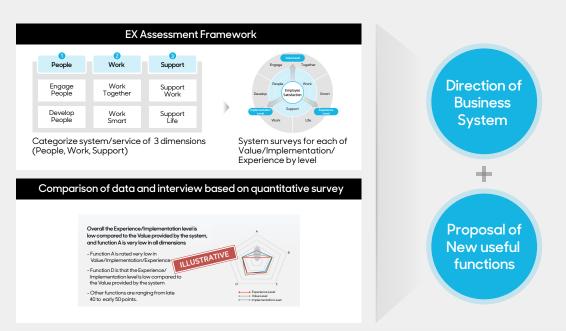
EX Assessment - Manufacturing Industry

Suggesting the Business System/Service improvement plan using EX assessment

Through online surveys and interviews, quantitative/qualitative data is analyzed related to business systems and services. Then suggest the future direction of the system/service that fit the customer's business and propose the appropriate offerings



Business Expectations Assess the digitization level of system/service used by employee
Define the direction to increase work efficiency and system usage

SAMSUNG SDS