidelines") is founded on five 'Samsung Business Principles' and ensure that we are holding ourselves to the highest standards in complying with laws and ethics.

#### Samsung Business Principles

1. We comply with laws and ethical standards.	2. We maintain a clean organizational culture.	3. We respect customers, shareholders and employees.	4. We care about the environment, health and safety.	5. We are a socially responsible corporate citizen.
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- All Samsung SDS employees, mindful that we are the representation of the corporate value and reputation of the company, shall comply with the law and maintain high ethical standards. These 'Code of Conduct Guidelines' were written based on our 'Samsung SDS Code of Conduct' to guide all employees to make the proper judgments. Samsung SDS respects and protects the fundamental human rights taking into account international human rights principles and standards set forth in the Universal Declaration of Human Rights, the UN Guiding Principles on Business and Human Rights, the Organization for Economic Co-operation and Development's guidelines for multinational enterprises, the UN Convention on the Rights of the Child, the ILO Declaration on Fundamental Principles and Rights at Work, and the laws of the countries in which we operate.

#### 02

### Risk Management

- The societal and environmental challenges our world is facing bring about an uncertain business environment and the risks in our business often pertain to consequences in business performance or corporate reputation as well. Samsung SDS approaches these risks in an effort to effectively minimize any harm to our employees and the environment, and to our global business. Samsung SDS assesses the various factors that may become a risk to the company in an uncertain business environment and establishes countermeasures to manage risks effectively.
- In the course of business activities at Samsung SDS, there will inevitably be risks that arise from the ever-changing global society. All employees should be prepared to face such risks swiftly and appropriately, according to their roles and responsibilities. It is an employee's right and responsibility to be well-informed, using guidance from the 'Samsung SDS Code of Conduct' and 'Code of Conduct Guidelines'. Samsung SDS relies on the employees' collective effort to prevent and minimize corporate risks.



## Preface

### 03 Scope of The Guidelines

- The guidelines apply to all employees at Samsung SDS. Employees whose job description entails purchasing, taxation, marketing, sales and environment-related activities are also expected to work in compliance with additional policies applicable to their job.
- For suppliers of Samsung SDS, we strongly advise that they consider and implement the contents of the 'Code of Conduct Guidelines' applicable to their business management, while enforcing the mandatory 'Samsung SDS Suppliers' Code of Conduct.'

### 04 Using The Guidelines

- Samsung SDS expects all employees to make the right decisions based on sufficient information.
- When making business decisions for Samsung SDS, all employees are expected to conduct a self-diagnosis via the 'Code of Conduct Guidelines' to review whether the problems and outcomes involved in the decision have been adequately considered.
- Along with the guidelines, employees are recommended to refer to our 'Samsung SDS Code of Conduct' and other detailed policies when seeking guidance in making decision.

### 05 Reporting Violations

- Samsung SDS has dedicated channels through which our employees can report ethical violations and/or non-compliance. Employees may call, mail, send a fax or submit an online report on the website. The reports are carefully reviewed and handled discreetly.
- If and when an employee detects instances of non-compliance, or possible non-compliance of 'Code of Conduct Guidelines' the employee is responsible for reporting his or her respective concerns to Samsung SDS website, company system (ethical management, CPMS), and audit team (audit.sds@samsung.com) and compliance team (compliance.sds@samsung.com) via email. If an employee becomes subject to illegal, immoral and/or prohibited actions, the employee is required to report the situation.
- We want our employees to feel reassured in communicating with us openly and honestly, without the threat of consequences. Samsung SDS does not, under any circumstance, tolerate retaliation against any employee who makes a good faith report and/or refuses to partake in acts in violation of these guidelines.

