Samsung **Secure Mobility** Suite for **Finance**

Tablet Branch

Allows bank employees to perform nearly all branchfunctions using a tablet, streamlining branch activities for customers that want banking on-the-go while making branches smaller and more cost-effective

Devices	Software	Services
Samsung **Kn⬢x**	ID verification e-Signature / e-Document Secure View Biometric Authentication Enterprise Mobility Management	Maintenance & Support Integration & Installation App Development and Customization Device Provisioning & Customization

Trend and overview of Tablet Branch

Banks currently seek to downsize their number of branches for optimal management, while customers still request for the occasional face-to-face banking service.

Tablet branch enables bank employees to provide a banking service that is almost identical to the service usually offered in an official branch by solely depending on a tablet PC, redefining the concept of a bank branch into a more cost-effective, miniature bank on-the-go.

Pain points

Increasing number of transactions occurring through non-branch channels, calling for traditional branches to undergo drastic changes

Employees overwhelmed with excessive administrative tasks (ID verification, document copying and contract filing) to invest time in value-added work, such as customer consultation and product sales

Increase in hacking and data leakage risks, hindering the further distribution of mobile technology

Discovery questions

How long does a typical onboarding process take?

What is your application abandonment rate (loan/mortgage/opening accounts)?

Do you need a reliable ID verification process?

Does your solution and hardware provider support, maintain and operate the devices, while also providing applications in a single offering?

Target Industry

Financial Institutions

SAMSUNG SDS

Major features

EMM :
Mobile Device Management,
Mobile Application Management,
Mobile Content Management

Biometric Authentication :
Fingerprint/Iris/Face/
Voice Recognition

Secure View :
Secure Document View
(Watermark), Secure Screen
View(Scratch, Blurring)

ID Verification :
ID Processing/Authentication,
Data Extraction/Auto-filing

E-Signature :
Customer-Sales Rep.Co-Signature,
GPS Capture,
Audit Trail

E-Document :
Document Review/Co-Browsing,
Text Highlight/Annotation,
Data Encryption

Value proposition

Allows employees and customers to enjoy an easy and secure authentication process by using their unique biometric traits (fingerprint, iris, voice, face)

Guarantees enhanced security levels with the support of Knox container and EMM

Enables seamless and paperless experience backed by e-document, e-signature and ID scanning solutions

Enables employees to engage with new customers outside the branch space

Ensures non-repudiation as biometric authentication is adopted for e-signature

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Related Samsung SDS Solution

EMM

Nexsign