# III

## Compliance and Ethics

- ✔ Respect dignity and diversity of individuals
- ✔ Compete fairly and comply with the law and business ethics
- ✔ Ensure transparency in accounting with accurate accounting and disclosure
- ✔ Remain politically neutral      ✔ Protect information of individuals and business partners



Respect dignity  
and diversity  
of individuals

### 06 Work Environment

- Samsung SDS strives to foster a creative, culturally diverse and collaborative work environment in which rights of all employees are always respected. Samsung SDS does not and will not tolerate discrimination based on race, culture, religion, age and any other grounds pursuant to local law, or any harassment or offensive behaviors of employees that may disrupt the workplace or interfere with works of other employees.
- Samsung SDS provides various employee benefit systems and programs (telecommuting, maternity/paternity leave, infertility treatment leave, child care facilities and more) in order to improve the quality of our employees' lives. Our work spaces are designed to allow our employees with disabilities to work comfortably.
- When giving instructions, supervisors shall not direct subordinates to carry out work that either violates applicable laws as well as Samsung SDS policies and procedures, or is irrelevant to business itself. Involuntary conduct of business, whether driven by physical or mental coercion, is also prohibited.

### 07 Employment Conditions

- Working hours are decided according to the characteristics of each work area and the related regulations in each country. Wages are determined reasonably and fairly in accordance with relevant laws and standards.
- Samsung SDS' internal Compensation on Salaries and Benefits complies with applicable labor laws and regulations concerning wage, overtime allowance, social insurance, and vacation.
- We adopt globally recognized standards on performance evaluation to ensure that our employees are treated fairly according to their competence and achievement thereby providing talented individuals with a better chance to excel as professionals.

### 08 Listening to Our employees

- Samsung SDS endeavors to create the best work environment for our employees. We regularly listen to employee concerns through company communication channels. Moreover, the management attentively listens to employees on the basis of an open communication culture.
- Our objective is to maintain and develop a mutually cooperative and coexisting employer-employee relationship based on faith and trust. To this end, we recognize and respect our employees' right to freedom of association in accordance with local laws.
- When experiencing discomfort during work, our employees may use the company grievance resolution channel. Samsung SDS guarantees the anonymity of employees using the grievance resolution channel and the secrecy of the information collected through the channel.



Respect dignity and diversity of individuals



Compete fairly and Comply with the law and Business ethics

09 **Data Protection and Privacy (Employee)**

- Samsung respects the privacy of current and former employees and treats all information with confidentiality and integrity.
- With the exception of the following three occasions, employee consent shall always be required prior to disclosure of personal information:
  - When required due to a particular legal regulation or obligation;
  - When required in performing tasks decided upon by a public authority;
  - When a legal representative cannot express intention or give prior consent, and when the information is deemed necessary for the imminent benefit of one's life and property.

10 **Equality And Diversity**

- To respect each individual's human rights, Samsung SDS provides equal opportunities to all qualified employees and applicants. We do not discriminate on the basis of gender, skin color, race, ethnicity, nationality, religion, age, marital status, sexual preference, sexual identity, social status, disability, pregnancy, military status, protected genetic information, or political affiliation in all processes such as work, promotion, compensation and disciplinary measures.

11 **Prevention of Child Labor**

- Samsung SDS prohibits child labor as per the UN Convention on the Rights of the Child, The Children's Rights and Business Principles, and ILO Convention; and all our sites at home and abroad comply with them.

12 **Prevention of Forced Labor**

- Samsung SDS strongly supports the right of voluntary labor and is committed to banning participation in, or imposition of, forced labor by means of mental or physical bondage.

13 **Fair Competition**

- Samsung SDS complies with all laws and regulations that promote sound and healthy competition, which are commonly known as competition laws, monopoly and fair trade laws. Our 'Samsung SDS Fair Competition Policy' prohibits wrongful collaboration (settling price and contract terms, bid rigging, etc.) and unfair trading practices (abuse of power in trade, forced trade, etc.).
- Not only Samsung SDS employees, but also business partners and suppliers are subject to applicable laws and regulations on fair competition. There is a strict zero tolerance policy in regard to bid rigging and similar conflicts.

14 **International Trade Compliance**

- Samsung SDS abides by the related laws and regulations of each country when engaging in international trade. In order to export our products, solutions, services and technology, we comply with the export controls of each country.
- Our customers and business partners are included and excluded or otherwise updated according to the list of trade embargoes and governmental restrictions. Samsung SDS encourages all of our suppliers and business partners to follow regulations.



Compete fairly and  
Comply with the law  
and Business ethics

15 **Fair Contracts**

- Samsung SDS complies with relevant laws in the process of making purchase decisions, negotiating, drawing up contracts and managing contracts. Samsung SDS' suppliers are also subject to the same laws and regulations.
- Without appropriate authorization, all employees are prohibited from making informal agreements regarding Samsung SDS' business. Employees must prepare written contracts in accordance with Samsung SDS' contract process, for every relationship formed and maintained with business partners and suppliers on behalf of Samsung SDS.
- Without authorization, employees are not entitled to make new agreements or alter clauses on existing contracts, verbally or in written form. When an update is necessary in terms of the price or the conditions of the contract and/or service, employees must receive approval from management or the department with the proper authority.
- Contracts are not to be entered into or manipulated for the personal and improper benefit of an employee or third party.
- We do not deal with any suspicious entity and we do not compromise our integrity by getting involved in false or irregular deals that are potentially illegal.

16 **Anti-Corruption**

- Samsung SDS complies with the local anti-corruption laws and regulations according to the 'Samsung SDS Anti-Corruption Policy.'
- All employees may not give or take a bribe, directly or through others. Mere indications such as suggestions, promises and approval of bribery are also prohibited. Gifts and acts of hospitality initiated as a consequence of business are impermissible at Samsung SDS.
- When employees become aware of a violation of the guidelines, applicable policies or anti-corruption laws, they must seek out methods to report the issue at hand.

17 **Disclosure of Financial Statement And Tax Policies**

- Samsung SDS complies with the disclosure regulations of countries in which our securities are registered and regulated. In addition, we follow accounting/finance manuals, policies and reporting guidelines in disclosing key managerial information, such as changes in our financial statements, to our shareholders and stakeholders in a timely manner. Furthermore, transaction information is reported and managed accurately based on international standards, national accounting regulations, company standards and regulations. We undergo external audits on a regular basis as well.
- As a multinational company operating in many countries, Samsung SDS prevents tax risks by accurately understanding local tax laws, and analyzes applicable laws and customs with every deal and transaction. We only conduct business within the parameters of the law.
- Samsung SDS complies with the laws and regulations of every country we operate in. We keep transparent relationship with local tax authorities and if appropriate readily disclose information such upon request.
- All employees with tax-related positions at Samsung SDS must perform their tasks in compliance with relevant law in accordance with such tax policies, and through a transparent relationship with local tax authorities.



Ensure transparency  
in accounting with  
accurate accounting  
and disclosure





Remain Politically Neutral

18 Working with Governments

- Samsung SDS complies with local laws that apply to government-associated activities, and prohibits acts of improperly influencing government officials.
- In the process of competing for contracts from government entities and government-owned businesses, Samsung SDS' employees do so ethically, transparently, honestly and accurately in compliance with all applicable laws and regulations.
- Employees must follow Samsung SDS' compliance policies regarding anti-corruption and fair competition in dealing with the government and others in the public sector. Should employees become concerned about any real or potential violation of procurement-related law or regulation, they are urged to immediately notify leadership and report to the compliance department.

19 Political Activities

- Samsung SDS respects and advocates an employee's right to participate in political activities. Nonetheless, any decision to become involved in political activities is entirely personal and voluntary, and therefore should be managed on the employee's own time and with his or her own resources.
- Visiting government officials is possible as a means to promote Samsung SDS' solutions, services and share Samsung SDS' views on public policies; however, if the government official is planning to run for election under the Public Official Election Act at the time of visit, employees must consult with the legal team or the compliance team in advance as it may misconstrue intentions as political activity.

20 Data Protection and Privacy (3rd Party)

- Given the course of our day-to-day businesses, it is not unusual to acquire personal information of our customers, suppliers, job seekers, website visitors and so on. There are, however, limits to how such information may be used and/or stored. All employees must use the information only when necessary for legitimate business purposes and in terms of pursuant to Samsung SDS' internal policies and applicable laws. It is not permissible to change one's personal information without a legitimate right or reason, nor can an employee disclose such information to another party without the necessary legal rights.
- When personal information is needed for business activities, employees must provide specific and clear reasons why it is needed, in addition to checking whether it is consistent with the business purpose, relevant laws and Samsung SDS' policies.
- All employees are expected to comply with data privacy laws in each of the countries we conduct business in, and to keep familiar with the 'Privacy Policy' on the Samsung SDS website.

21 Acquiring Information From Third-party

- Information about competitors or external institutions is collected through legal and ethical means.
- Improper or illegal acts can be illustrated as below:
  - Surveillance, wiretapping, hacking, bribery, trespassing or theft;
  - Acquiring a competitor's confidential information through an employee of the competitor;
  - Acquiring occupational secrets including those related to bidding through unlawful means.



Protect Information Of individuals and Business partners



Protect Information  
Of individuals and  
Business partners

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## Handling Information

- Samsung SDS recognizes the importance of customer privacy and information assets of our customers, and we strive to be clear and transparent about how we collect, use, disclose, transfer and store information. Our 'Privacy Policy' comply with information management procedures and applies to Samsung SDS products, solutions, IT systems, website or online applications.
- Samsung SDS classifies information assets by their importance in order to protect such information assets from various security threats including damaging, forgery, theft and leakage, and regularly conducts risk assessments to manage the assets systematically.
- When inspections or inquiries by regulatory authorities take place, we expect our employees to notify our legal department and fully cooperate with authorities with the help of relevant departments.

# III

## Clean Organizational Culture

- ✔ Keep public and private matters separate
- ✔ Protect and respect the intellectual properties of the company and others
- ✔ Maintain dignity in activities outside of work



Keep public and private matters separate

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### Conflicts of Interest

- When an employee's personal interest clashes with Samsung SDS' and creates a conflict of interest, the employee is expected to act in the best interests of Samsung SDS as opposed to pursuing personal interests or become divided in loyalty. In such a situation, the employee should first disclose and seek guidance where necessary from his or her manager or the human resources department.
- A conflict of interest can arise in a situation related to activities outside of work. In some cases, an employee may be permitted to engage in the activity if he or she obtains approval of the manager and take steps to address the conflict. Also, we do not work for an organization that has interests in or with Samsung SDS.

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### Using Assets and Premises

- Samsung SDS' assets and premises shall be used for the sole purpose of conducting business as authorized by management. We do not allow theft, damage or unauthorized use of Samsung SDS' assets and premises. We also prohibit improper use of Samsung SDS' assets and premises by external parties such as friends or family.
- Samsung SDS' assets and premises include physical, financial, intellectual and human resource assets; communication systems; equipment; corporate charge cards; and other supplies.
- Employees shall not use Samsung SDS' assets and premises for personal reasons.

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### Insider Trading

- Using undisclosed material information about Samsung SDS or a third party for personal advantage (financial or otherwise) and/or share such information with others is strictly prohibited.
- 'Undisclosed material information' refers to information yet to be disclosed to the public or that has already been disclosed to the public but still within the period or time for each means of disclosure specified by the law, that may have significant influence on an investor's decision to trade in the public securities of a company.

#### Types of Material Information

Samsung SDS' financial performances such as revenue and dividend

Organizational changes such as acquisitions and mergers

The release of new products and services, breakthroughs in research etc.

Announcement of starting new businesses, etc.

- We do not tolerate unjust use of undisclosed material information in any of the countries where we conduct business.
- We are prohibited to trade securities based on undisclosed material information. On the same note, should we become aware of the establishment of a new facility or the expansion of a pre-existing facility, we will not invest in property located near by the facility.



Protect and respect the intellectual properties of the company and others

26 Intellectual Property

- Samsung SDS respects and complies with the laws and/or regulations that govern both the rights to, and protection of intellectual property.
- All employees are urged to protect Samsung SDS' intellectual property and trade secrets according to the 'Guidelines on Intellectual Properties.'
- Employees must disclose all intellectual property created in a business capacity. If an employee wishes to file for intellectual property rights other than through Samsung SDS, we advise him or her to seek advice and direction from the department in charge of intellectual property prior to filing the application.
- Prior to installing software from any source onto any computer or digital device provided by Samsung SDS, or prior to use for Samsung SDS business purposes, employees are advised to follow the applicable procedure of the department in charge. Also, through the Samsung SDS Software License Guidelines, we protect our customers, employees and company from illegal software. When using the Internet, employees shall refrain from actions that may violate IT security or make their device more susceptible to viruses.
- In case where an employee is excused from his or her employment at Samsung, the employee is to return all properties holding information regarding Samsung and avoid disclosing or using the information at all costs.
- Samsung has ownership of the intellectual property created during an employee's time as a Samsung employee, even after he or she leaves the position.

27 Proprietary Information

- It is paramount that all employees follow the information security policies for managing and protecting proprietary information. We only use and disclose sensitive information when deemed necessary (need-to-know basis).
- We take cautionary measures against inadvertent or intentional disclosure of proprietary information. If an employee ceases to work for Samsung for any reason, the employee must continue to maintain confidentiality on information gained during his or her employment.
- The proprietary information of others shall not be obtained through illegitimate means. Any deeds that may instigate or encourage illegal acts are strictly prohibited.
- All employees maintain confidentiality on sensitive information pertaining to customers, business partners, and suppliers.

Example

✓ Proprietary Information

- Includes: earnings and other financial data, business plans and projections, information about current and future products and services, software in object or source code form, personnel information including executive and organizational changes etc.

✓ Cautionary Cases of Information Leakage

- We do not share proprietary information with friends, family, or former Samsung employees.
- We do not discuss proprietary information in public places (offline) or on social networks (online).
- We do not work on documents containing proprietary information in public places.
- We do not leak business activities that have not been publically announced.
- We do not leak photographed images and/or location information of key facilities of the company and our customers.

28 Public Statements and Social Media Usage



Maintain dignity In activities Outside of work

- When employees must disclose their affiliation with Samsung SDS, or disclose any other information regarding Samsung SDS at a public event such as a seminar or an interview, they are always expected to receive prior authorization from the related department.
- The opinions that an employee voices in a public forum or post on social media belong only to the individual employee. We advise employees to not give the appearance that they are speaking or acting on behalf of Samsung SDS and other employees as a whole.
- Especially when using social media sites and blogs, we take extra care to follow the 'Employee Guidelines for Using Social Media' in order to prevent the leakage of confidential corporate information.

# IV

## Respect Customers, Shareholders, And Employees

- ✓ Consider customer satisfaction as the foremost priority



Consider  
Customer Satisfaction  
as the foremost Priority

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### Sales and Marketing

- All employees are expected to comply with Samsung SDS' 'Brand Guide.' The company brand and logo are to be protected at all times, and should only be used when appropriately authorized.
- Samsung SDS neither engages in nor tolerates false, misleading and exaggerated advertisements. Employees must always make sure to only disclose solutions and service information that can be substantiated.
- In all of our advertising, marketing, sales and general presentation materials, Samsung SDS avoids false and misleading statements about the quality or performance of our solutions. We also do not make false and illegal claims about our competitors and/or their solutions and services.

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### Quality Management

- Under the vision of 'deliver impressive customer experience through quality innovation', Samsung SDS empathizes the importance of quality management in providing IT services such as our solutions and logistics BPO services.
- All employees are encouraged to gain an in-depth understanding of the needs of customers and changes in technologies. Therefore, we embrace the requests and suggestions made by our customers and partners by reflecting them to improve our solutions and services.

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### Improving IT Accessibility

- Samsung SDS endeavors to increase the accessibility of our websites and applications so that everyone regardless of their physical limitations and backgrounds can enjoy the customer value Samsung SDS provides in all technological environments.
- All of Samsung SDS' solutions and services are built around a human-centered philosophy and cutting-edge technology that recognizes diversity and embraces difference, so that our customers can fully recognize and understand.
- To make our solutions and services more accessible to people with disabilities, we perform an analysis on the different challenges that people with disabilities may face in using them and use the results to develop technologies for more intuitive methods.

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### R&D and Innovations

- Samsung SDS creates a better future for humanity by integrating technology and business based on data. We lead in distinguishing value of digitalization with the synergy from combining AI, cloud, security and other data-centric technologies acquired through continued investments in business innovating technologies, and our expertise in various business sectors.
- Samsung SDS aim for human centered approach based on Design Thinking and innovation using latest technology, developing solutions and services that can amplify customer value.

# V

## Caring for Environment, Safety and Health

- ✔ Pursue eco-friendly business
- ✔ Emphasize safety and health of mankind



Pursue  
Eco-friendly  
Business



Emphasize safety  
And health  
Of mankind

### 33 Eco-friendly Technology

- Samsung SDS boasts one of the lowest PUEs(power usage effectiveness) in the country by applying latest energy reduction technology that reflect geographical climate conditions in designing new data centers. Our effort to establish and operate eco-friendly data centers includes using certified eco-friendly materials and reducing emission of contaminants to make our facilities certified green buildings.
- In our effort to reduce power usage and greenhouse gas emission, Samsung SDS also uses renewable energy installations for solar power generation, solar water heating and geothermal air conditioning/heating in addition to many energy reduction technology we employ.

### 34 Industrial Safety

- Samsung SDS complies with our 'Safe Environment Policy' to recognize realization of safe and healthy workplace and eco-friendly business management as our priorities, and do business that respects man and nature in all our places of operation at home and abroad.

### 35 Employee Health and Safety

- We operate equipment replacement cycle in order to eliminate potential risks caused by the deterioration of equipment. Regular safety trainings also contribute to the compliance of safety rules and the health and safety of our employees.
- Samsung SDS complies with international standards, related laws and our 'Safe Environment Policy' on enhancing the safety, health and security of our employees. We follow security guidelines and maintain our work sites on a daily basis.
- According to our 'Work Environment Management Guidelines,' Samsung SDS designs a safe work environment, establishes work procedures, provides personal protection equipment, and conducts regular safety training to prevent workers from being exposed to potential risks (dust, confined space, noise, office air pollution, etc.). We also refer to the 'Emergency Preparedness and Response Guidelines' to understand and evaluate potential emergencies and accidents such as fire, blackout, storms and flood damages in order to be prepared with adequate response procedures.

# VI

## Social Responsibility As Global Corporate Citizen

- ✔ Respect local community and cultural characteristics
- ✔ Establish co-existing and mutually beneficial cooperative relationship with business partners



Respect  
Local community  
and cultural  
Characteristics



Establish Co-existing  
and Mutually Beneficial  
Cooperative Relationship  
with Business partners

### 36 Contributing to Local Communities

- We see it as our responsibility to help enhance the quality of life for the people we serve and the local communities in which we operate.
- By creating employment opportunities in these areas and providing employee training opportunities through business activities, Samsung SDS contributes to the development of the talent in local communities, resulting in greater long-term impact.

### 37 Creating Shared Value

- Samsung SDS employees, wherever they are located, are expected to carry out their duties and responsibilities as a member of the local community.
- Samsung SDS continuously develops and implements programs that are custom-fit to each community. Our technologies, services and experts provide local youth with the necessary skills and job training needed to build a better future. We actively encourage employees to participate in community service projects in the form of volunteer work, disaster relief and more.

### 38 Co-prosperity Activities

- Samsung SDS endeavors to mutually strengthen competitiveness through the support of our suppliers. We therefore establish action plans for co-prosperity, establish a healthy co-prosperity system and ultimately create shared value among Samsung SDS and stakeholders.

### 39 Supplier Management

- Samsung SDS mandates that suppliers with whom we do business must adhere to 'Samsung SDS Suppliers' Code of Conduct' published on our website and referenced in our suppliers' portal.
- Under the Suppliers' Code of Conduct, our suppliers are required to comply with international standards and local laws related to human rights, child labor, working hours, forced labor, discrimination and environment.
- Samsung SDS incorporates compliance management into our comprehensive supplier evaluation, along with other basic competencies such as technology, quality, and on-time delivery. Samsung SDS includes environment and human rights in the comprehensive supplier evaluations to ensure strict compliance to our policies and related laws and international standards are in place. We also monitor continuous compliance through supplier self-check sheets and assessments from internal and third party experts.
- In the case of a violation by a supplier, Samsung SDS responds immediately and helps establish measures to prevent reoccurrence. Moreover, our employees are required to evaluate compliance management of new suppliers and are permitted to do business with suppliers operating with the same high standards that we expect of ourselves.
- Samsung SDS recognizes our suppliers and business partners as strategic allies pursuing the shared value of customer satisfaction. Therefore, our employees shall not exert or attempt to exert influence to obtain special treatment.

**SAMSUNG SDS**